

DUPAGE COUNTY

FY 2013

Human Services
Grant Fund (HSGF)

FINAL REPORT

May 1, 2013 – April 30, 2014



**HUMAN SERVICES GRANT FUND (HSGF)
2013 FINAL REPORT**

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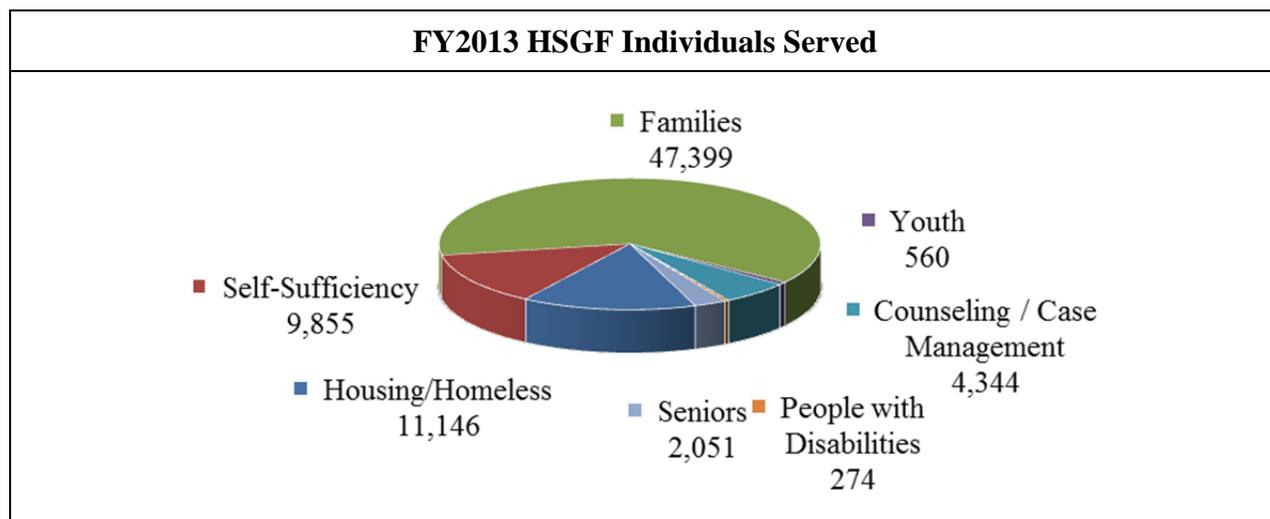
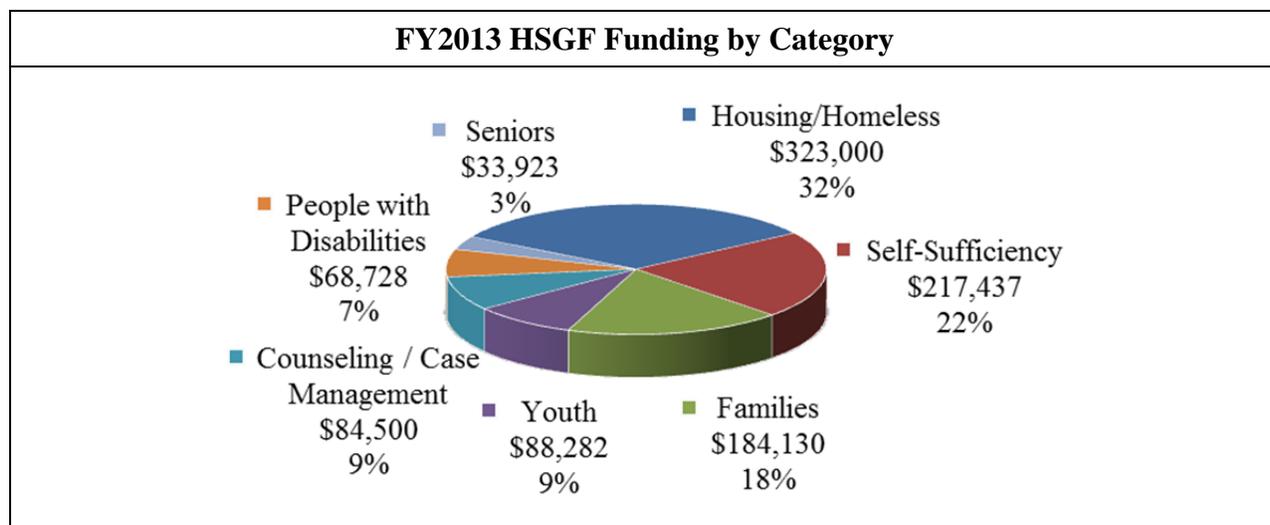
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FY2013 HUMAN SERVICES GRANT FUND OVERVIEW

Category	Number of Projects	HSGF Funding	Individuals Served
Housing/Homeless	11	\$323,000	11,146
Self-Sufficiency	11	\$217,437	9,855
Families	6	\$184,130	47,399
Youth	4	\$88,282	560
Counseling / Case Management	3	\$84,500	4,344
People with Disabilities	6	\$68,728	274
Seniors	6	\$33,923	2,051
Totals	47	\$1,000,000	75,629



**HUMAN SERVICES GRANT FUND (HSGF)
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Grantee: **360 YOUTH SERVICES**
1305 W. Oswego Rd, Naperville, IL 60540

Funded Project: Youth in Transition

Award Amount: \$45,000

Population Category: Youth

Organization Summary: 360 Youth Services provides community based services to youth and their families. Life-changing services are offered to youth through prevention education, counseling and shelter. Services include shelter for boys ages 13-17; transitional living for ages 18-24; and counseling, crisis intervention, and prevention programs. Its vision is a community where all youth possess the necessary skills to successfully navigate life's challenges.

Use of Funds: Partial salary and benefits support for program staff; utilities

Clients to be Served: 32

Actual Clients Served: 45

Project Outcomes:

- 140% (45 of 32) of homeless youth who entered 360 Youth In Transition received safe and stable housing keeping them off the streets.
- 96% (27 of 28) of homeless youth participants, at discharge, increased the financial resources available to them in order to become self-sufficient.
- 82% (23 of 28) of homeless youth participants, at discharge, exited to safe and appropriate housing and as fully engaged as productive members of the community.

Notes from Agency: N/A.

Please Note: The client numbers listed for some of the projects in this Final Report may vary depending on whether the agency is reporting the overall number of clients served; the number of clients assisted with HSGF funds; or the number of clients served by a specific outcome. Additionally, clients in some agencies could technically qualify to be placed in two categories. To do so would have caused duplication of numbers. The category that the Agency self-reported was the one identified in this Final Report.

**HUMAN SERVICES GRANT FUND (HSGF)
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Grantee: **ACHIEVING INDEPENDENCE & MOBILITY CENTER FOR INDEPENDENT LIVING (AIM-CIL) (F/K/A DUPAGE CENTER FOR INDEPENDENT LIVING)**
3130 Finley Road Suite 500, Downers Grove, IL 60515

Funded Project: Youth Services

Award Amount: \$3,391.00

Population Category: Persons with Disabilities

Organization Summary: AIM-CIL is a non-residential, consumer controlled organization that provides advocacy, independent living skills, peer support and information and referral to persons with disabilities in DuPage County. Its mission is to empower persons with disabilities to effectively control and direct their lives. The agency provides services throughout DuPage County and, in July 2013, expanded services into Kane and Kendall Counties. AIM-CIL provides leadership through training, community development, and advocacy to enable persons with disabilities to fully participate in family, social, and community life.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 135

Actual Clients Served: 160

Project Outcomes:

- 35 consumers (clients) served through the grant year increased their knowledge by receiving one-on-one or group training regarding their IEP's (Individual Educational Plan) or Section 504 Plans (Section 504 is a broad federal civil rights law protecting individuals with a handicap).
- 39 parents/guardians increased their knowledge by receiving one-on-one or group training regarding their consumers' IEP's or Section 504 Plans.
- 29 consumers who received independent living skills training during the reporting period relayed that they increased their knowledge by receiving one-on-one or group training regarding their identified goals.

Notes from Agency: 12 consumers who identified as having paid or un-paid employment coming into agency programs during 2013 are now in the community participating in regular employment type positions. One consumer is actively looking into post-secondary education. The Center is collaborating with other agencies and school districts to outreach to a more diverse population of students with disabilities to include more ethnic and geographic areas.

**HUMAN SERVICES GRANT FUND (HSGF)
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Grantee: **ADULT CHRISTIAN CARE (ACC)**
314 W. Vallette, Elmhurst, IL 60126

Funded Project: Adult Christian Care

Award Amount: \$3,391.00

Population Category: Seniors

Organization Summary: ACC enriches daytime hours of adults who are moderately impaired by dementia, Alzheimer's disease, and similar conditions by delaying their need for nursing home living, while offering a respite from worry to client families. The mission is to have a planned program to stimulate daytime hours of moderately physically and/or cognitively impaired adults so they continue to live at home.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 24

Actual Clients Served: 24

Project Outcomes:

- 100% (24) clients received care for over 13,274 hours. Twenty-four families received respite from around-the-clock care, enabling family members to work or conduct business.
- 80% (19) clients participated and were "at ease doing planned or structured activities" as pertains to memory games and other mental activities.
- 90% (22) clients participated and were "at ease doing planned or structured activities" as pertains to physical activities.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)
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Grantee: **BRIDGE COMMUNITIES, INC.**
505 Crescent Blvd., Glen Ellyn, IL 60137

Funded Project: Case Management, Education, & Employment Program Services for Homeless Families in Transition

Award Amount: \$19,000.00

Population Category: Housing/Homeless

Organization Summary: Bridge is a dynamic NFP committed to transforming lives of homeless families through partnerships with talented, resourceful individuals and community groups. The program focuses on moving towards a goal of self-sufficiency to sustain employment and permanent affordable housing. The mission is to provide housing, mentoring and supportive services to homeless families in DuPage County.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 304

Actual Clients Served: 284

Project Outcomes:

- 108 of 108 (100%) client families received mentoring and support on budgeting, saving, training in debt reduction and credit clean up, parenting, and household management. 10,816 hours of case management and mentoring were provided.
- 83 of 83 (100%) of clients received employment assistance from the Bridge Employment Director as well as being connected to other employment resources to gain full-time employment or improve job. 2,988 hours of employment assistance were provided.
- 65 of 108 (60%) families increased their income during the HSGF grant period. Of 26 families who exited the program during this time, all 26 families or 100% of exiting families increased their income during their time in the Transitional Housing Program. Thirty-seven cars were donated to Bridge between May 1, 2013-April 30, 2014 and provided 37 client families reliable and safe transportation for daily activities--getting to work, school and daily errands.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)
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Grantee: **CASA OF DUPAGE COUNTY, INC.**
505 N. County Farm Road, 3rd Floor, Suite C, Wheaton, IL 60187

Funded Project: Court Ordered Child Advocacy

Award Amount: \$36,500.00

Population Category: Youth

Organization Summary: The mission of CASA is to recruit, screen, train and support volunteer community citizens to advocate effectively for the best interests of abused, neglected, and dependent children in the County's juvenile court system. Due to volunteer advocates' efforts, the child's perspective is not lost or overlooked in the proceedings affecting him/her. As a result, the Court makes fully informed decisions.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 356

Actual Clients Served: 363

Project Outcomes:

- Two training sessions were held during the grant period. Thirty-five new advocates were trained and sworn in as Friends of the Court.
- 363 children were assigned and supported by CASA's Advocate supervisors and a volunteer Advocate. 100% of the County's children in juvenile court due to abuse /neglect/dependency were served.
- CASA provided 15 continuing education credit events for Advocates yielding 30 hours of credit opportunities.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)
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Grantee: **CATHOLIC CHARITIES, DIOCESE OF JOLIET**
203 N. Ottawa Street, Joliet, IL 60432

Funded Project: Emergency Services Program

Award Amount: \$43,500.00

Population Category: Housing/Homeless

Organization Summary: Catholic Charities is a 501(c)3 nonprofit social service organization with over 26 years of leadership in DuPage County, meeting the needs of homeless and low income persons. The agency is fully accredited by the national Council on Accreditation. Its mission is "We are a faith based organization providing service to people in need and calling on others of good will to do the same." The agency serves all eligible clients in need. Over 75% of clients are not Catholic.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 898

Actual Clients Served: 1,769

Project Outcomes:

- 100% (4,392 of 4,392) callers to the County-wide Assistance Phone Hotline received direct services or appropriate referrals to other services.
- 100% (1,679 of 1,679) persons receiving assistance with food, clothing, transportation, or prescriptions remained self-sufficient by freeing up more income for housing.
- 100% (1,156 of 1,156) persons experiencing a financial crisis who received food assistance were screened for Supplemental Nutrition Assistance Program (SNAP) benefits and assisted in completing an application if applicable.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)
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Grantee: **CATHOLIC CHARITIES, DIOCESE OF JOLIET**
203 N. Ottawa Street, Joliet, IL 60432

Funded Project: Hope House

Award Amount: \$43,500.00

Population Category: Housing/Homeless

Organization Summary: Catholic Charities is a 501(c)3 nonprofit social service organization with over 26 years of leadership in DuPage County, meeting the needs of homeless and low income persons. The agency is fully accredited by the national Council on Accreditation. Its mission is "We are a faith based organization providing service to people in need and calling on others of good will to do the same." The agency serves all eligible clients in need. Over 75% of clients are not Catholic.

Use of Funds: Partial salary and benefits; shelter utilities

Clients to be Served: 124

Actual Clients Served: 120

Project Outcomes:

- 100% (120 of 120) homeless individuals at Hope House had three nutritious meals per day that met their basic needs.
- 68% (50 of 74) employable adults at Hope House who stayed at least 7 days obtained full-time equivalent employment upon discharge.
- 68% (52 of 77) homeless, employable adults obtained full-time equivalent employment with enough income to obtain permanent housing and a balanced budget.

Notes from Agency: During the last 6 months of the grant period, several clients were exited from Hope House prior to gaining employment and/or gaining permanent housing for various reasons (i.e., not following program rules and exiting voluntarily). The average length of stay is 6 to 8 weeks (approximately 43 days). However, many clients made progress and needed to stay beyond this timeframe creating a barrier for Hope House to reach its annual target number (124) of clients served from May 1, 2013 to April 30, 2014.

**HUMAN SERVICES GRANT FUND (HSGF)
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Grantee: **COMMUNITY CAREER CENTER (CCC)**
1815 W. Diehl Road, Suite 100, Naperville, IL 60563

Funded Project: Empower the Job Seeker

Award Amount: \$3,391.00

Population Category: Self-sufficiency

Organization Summary: The Community Career Center empowers job seekers to achieve long-term self-sufficiency by providing the training, tools, and resources necessary for successful job search. CCC provides a safe, supportive and confidential environment for job seekers with a holistic approach that addresses the practical and personal aspects of unemployment. CCC works to raise awareness of employment issues and to help employers meet workforce needs.

Use of Funds: Partial salary and benefits; facility rent and utilities

Clients to be Served: 1,900

Actual Clients Served: 1,559

Project Outcomes:

- 1,290 clients gained job search skills in the areas of resume assistance, interview communication, LinkedIn profile assistance, and individual professional branding to effectively shorten their time in job search.
- 1,257 attendees improved job search skills by attending 125 workshops facilitated or hosted by the Community Career Center. 1,498 attendees expanded their professional networks and obtain leads by attending the 137 networking and accountability groups offered at the Center.
- 681 jobseekers utilized the Center workstations 1,945 times. The workstations were outfitted with new computers and up-to-date Office software. Additionally, 184 clients learned new software on available tutorials that helped them become more job ready by updating their technical skills.

Notes from Agency: During the grant year, the Agency implemented a better way to track unique members of the Center as well as attendees at offsite workshop locations.

**HUMAN SERVICES GRANT FUND (HSGF)
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Grantee: **THE COMMUNITY HOUSE**
415 West Eighth Street, Hinsdale, IL 60521

Funded Project: Crisis and Early Intervention

Award Amount: \$3,391.00

Population Category: Self-sufficiency

Organization Summary: The Community House is committed to building community through excellence and innovation in socially relevant programs. As an integral part of The Community House since 1976, its counseling center is committed to providing high-quality outpatient mental health services to county residents regardless of age, means or background.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 200

Actual Clients Served: 12

Project Outcomes:

- Twelve low-income clients who were otherwise unable to afford mental health care received access to high-quality services. Sessions provided to the 12 low income clients totaled 425.
- Ten clients (90%) who were assessed to be in clinical, psychiatric crisis returned to pre-crisis functioning without the occurrence of a psychiatric hospitalization.
- Ten clients who completed 6 months of treatment reported positive changes in mental health functioning.

Notes from Agency: The difference between the number of clients to be served and those served through this program resulted from the actual amount awarded as compared to the amount requested in the competitive scoring process. The 12 low income clients were selected from the agency's clientele of 200 clients.

**HUMAN SERVICES GRANT FUND (HSGF)
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Grantee: **COMMUNITY SUPPORT SERVICES, INC. (CSS)**
9021 Ogden Avenue, Brookfield, IL 60513

Funded Project: Canine Care Assistant Training Program

Award Amount: \$15,200.00

Population Category: Self-sufficiency

Organization Summary: Community Support Services is a nonprofit organization that coaches people with intellectual/developmental disabilities in skills needed to thrive including personal care, social interaction and employment. Staff ensures clients have the skills and opportunity to participate/contribute in their communities. CSS operates a successful Canine Care Assistant Training Program.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 25

Actual Clients Served: 8

Project Outcomes:

- Eight individuals with intellectual developmental disabilities, I/DD, took part in the Canine Care Assistant Training Program. They demonstrated new or increased skills related to their individual goals, as well as increased understanding and ability to access critical and appropriate resources to meet their future. Individuals also had access to career suggestions and assistance to reach their goal in this area.
- During the classes there was an estimated 80% increase in communication skills and an 100% increase in socialization skills. Individuals were at ease once classes started. They were therefore more ready to listen to the instructor, being more focused on the curriculum. The instructor worked one-on-one with any student who needed further instruction.
- Two individuals became employed at the Canine Club after class graduation. Another 2 individuals became employed at a local pet store. A fifth individual started his own dog walking business. The skills learned as part of this program are transferable to many other employment opportunities. Upon completion, all individuals received a certificate.

Notes from Agency: Despite outreach to many resources including high schools and special recreation associations, there was a smaller group of students this year for this valued program. Agency staff will use 2014 to locate new and continuous avenues to publicize the program. Staff intends to submit a 2015 HSGF application, if the grant is available, to serve an increased number of students.

**HUMAN SERVICES GRANT FUND (HSGF)
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Grantee: **CUPERTINO HOME / BARTLETT LEARNING CENTER**
3S 570 Warren Avenue, Warrenville, IL 60555

Funded Project: Community Integrated Living Arrangement (CILA)

Award Amount: \$3,391.00

Population Category: Persons with Disabilities

Organization Summary: The mission of Cupertino Home is to provide services to adult men living with developmental disabilities/mental illnesses that will allow them to reach their maximum potential. The nonprofit organization recognizes the fundamental and undeniable rights, privileges, opportunities, and responsibilities of every individual to live a full, productive life. Cupertino Home is committed to helping individuals learn how to provide for their basic human needs, skills, feelings, desires, goals, and reach their maximum independence and self sufficiency.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 8

Actual Clients Served: 8

Project Outcomes:

- Cupertino House provided 8,592 hours of direct staff support to the 8 clients living in the Warrenville CILA, Cupertino Home.
- Eight clients participated in weekly variety of recreational, intellectual, and social activities in DuPage County offered by WDSRA, the local special recreation association. Although in-house art therapy and recreational therapy were not made available due to lack of funding, the clients did participate in a variety of informal recreational and social activities on a regular basis at and/or near Cupertino Home.
- All 8 clients received 100% of required coordinated health and professional services provided by Cupertino's Director who was charged with this responsibility including monthly documentation of each individual's status.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)
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Grantee:	DONKA, INC. 400 N. County Farm Road, Wheaton, IL 60187
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Funded Project:	Assistive Technology Training for Persons with Disabilities
Award Amount:	\$28,996
Population Category:	Persons with Disabilities
Organization Summary:	Donka's mission is to "change the lives of persons with disabilities through technology." Donka is the premier provider of services that create personal empowerment, socialization, self-advocacy and job readiness for people with physical and visual impairments through state-of-the-art technology. As the only organization of its kind in DuPage County, Donka's program is critical in helping disadvantaged persons attain quality of life by achieving personal, social, academic and vocational goals that most people take for granted.
Use of Funds:	Partial salary and benefits; equipment repair; training supplies/tools; computer maintenance; facilities - phone, internet, insurance
Clients to be Served:	10
Actual Clients Served:	24
Project Outcomes:	<ul style="list-style-type: none">• 14 adult students with disabilities completed 70-100 hours of computer training with assistive technology (AT). 14 students were tested in all subjects (computer fundamentals, Word, internet/email and Excel), with results ranging from 75-100% proficiency. Tasks/skills were completed independently. The curriculum was based on skills needed for the workplace. Students met every 8 weeks over the grant year with both the Donka instructor and the vocational counselor.• 9 adult students, age 60 and older, with disabilities completed 100 hours of instruction and significantly increased their computer skills.• 24 students learned to use internet/email and to create social networking. The students now have access to Donka's lab during free time when the computer lab is open, to use their internet/ email and social networking skills.
Notes from Agency:	The students strongly agreed that Donka created opportunities in their personal and professional lives that otherwise would not have been possible. All students plan to use their computer skills regularly, with 60% of the students continuing to meet weekly with the vocational counselor to discuss vocational goals using computer skills. Comments about the program included "Donka has improved my quality of life and my self-esteem," and "I am very satisfied with Donka and the caring instruction I received here." Donka is grateful for this award which helped to fund 21% of the project budget.

**HUMAN SERVICES GRANT FUND (HSGF)
2013 FINAL REPORT**

Grantee: **DUPAGE FEDERATION ON HUMAN SERVICES REFORM**
146 W Roosevelt Road, Villa Park, IL 60181

Funded Project: Open Door

Award Amount: \$14,500.00

Population Category: Housing/Homeless

Organization Summary: The Federation works to improve lives of DuPage County's vulnerable persons by leveraging relationships and knowledge to build an effective, efficient health and human service system. Through efforts of its board that includes community and business leaders, state and county public officials, consumers and human service providers, the Federation analyzes residents' changing needs by working to craft solutions that could not be developed by service providers alone.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 500

Actual Clients Served: 786

Project Outcomes:

- Of 786 clients seen, 697 (89%) clients had assessments completed; 390 (50%) persons obtained housing, employment, food or clothing; and 320 (41%) clients received long term case management
- 137 (17%) of clients obtained Illinois Department of Human Services (IDHS) services for which they were eligible.
- 34 (4%) of clients received multiple (IDHS) services for which they were eligible.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)
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Grantee: **DUPAGE HEALTH COALITION, DBA ACCESS DUPAGE DBA DUPAGE COMMUNITY CLINIC**
511 Thornhill Drive, Suite E, Carol Stream, IL 60188

Funded Project: Access DuPage - Specialty Care Coordination for Uninsured DuPage County Residents

Award Amount: \$5,700.00

Population Category: Families

Organization Summary: Organized in 2001, the mission of Access DuPage is to provide access to comprehensive medical services to low income, medically uninsured residents of DuPage County. In 2007, an organizational restructuring created DuPage Health Coalition which continues to operate the Access DuPage program. Partner agency DuPage Community Clinic was organized in 1989. Sharing similar missions and a long-standing partnership, Access DuPage and DuPage Community Clinic merged in July 2012.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 14,198

Actual Clients Served: 14,198

Project Outcomes:

- In the 12 month grant period, Access DuPage coordinated a total of 4,082 referrals to specialty care.
- In the 12 month grant period, 36 specialists held clinics in 13 different specialty areas. Specialty areas include: Acupuncture, Cardiology, Dermatology, Endocrinology, Gastroenterology, Gynecology, Neurology, Ophthalmology, Orthopedic, Pain Management, Podiatry, Psychiatry, and Rheumatology. 244 clinics were held and 1,689 patient visits were conducted.
- By the end of the grant year, Access DuPage had coordinated a total of 344 referrals for eye exams, including 1 multi-provider eye clinic, where ophthalmologists provided diabetic eye exams.

Notes from Agency: The reported number of clinics held, patient visits provided, and referrals coordinated are not duplicated between the two, 6-month periods of the grant.

**HUMAN SERVICES GRANT FUND (HSGF)
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Grantee: **DUPAGE HOMEOWNERSHIP CENTER, INC. (DHOC)**
1600 E. Roosevelt Road, Wheaton, IL 60187

Funded Project: Foreclosure Prevention /Counselor in Court

Award Amount: \$19,000.00

Population Category: Housing/Homeless

Organization Summary: The DuPage Homeownership Center is on the front lines of homelessness and foreclosure prevention in DuPage County by assisting homeowners in crisis through the Counselor in Court Program, Foreclosure Prevention workshops and one-on-one default counseling. DHOC is the only DuPage HUD-certified non-profit agency providing free and continuous comprehensive housing counseling and financial literacy services. DHOC exists to increase and to preserve responsible, sustainable homeownership.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 300 client households

Actual Clients Served: 197 client households

Project Outcomes:

- 197 new client households received consultation services, information on available resources and intake for further foreclosure services from a DHOC counselor/bilingual assistant in Foreclosure Court.
- 63 client households referred through Counselor in Court (CIC) completed a 2 hour Foreclosure Prevention Workshop, receiving information necessary to help them understand the process, realistically assess their options and make educated choices. Workshop attendee satisfaction ratings were 98%.
- 14 households referred through Counselor in Court completed one-on-one counseling and prevented foreclosure.

Notes from Agency: DHOC exceeded its goals in numbers of households completing the foreclosure prevention workshop (157%), and households completing the counseling and preventing foreclosure workshop (280%). However, the number of CIC new client households was less than projected. DHOC experienced staffing turnover that required reduction of its presence in court. Subsequent hiring and training created a lag-time before the CIC program was fully staffed again. Also, a reduction in the number of foreclosure filings over the winter months meant that there were fewer “new” households in court; many homeowners in the courtroom had already been served by DHOC.

**HUMAN SERVICES GRANT FUND (HSGF)
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Grantee: **DUPAGE P.A.D.S., INC.**
601 W. Liberty, Wheaton, IL 60187

Funded Project: Interim Housing and Client Service Center

Award Amount: \$43,500.00

Population Category: Housing/Homeless

Organization Summary: DuPage PADS is committed to end homelessness in DuPage County by offering solutions such as providing housing options combined with support services and employment/education services. It empowers participants to rebuild their lives in partnership with faith-based and community groups plus 1000's of dedicated volunteers. DuPage PADS serves those at the lowest income levels with one goal in mind: to end homelessness.

Use of Funds: Partial salary and benefits; office utilities and maintenance

Clients to be Served: 1,200

Actual Clients Served: 1,177

Project Outcomes:

- 899 homeless persons served through this program were provided with shelter and food.
- 110 homeless persons without jobs became employed. Although the outcome was met regarding employment, there was a 3-month gap during which the Employment Coordinator retired and the new Employment Coordinator was hired.
- 343 formerly homeless persons obtained housing.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)
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Grantee: **DUPAGE SENIOR CITIZENS COUNCIL (DSCC)**
1919 S. Highland Avenue, Bldg. A, Ste. 210, Lombard, IL 60148

Funded Project: Senior Nutrition Home Delivered Meals

Award Amount: \$14,500.00

Population Category: Seniors

Organization Summary: Established in 1975, DSCC is dedicated to DuPage County seniors, with a mission of promoting the ability of elderly persons to live in dignity with maximum independence. It has operated as the County's designated "Meals on Wheels" provider since its senior nutrition program began in 1983. DSCC also offers other critical programs to the county's vulnerable aging population, including well being checks, home maintenance and chore days, and health and wellness education.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 1,423

Actual Clients Served: 1,226

Project Outcomes:

- Approximate 1,226 of DSCC's Senior Nutrition Program Participants met 1/3 of their dietary needs while being able to remain in their homes.
- Approximately 1,226 senior participants received a well being check by DSCC staff and volunteers, who also noted any observed changes in a senior's health or any safety threat in the senior's living environment. Volunteers and staff conducted an emergency follow-up procedure when necessary to account for every "missing" senior and ensured they had not fallen or injured themselves.
- Approximately 1,226 senior participants were able to remain in their homes and avoid premature institutionalization.

Notes from Agency: Less than the anticipated number of senior participants were served during FY2013 due to the decrease in referrals from DuPage County Senior Services. This number was 197.

**HUMAN SERVICES GRANT FUND (HSGF)
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Grantee: **ECUMENICAL SUPPORT SERVICES FOR THE ELDERLY (ESSE)**
515 S. Wheaton Avenue, Wheaton, IL 60187

Funded Project: N/A

Award Amount: \$5,500.00

Population Category: Seniors

Organization Summary: ESSE's mission is "to provide adult care options that promote the physical, emotional & spiritual well-being of older adults & their families." ESSE offers a safe nurturing environment enabling older adults to participate in cognitive and physical activities while caregivers receive much needed respite. This is accomplished at 4 centers in Wheaton, Glen Ellyn, Warrenville and Gurnee operating M-F, 7am-5pm. The HSGF award is specifically for the DuPage County locations.

Use of Funds: Partial salary and benefits

Clients to be Served: 146

Actual Clients Served: 136

Project Outcomes:

- 130 of 136 clients (95.6%) maintained or improved their cognitive and physical skills.
- 134 of 136 clients (98.5%) participated in monthly wellness checks.
- 136 of 136 clients (100%) complied with physician medication orders or had no prescribed medications.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)
2013 FINAL REPORT**

Grantee: **EVANGELICAL CHILD AND FAMILY AGENCY (ECFA)**
1530 North Main Street, Wheaton, IL 60187

Funded Project: Safe Families for Children (SFFC) - Associate Hub Manager

Award Amount: \$3,391.00

Population Category: Youth

Organization Summary: The mission of Evangelical Child and Family Agency is to protect and nurture abused, neglected and dependent children, and strengthen the quality of life for individuals and families. This is accomplished by providing quality social services from a biblical perspective. The organization provides counseling to expectant parents with unplanned pregnancies, adoptions, Safe Families for Children, Intact Family Services, and individual and family counseling.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 122

Actual Clients Served: 88

Project Outcomes:

- Fifteen new families were identified, trained, and approved as host families.
- Eight new individuals were trained and utilized as case coaches.
- Thirty-seven parents placed their children with a host family while they worked through a crisis; 51 children were cared for voluntarily by a host family while their parent(s) addressed a crisis.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)
2013 FINAL REPORT**

Grantee: **EXODUS WORLD SERVICE**
109 Fairfield Way, Suite 101, Bloomingdale, IL 60108

Funded Project: Community Welcome for Refugees

Award Amount: \$41,760.00

Population Category: Self-sufficiency

Organization Summary: Exodus helps vulnerable refugees upon arrival to DuPage County build independent, self-sufficient lives. Refugees are linked in mutually beneficial relationships with established residents who offer resources, information and connection. Founded in DuPage in 1988, it is nationally recognized for its successful program models. It has effectively served 1000's of newly arrived refugees from more than 28 countries.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 162

Actual Clients Served: 190

Project Outcomes:

- 39/35 (111%) families received all of the essential household supplies needed to set up their first apartment and enough food staples for their first month in DuPage County. (Note: the 39 families were comprised of 170 individuals).
- 26/20 (130%) families demonstrated improved English language skills, increased knowledge of available community resources, and improved ability to self-advocate and resolve school, health and financial challenges. (Note: the 26 families were comprised of 101 individuals).
- 1/8 (13%) families increased their understanding of American traditions and cultural practices.

Notes from Agency: A total of 47 families were served by Exodus during the grant year, comprised of 275 individuals. Some families were assisted by more than one program. The total unduplicated number of individuals served was 190.

**HUMAN SERVICES GRANT FUND (HSGF)
2013 FINAL REPORT**

Grantee: **FAMILY SHELTER SERVICE**
605 E. Roosevelt Road, Wheaton, IL 60187

Funded Project: Intermediate Housing

Award Amount: \$19,000.00

Population Category: Housing/Homeless

Organization Summary: FSS is a comprehensive domestic violence agency whose mission is to transform lives with help and hope to those affected by domestic violence. Shelter, hotline, counseling, case management, court and prevention services are offered throughout DuPage County.

Use of Funds: Partial salary and benefits; occupancy - utilities, maintenance, insurance, and mortgage interest

Clients to be Served: 22

Actual Clients Served: 21

Project Outcomes:

- 82% (9/11) adult clients developed a budget.
- 91% (10/11) adult clients sustained or increased employment/school enrollment status.
- 100% (7/7) families departing during the first 6 months obtained the next level of housing.

Notes from Agency: 1 client stayed in the program for only 2 weeks before obtaining housing, therefore she did not achieve project outcomes 1 and 2 in that short time. The Intermediate Housing program began with the HSGF award. It is a housing setting, one step beyond emergency shelter, and for those families who are not yet ready for more permanent housing.

**HUMAN SERVICES GRANT FUND (HSGF)
2013 FINAL REPORT**

Grantee: **HAMDARD CENTER FOR HEALTH AND HUMAN SERVICES**
228 East Lake Street, Addison, IL 60101

Funded Project: Case Management

Award Amount: \$3,391.00

Population Category: Self-sufficiency

Organization Summary: Hamdard is a not-for-profit health and social service agency with a mission "to promote the physical and emotional health and psychological well-being of individuals and families by offering hope, help, and healing." Its philosophy is to meet the needs of this underserved population through its paradigm of care that includes a comprehensive service model to provide culturally-sensitive and linguistically-appropriate services to individuals and families.

Use of Funds: Partial salary and benefit support for staff

Clients to be Served: 62

Actual Clients Served: 309

Project Outcomes:

- 70% of clients receiving services gained necessary skills to attain self-sufficiency. 92% of clients improved access to resources. 75% of clients increased their income level and 25% of clients who received housing assistance obtained an affordable place to live.
- 95% increase in client satisfaction level due to in-language services. 100 % of clients increased their knowledge of services. Client access to resources increased by 92%.
- There was an increased number of 12 clients per quarter, in addition to an increased number of 26 client referrals from partners per quarter. 350 community members increased their awareness of Hamdard's services in the past 12 months.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)
2013 FINAL REPORT**

Grantee: **HCS FAMILY SERVICES**
19 E. Chicago Avenue, Hinsdale, IL 60521

Funded Project: Homeless Prevention Support and Services

Award Amount: \$29,000.00

Population Category: Housing/Homeless

Organization Summary: HCS Family Services is a compassionate 501(c)3 organization serving the residents of southeast DuPage County since 1937. HCS works to prevent homelessness and food insecurity and to provide assistance for basic needs to those in crisis. In addition, HCS offers a plethora of long term solutions to motivated individuals who want to overcome their road blocks to achieve self-sufficiency.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 3,703

Actual Clients Served: 4,077

Project Outcomes:

- 71.1% (32 of 45) remained stably housed.
- 110% (4077 of 3703) participants improved their food insecurity status.
- 75.5% (34 of 45) participants improved their employment status and remained housed.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)
2013 FINAL REPORT**

Grantee: **HUMANITARIAN SERVICE PROJECT**
465 Randy Road, Carol Stream, IL 60188

Funded Project: Senior Citizen Project (SCP)

Award Amount: \$3,391.00

Population Category: Seniors

Organization Summary: The mission of the Humanitarian Service Project is to alleviate the pain and suffering that poverty and hunger inflict on children and the elderly living in DuPage and Kane Counties without regard to race, gender, caste, creed, color, or physical condition. The HSGF award is specifically to benefit DuPage County residents.

Use of Funds: Partial salary and benefit; insurance

Clients to be Served: 121

Actual Clients Served: 136

Project Outcomes:

- Humanitarian Service Project completed its 12 monthly deliveries to a total of 136 senior citizens throughout that period. The agency received no reports of food insecurity from these clients.
- Of the clients served by the Senior Citizen Project, 2 seniors who were eligible to receive at least 10 deliveries have moved into assisted living. These 2 clients represent far less than 10% of the clients served by the program.
- All of the recently enrolled seniors reported an improvement in their condition with 100% of them reporting an improvement in their mental condition after receiving at least 6 deliveries during the grant period.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)
2013 FINAL REPORT**

Grantee: **LITERACY VOLUNTEERS OF AMERICA-DUPAGE, INC.**
24W500 Maple Avenue, #217, Naperville, IL 60540

Funded Project: Accessible and Customized Tutoring Program

Award Amount: \$36,500.00

Population Category: Self-sufficiency

Organization Summary: Established in 1972, Literacy DuPage (LDP) is a community-based, accredited affiliate of ProLiteracy America providing free, accessible and customized one-on-one tutoring in reading, writing, speaking and understanding English to help adults achieve independence. LDP provides a long-term solution where literacy helps end poverty and empowers adults to make a better life for themselves and their families by helping them obtain and retain jobs, raise healthier children and become better citizens.

Use of Funds: Partial salary and benefits for program staff; student assessment test and materials; direct project training supplies

Clients to be Served: 500

Actual Clients Served: 493

Project Outcomes:

- 67.5% of 192 ESL (English as a Second Language) students post-tested after 35 hours of instruction increased their test scores by 1 SPL level. 58.5% of 24 ABE (Adult Basic Education) students post-tested after 35 hrs. of instruction; increased test scores by .5 grade level.
- 100% of 212 adult learners post-tested after 35 hours of instruction gained life skills as family members, workers, and/or as community residents, and applied new skills to achieve independence such as: speak to doctors, read to children, help with homework, open bank account, pay bills, apply for job, obtain a driver's license, receive Citizenship.
- 211 students gained 1,440 new skills in the role of family member in the areas of wellness/healthy lifestyle, consumer skills and increased involvement in children's education. 129 students gained 566 skills in the role of worker for getting and keeping jobs or improving skills/training. 191 students gained 658 skills in the role of community resident.

Notes from Agency: The referral process with Head Start improved with a resulting increase in referrals. Outreach activities to selected social services agencies also increased referrals for LDP services. Because of this, LDP just narrowly missed its annual target number of 500 (493). The learner profile reflects more students are coming into the program with lower levels of formal education and/or proficiency in their primary language. Research shows that a low level of education in first language directly affects one's ability to learn a second language. Other factors include opportunities to practice outside of tutoring sessions and the need to use English to communicate in everyday life. Post-test results demonstrated that students made gains; however, their measurable progress was slow.

**HUMAN SERVICES GRANT FUND (HSGF)
2013 FINAL REPORT**

Grantee: **LITTLE FRIENDS, INC.**
140 North Wright Street, Naperville, IL 60540

Funded Project: Community Living Services Program - Qualified Individual Disability Professional

Award Amount: \$16,568.00

Population Category: Self-sufficiency

Organization Summary: Little Friends has served children and adults with autism and other developmental disabilities for nearly 50 years. Based in Naperville, it operates 3 schools, vocational training programs, community-based residential services and the Little Friends Center for Autism. Its mission is to empower clients to reach their maximum independence by living, learning, working and actively participating in the community.

Use of Funds: Partial salary and benefits for Qualified Intellectual Disability Professional

Clients to be Served: 109

Actual Clients Served: 107

Project Outcomes:

- 107 clients received medical, psychological, therapeutic and recreational services, which is resulting in improved independence and a better quality of life.
- 62% (72 of 107) clients showed improvement in social and communication skills. The goal was that 65% of clients would show improvement.
- 62% of Community Integration goals (identified within the Individual Support Plan) were fully achieved. The goal had been 65%.

Notes from Agency: Two female clients died over the grant year due to long-term illnesses, reducing the total client number served from 109 to 107.

**HUMAN SERVICES GRANT FUND (HSGF)
2013 FINAL REPORT**

Grantee: **LOAVES & FISHES COMMUNITY PANTRY**
1871 High Grove Lane, Naperville, IL 60540

Funded Project: Community Nutrition Program

Award Amount: \$36,500.00

Population Category: Families

Organization Summary: Loaves & Fishes' mission is to provide food and leadership in the community by uniting and mobilizing resources to empower people for self-sufficiency. Its vision is to end hunger in the community. Its nutrition program, in conjunction with the Pathways to Empowerment programs, benefits Naperville and DuPage County low to extremely low-income residents.

Use of Funds: Partial salary and benefits; utilities

Clients to be Served: 15,857

Actual Clients Served: 18,620

Project Outcomes:

- Loaves & Fishes survey results indicate that 89% of clients agree that Loaves & Fishes provides food that improves their families' nutrition.
- 94% agree that the School Nutrition initiative makes a difference in their child's daily health.
- 91% of clients agreed that they were better able to pay for other household expenses because of Loaves & Fishes.

Notes from Agency: After 30 years of serving its community, Loaves & Fishes Community Services continues to experience record-breaking client population growth, which has prompted it to adopt a new Client Engagement Model that integrates its Pathways to Empowerment programs with its grocery assistance program and also to consider future expansion options. With suburban poverty on the rise, many organizations work to rebuild the lives of low-income DuPage County residents. When asked why they choose Loaves & Fishes for assistance, the surveyed individuals responded that the high quality and amount of food received (3,272,580 pounds of groceries in FY13) and the positive atmosphere that maintains their dignity set Loaves & Fishes apart. Satisfied clients have shared their experiences with struggling friends, family and neighbors, resulting in more clients visiting Loaves & Fishes for anti-poverty services.

**HUMAN SERVICES GRANT FUND (HSGF)
2013 FINAL REPORT**

Grantee: **LOVE INC. OF WESTERN SUBURBS CHICAGO**
P.O. Box 50, Clarendon Hills, IL 60514

Funded Project: Love Help

Award Amount: \$36,500.00

Population Category: Housing/Homeless

Organization Summary: Love Christian Clearinghouse was incorporated in 1985 by individuals from local churches to address poverty in DuPage. Its mission is to work to transform lives and communities in the name of Christ. LOVE assists families at risk of homelessness to overcome temporary financial crises, and refugees living in DuPage to become acclimated to the U.S. The majority of its work is carried out by 51 volunteers and 3 part-time staff.

Use of Funds: Partial salary and benefits; rent; utilities; telephone

Clients to be Served: 3,100

Actual Clients Served: 2,676

Project Outcomes:

- During this grant year, 666 individuals received emergency financial assistance: 526 received rent assistance, 102 people received utility assistance and 38 received car repair assistance. Local churches and organizations donated \$69,917 in direct service funds to support LOVE's program to avert homelessness.
- 2,010 individuals received community resource referrals to address short term and long term needs to move toward self-sufficiency.
- 63 visits to local groups were made to educate them on homeless prevention. 6 new volunteers provided direct services to approximately 182 new contacts.

Notes from Agency: The total number of clients served with both financial & referral assistance was 2,676. By age, this represents 1,340 youth; 1,223 adults; and 113 seniors. By income, this represents 1,810 people below 30% of the median family income (MFI), 674 people from 31-50% MFI, 159 people between 51-80% MFI and 33 people above 80% MFI. The decrease in clients served relates directly to the winter and summer months of 2013 when less volunteers were available.

**HUMAN SERVICES GRANT FUND (HSGF)
2013 FINAL REPORT**

Grantee: **MARKLUND CHILDREN'S HOME**
164 South Prairie Avenue, Bloomingdale, IL 60108

Funded Project: Marklund Children's Home

Award Amount: \$5,250.00

Population Category: Persons with Disabilities

Organization Summary: Since 1954, Marklund has the privilege to provide compassionate, high-quality care to the most vulnerable, medically fragile children who have developmental disabilities. Marklund's programs and services are designed to offer a multitude of opportunities for the individuals served to lead full lives filled with hope and joy. Marklund makes everyday life possible for individuals with profound disabilities.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 21

Actual Clients Served: 21

Project Outcomes:

- An average of 82.3% of residents participated in 4 activities/outings each weekend of each month (May 2013 – April 2014).
- An average of 96.3% of residents was free of skin breakdown from May 2013 – April 2014.
- Overall, Marklund nurses administered medications with an average accuracy rate of 99.83%.

Notes from Agency: Approximately 65 outings and activities were offered each month for the residents. Staff modified typical games to best suit the needs of children and young adults with developmental disabilities. The winter of 2014 limited resident participation in community outings but allowed for more activities in the home. Some activities residents enjoyed included bowling knockdown (a hybrid of bowling and dodge ball), scent bingo, and Yahtzee using large foam dice.

**HUMAN SERVICES GRANT FUND (HSGF)
2013 FINAL REPORT**

Grantee: **METROPOLITAN FAMILY SERVICES/DUPAGE**
222 E. Willow Avenue, Wheaton, IL 60187

Funded Project: Mental Health Counseling and Psychiatric Services

Award Amount: \$36,500.00

Population Category: Counseling / Case Management

Organization Summary: Metropolitan Family Services/DuPage (MFSD) serves all 33 DuPage communities, with special emphasis on low-income and working poor families. Programs include counseling and mental health services; senior and caregiver support; and violence prevention and child and youth services. The mission is to provide and mobilize the services needed to strengthen families and communities.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 417

Actual Clients Served: 339

Project Outcomes:

- 87% of clients (94 of 108) that completed a full episode of treatment had improved or maintained their level of functioning at case closing.
- 93.5% of clients (101 of 108) met at least one of their treatment plan goals at case closing.
- 68% of clients (15 of 22) who initially scored as depressed, reported at 90-120 days that they maintained stability or were less depressed.

Notes from Agency: From a total of 339 clients, 108 participated in at least one full episode of treatment.

**HUMAN SERVICES GRANT FUND (HSGF)
2013 FINAL REPORT**

Grantee: **MIDWEST SHELTER FOR HOMELESS VETERANS**
119 N. West Street, Wheaton, IL 60187

Funded Project: Larson Transitional Living Program

Award Amount: \$36,500.00

Population Category: Housing/Homeless

Organization Summary: The mission of Midwest Shelter for Homeless Veterans is to serve those who served the nation and their families, by providing housing and supportive services that lead the veterans to self-sufficiency. The Larson Home provides services to male veterans of any era from homelessness and to a return to useful, productive lives. In 2013, there were 8 graduates. Success is due to the foundation of the program being built on compassion and individual professional care.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 8

Actual Clients Served: 10

Project Outcomes:

- 100% (10 of 10) veterans learned to write a cover letter and resume within one month of entry to the program.
- 100% (10 of 10) veterans began earning income during their stay and provided bank statements to their case manager to demonstrate budgeting. All ten have increased their level of savings.
- 99% (217 of 218) tests performed showed residents were negative for evidence of alcohol and/or illegal substances.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)
2013 FINAL REPORT**

Grantee: **NAMI OF DUPAGE COUNTY, ILLINOIS**
2100 Manchester Road, Building B, Ste. 925, Wheaton, IL 60187

Funded Project: Recovery Connections Hospital Program

Award Amount: \$19,000.00

Population Category: Counseling / Case Management

Organization Summary: NAMI DuPage is a mental health organization whose mission is to improve the lives of persons with mental illness and their families through education, support and advocacy. Mental health recovery services are offered to individuals and families living with mental illness. The agency works to reduce the stigma surrounding mental illness, promote recovery, and give individuals hope.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 2,004

Actual Clients Served: 2,752

Project Outcomes:

- 2,202 (87%) patients and family members reported feeling more hopeful for recovery.
- 121 (100%) family members who participated in the Family to Family courses indicated an increase in knowledge and skills to help their loved ones to recovery. From May-October 2013, family members of 75 unique individuals completed the course. The second 6-month period of the grant year resulted in family members of 46 unique individuals completing the course.
- 585 unique individuals were served by the peer-led support groups for individuals, parents and family members.

Notes from Agency: Project activities for the grant period included 130 area hospital presentations, 4 Family to Family courses, 1 WRAP (Wellness Recovery Action Plan) course, 1 BASICS course and 5 individual and family support groups. New components added to existing hospital programming included a new Parents for Parents presentation at Linden Oaks Hospital for parents of adolescents on the inpatient psychiatric unit; NAMI hospital presentation to adults on the outpatient psychiatric unit of Linden Oaks for the first time; and education presentations conducted on the outpatient adolescent unit of Linden Oaks Hospital. The numbers of participants served through each of these new programs are included in the totals.

**HUMAN SERVICES GRANT FUND (HSGF)
2013 FINAL REPORT**

Grantee: **NAPERVILLE CARES (COMMUNITY ACTING IN RESPONSE TO ECONOMIC DISTRESS)**
618 West 5th Avenue, Naperville, IL 60563

Funded Project: Car Program

Award Amount: \$5,800.00

Population Category: Self-sufficiency

Organization Summary: Now in its 14th year, Naperville CARES' mission is to provide short term financial support and resources to meet the basic needs of local families in crisis. Services include emergency financial assistance, security deposits, and a car program providing donated vehicles and repairs of client-owned vehicles. While its emergency assistance program serves predominantly Naperville residents, the car program is open to all DuPage county residents with the appropriate referral. The main criteria for either a car donation or repair of a client-owned vehicle is that the client is working or is recently unemployed and actively seeking new employment. However, some exceptions were made for those clients actively involved with case management services within DuPage County.

Use of Funds: Car repairs

Clients to be Served: 49

Actual Clients Served: 22

Project Outcomes:

- A total of 3 cars were donated to Naperville CARES that were then repaired through the HSGF award and provided to 3 eligible, very low income DuPage County households.
- The 3 households that received the donated working cars were comprised of 14 individuals.
- A total of 5 client-owned cars received emergency repairs as a result of the HSGF award. The 5 very low income, eligible households were comprised of a total of 8 individuals.

Notes from Agency: An example of a client household helped through the car program in 2013, is a female client who had 4 children. She took in her sister's 3 children who were going to foster care due to her sister's homelessness and mental health issues. She was trying to find housing for her large family. DuPage County Family Self Sufficiency Program helped her find housing and provided a security deposit. She was employed but had unreliable transportation. CARES provided a donated vehicle repaired with HSGF funds.

**HUMAN SERVICES GRANT FUND (HSGF)
2013 FINAL REPORT**

Grantee: **NAPERVILLE ELDERLY HOMES DBA MARTIN AVE APTS. (NEH)**
310 West Martin Avenue, Naperville, IL 60540

Funded Project: Strengthening Low Income Seniors Access to Housing, Food and Social Programming

Award Amount: \$3,391.00

Population Category: Seniors

Organization Summary: To provide the best rental housing value for low income senior citizens in DuPage County, thereby allowing them the option to live independently.

Use of Funds: Partial salary and benefits; electricity; water; sewer; garbage

Clients to be Served: 128

Actual Clients Served: 134

Project Outcomes:

- 100% of apartments (up to 140 at a time) were made available for seniors who are low income and residing in DuPage County, allowing them to lead independent and meaningful lives in residence at Naperville Elderly Homes (NEH). On average, 134 residents lived at NEH during the grant year.
- There was an increased number and variety of social activity options. The goal that 80% of the residents attend a minimum of 2 events per month was exceeded. Weekly craft projects, a luncheon, movie, a dinner, birthday party and weekly communion were offered during the month. 8 musical entertainment acts were held on-site along with celebratory dinners. At the Home's recent 40th Anniversary Celebration, 60 residents plus their families attended. Attendance for activities was tracked by social director.
- 100% (20) of lowest income residents, and those without access to a grocery store to have sufficient food, were able to access food and adequate nutrition. DuPage Senior Citizens Council (DSSC) delivered lunch to 5 people who requested it, 5 days/week. Loaves and Fishes delivered food monthly for up to 20 people. The bus driver, who drives the NEH resident bus, transported an average of 30 residents twice a week to several area grocery stores. Attendance was tracked by the social director, bus driver, Loaves & Fishes, and DSSC, with input from property manager.

Notes from Agency: N/A

**HUMAN SERVICES GRANT FUND (HSGF)
2013 FINAL REPORT**

Grantee: **OUTREACH COMMUNITY MINISTRIES, INC.**
122 W. Liberty Drive, Wheaton, IL 60187

Funded Project: Case Management

Award Amount: \$29,000.00

Population Category: Counseling / Case Management

Organization Summary: Outreach Community Ministries has provided services in DuPage County since 1973. There are 3 community based sites - Wheaton Youth Outreach, Warrenville Youth & Family Services, and the Outreach Community Center, Carol Stream. General service categories include family support, youth development, community development, transitional housing, and counseling services. The mission of Outreach Community Ministries, summarized, is to "restore hope & provide opportunities."

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 1,000

Actual Clients Served: 1,253

Project Outcomes:

- Staff assisted 1,253 persons (428 households) with advocacy and/or emergency funds. 97% (1,218) of clients were able to access needed services and/or emergency funds.
- Staff assessed 428 households to determine need and potential for increased income support. 27% (115) of client households assessed had an increase in income support due to assistance.
- 20% (84) of case management client households participated in the financial education program. 83% (70 of 84) achieved financial literacy.

Notes from Agency: In Outcomes #2 and #3, the percentages are based on households, not individual clients, for clarification purposes.

**HUMAN SERVICES GRANT FUND (HSGF)
2013 FINAL REPORT**

Grantee: **PARENTS ALLIANCE EMPLOYMENT PROJECT (PAEP)**
2525 Cabot Drive, Suite 302, Lisle, IL 60532

Funded Project: workNet Job Readiness and Employment Training for People with Disabilities

Award Amount: \$18,436.00

Population Category: Self-sufficiency

Organization Summary: The mission of Parents Alliance Employment Project is to improve the lives of people with disabilities through individualized employment services. Services include career counseling, job training/preparation, job development, job placement, and job coaching and follow-up. Each service assists individuals with disabilities develop secure career plans, and attain and retain employment, thus increasing self-sufficiency.

Use of Funds: Partial salary and benefits; rent, and phone expenses

Clients to be Served: 18

Actual Clients Served: 20

Project Outcomes:

- PAEP provided job readiness and employment training to program participants at workNet DuPage Career Center including barrier/employment goals identification, resume creation, interviewing skills, employer networking, and applying for jobs. Twenty clients identified employment barriers and identified solutions to improve the job search.
- PAEP developed partnerships with 15 new local employers. PAEP partnered with the workNet Business Services team to identify job leads. 15 clients attended job fairs and met with local employers regarding job openings.
- PAEP staff developed and located more job openings with local employers and then passed job leads to program participants. A total of 5 individuals with disabilities became employed as a result of these job leads.

Notes from Agency: Participants were given program surveys. Reports indicated their level of satisfaction of the services provided to them. Ten surveys were returned thus far and indicated a 99% “extremely helpful” (the highest rating) return rate and satisfaction level. The 1% was rated as “helpful” and included requests for more job leads and more assistance during job fairs.

**HUMAN SERVICES GRANT FUND (HSGF)
2013 FINAL REPORT**

Grantee: **PEOPLE'S RESOURCE CENTER (PRC)**
201 S. Naperville Road, Wheaton, IL 60187

Funded Project: Jobs, Computer Literacy, Training & Access (JCLTA)

Award Amount: \$36,500.00

Population Category: Self-sufficiency

Organization Summary: The mission of People's Resource Center (PRC) is to respond to basic human needs, promote dignity and justice, and create a future of hope and opportunity for DuPage County residents through discovering and sharing personal and community resources. PRC has been a social service leader for 38 years. At the end of PRC's FY13, it had served 31,299 unique low-income clients with free food, food stamp access, clothing, emergency assistance, computer training and access, job mentoring, literacy, and art classes.

Use of Funds: Partial salary and benefits; operations including building maintenance and utilities

Clients to be Served: 6,410

Actual Clients Served: 6,472

Project Outcomes:

- 739 unique, low-income DuPage households received free refurbished computer equipment for their home use and 1,799 low-income households accessed free repairs and/or maintenance. 96% of surveyed JCLTA computer students reported their home computer is used at least once per week.
- PRC computer training classes (Introduction to Computers, Windows, Word, Excel, PowerPoint, Outlook), held at neighborhood locations throughout the county, had 938 low-income, class participants. 99.5% of surveyed JCLTA computer students reported PRC classes improved their computer skills. 89.5% of surveyed JCLTA computer students responding reported PRC classes helped them search for better employment.
- 208 unique, low-income DuPage clients received free job mentoring including help with resumes, interviewing skills, online job leads, etc. 136 JCLTA clients who received job mentoring found new employment.

Notes from Agency: While the number of clients (208 of projected 275) receiving mentoring was 76% of goal, the placement rate of 136 persons employed far exceeded (109%) its goal and represents a 66% placement rate for the JCLTA program. Improving unemployment rates in some communities appears to have slowed the incoming number of job clients. Work in 2014 will focus on retooling to further assist the long-term unemployed. Also under consideration is making the JCLTA program more mobile to reach those without transportation that precludes them getting to PRC buildings despite locations being near major roads, bus stops, and train lines.

**HUMAN SERVICES GRANT FUND (HSGF)
2013 FINAL REPORT**

Grantee: **PRAIRIE STATE LEGAL SERVICES, INC.**
400 W. Roosevelt Road, 1st Floor, Wheaton, IL 60187

Funded Project: Crisis Intervention Legal Services Project

Award Amount: \$43,500.00

Population Category: Families

Organization Summary: Prairie State Legal Services serves clients from 12 field offices in northern Illinois, with the Wheaton office serving low income and vulnerable DuPage County residents only. Its mission is to provide and coordinate delivery of high quality civil legal services to disabled and low income persons, families and groups. It seeks to resolve clients' legal issues involving access to income, shelter, and health care.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 317

Actual Clients Served: 328

Project Outcomes:

- 324 low income households were given the information they needed to understand their legal rights and responsibilities related to public benefits and housing issues.
- 13 clients obtained or retained income or medical benefits as a result of representation.
- 10 low income household obtained favorable settlements or decisions which prevented imminent eviction.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)
2013 FINAL REPORT**

Grantee: **RAY GRAHAM ASSOCIATION FOR PEOPLE WITH DISABILITIES (RGA)**
901 Warrenville Road, Suite 500, Lisle, IL 60532

Funded Project: CILA (Community Integrated Living Arrangement) Consolidation and Expansion Plan

Award Amount: \$19,000.00

Population Category: Persons with Disabilities

Organization Summary: Ray Graham Association is dedicated to full participation of all people with developmental disabilities in a quality life by providing leadership that supports accomplishments of individuals, strengthens families and inspires community involvement. It takes pride in its responsive nature and ability to adapt programs to meet the growing needs of the nearly 2,000 DuPage County residents supported annually.

Use of Funds: Adaptive furniture that stays at the CILA, and partial salary and benefits for program staff

Clients to be Served: 18

Actual Clients Served: 26

Project Outcomes:

- 5 people moved from other RGA homes and one moved from the community into Dunham Home, a former parsonage that is a rental home for 6 people. Living at Dunham created opportunities for employment, socialization, and volunteering at the adjacent church. Interested residents participate in social activities at the church and the church employs 2 people supported by RGA. The church also sponsored a pancake breakfast and gift drive to benefit people supported by RGA.
- 2 young adult men moved to Vista CILA from existing RGA homes, 3 moved from their family homes, and 1 person moved in later during the grant period. He is insulin dependent so additional nursing care is required for him. These moves fulfilled the goal of ensuring that these young men live with others with common interests and compatible outlooks. 6 women moved from family homes to the new Monarch CILA. 2 Specialized Living Center (SLC) residents were deemed eligible to move to CILA homes. Another person entered the CILA program after leaving a community rehab facility. These activities will continue post-grant as up to 9 people from a closing DuPage facility will likely move to the RGA CILA program.
- As planned, the Winston CILA became available. It is wheelchair accessible and can support 2 people with wheelchairs, 1 person who is blind, and 2 people with ambulatory issues. Home modifications accommodate these various needs. 1 person has moved from a supported apartment to the Winston CILA.

Notes from Agency: The HSGF award supported the stated moves, CILA rental costs, and partial salary support for staff who assisted the people with disabilities served by RGA's CILA residential program.

**HUMAN SERVICES GRANT FUND (HSGF)
2013 FINAL REPORT**

Grantee: **SENIOR HOME SHARING, INC.**
711 E. Roosevelt Road, Wheaton, IL 60187

Funded Project: Affordable Senior Care

Award Amount: \$19,000.00

Population Category: Housing/Homeless

Organization Summary: Senior Home Sharing, Inc. is a 33-year-old 501(c)3 organization originally established to address a shortage of affordable housing for senior citizens of DuPage County. It provides seniors with an opportunity to live independently in an affordable family style home.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 32

Actual Clients Served: 29

Project Outcomes:

- The goal of final outcome indicator 1 was that residents would reflect a better sense of happiness and general mood as measured by a 20% improvement in Geriatric Depression Survey scores with a baseline average score of 2.9. The scale ranges 1-15, with < 6 indicating no depression. A year-end score of 3.1, while short of the agency's goal, was well below the threshold of 6, indicating residents overall do not suffer from depression.
- A total of 19 residents indicated they became involved in a new passion or interest during the past year. Although not quite meeting the goal of 22 residents, the agency concluded most residents are having opportunities to engage in ways that would likely be unavailable if living alone.
- Residents experienced such a low incidence of depression that meals skipped due to depression were very rare (under 10 in a year), demonstrating that such tracking is more applicable to individuals with significant depression.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)
2013 FINAL REPORT**

Grantee: **SERENITY HOUSE COUNSELING SERVICES, INC.**
891 S. Rohlwing Road, Addison, IL 60101

Funded Project: Rebuilding Family Systems for Women/ Family Therapy & Parenting Skills Program

Award Amount: \$43,500.00

Population Category: Families

Organization Summary: Since 1985 Serenity House has provided comprehensive substance abuse treatment services to adult men and women through residential, outpatient, and family support. It provides hundreds of individuals each year with the skills necessary to rebuild families, strengthen relationships, and become productive members of their communities. Serenity House responds to the complex needs of these men and women by offering the only continuum of care of its kind in DuPage County.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 70

Actual Clients Served: 59

Project Outcomes:

- Of a total participant number of 59, 56 (95%) participants demonstrated an increased knowledge of the coping skills necessary to successfully avoid relapse and improve their parent/child relationships.
- Of a total participant number of 59, 55 (93%) participants demonstrated improved parenting skills and an increased knowledge of the impact their own recovery process had on their children.
- Of a total participant number of 59, 58 (98%) participants demonstrated an increased awareness of the family dynamics of addiction and recovery and were able to identify behaviors which could disrupt healthy family functioning.

Notes from Agency: Ten women benefitted from continuing individual sessions; all 59 women in the Women's Recover Home benefitted from group and education sessions. The project included holiday family gatherings with emphases on education, support, and sponsorship; 13 clients and 41 family members participated. Family gathering and education sessions were held during the month of March (8 clients and 8 guests) and April (3 clients and 14 guests). A decrease in anticipated numbers occurred for this Project, as women extended their length of stay more than 90 days. A 6-month stay is allowed if clinically necessary. The project reached out to the men's program this year; 13 of 33 parenting males requested/received quarterly education, resources, and information.

**HUMAN SERVICES GRANT FUND (HSGF)
2013 FINAL REPORT**

Grantee: **SHARING CONNECTIONS, INC. (SC)**
5111 Chase Avenue, Downers Grove, IL 60515

Funded Project: Helping Neighbors in Need

Award Amount: \$18,430.00

Population Category: Families

Organization Summary: Sharing Connections (SC) distributes donated furniture, household items, clothing and holiday gifts to more than 5,800 people annually. SC operates out of a 9,000 square foot warehouse. Each family served in 2013 received an average of over \$1,176 in furniture and household items. The vision of Sharing Connections is "Tonight, everyone eats at a table and sleeps in a bed." Its mission is to "Share good things with good people."

Use of Funds: Partial salary and benefits; truck gasoline/maintenance; occupancy rent, utilities

Clients to be Served: 3,178

Actual Clients Served: 4,586

Project Outcomes:

- 4,586 low or extremely low income DuPage residents received furniture, household, personal care and other items.
- 100% of low or extremely low income DuPage residents who came to SC received an easy-to-read resource card (English or Spanish) with information on area programs which assist with rent, utility and food associated expenses as well as career advising and healthcare.
- 2,645 gently used furniture items from DuPage residences and businesses were re-distributed to clients, including low or extremely low income DuPage residents.

Notes from Agency: Two factors accounted for the increase in individuals served as reported in the 2013 HSGF final progress report. The annual holiday gift giving week in December creates a bump in service numbers, but 2013 was extraordinary in two ways. 70 additional families were served in 2013 than in 2012. Also, each individual client served that week was recorded, not just the number of families served (which was counted as one individual in 2012). This year the agency was able to provide items to all members of the household including new winter coats for some of the children, new adult clothing, dishes, blankets and a basket of extras for the family including all new items such as gloves, perfume and decorative items. As such, each family member who was served during the week was counted in the 2013 client number.

**HUMAN SERVICES GRANT FUND (HSGF)
2013 FINAL REPORT**

Grantee: **SPECTRIOS INSTITUTE FOR LOW VISION**
219 E. Cole Avenue, Wheaton, IL 60187

Funded Project: Visual Rehabilitation Services for Low Income Adults in DuPage County

Award Amount: \$8,700.00

Population Category: PWD

Organization Summary: Founded in 1986, the Spectrios mission is to assist children and adults with severe vision loss (cannot be corrected surgically, medically or with conventional glasses) remain independent through visual rehabilitation. The programs empower individuals with vision loss, regardless of income, to optimize their visual capabilities through the use of prescriptive tools, technology, rehabilitative training and inspiration. Many clients are able to resume activities such as reading, seeing faces, driving, managing their homes and working.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 30

Actual Clients Served: 35

Project Outcomes:

- 35 of 35 adult clients received a low vision exam, prescription optical devices if appropriate, and established an individual rehabilitation plan for independence.
- By the end of the 2nd visit, 28 of 35 (80%) adult clients met with the counselor to set visual goals for the program and achieve skills to cope more effectively with their vision loss.
- 31 of 35 (89%) adult clients achieved at least one visual goal in their individual rehabilitation plan that will increase independence.

Notes from Agency: Client goals achieved after receiving visual rehabilitation included the following: 29 learned strategies to cope with vision loss; 31 were able to read print-newsprint; 13 improved overall distance vision; 18 improved writing skills; 7 learned of transportation alternatives; 2 learned safe travel techniques; and 2 learned techniques for accessing their computer. The adults served by the HSGF grant would not have been able to afford the low vision services they needed to remain independent. The following are some examples of how lives were changed. This grant enabled Ch., who is 70 years old, to have her first proper eye exam. Although she did not speak a word of English, it was easy to see how excited she was to get new glasses and now be able to see the faces of her loved ones. Although G's vision loss was too severe for optical devices, he was still able to get the information he needed about adaptive strategies for cooking, safe travel and auditory reading options. R., who is severely visually impaired, received an introduction and extensive training on new technology which helped him continue working on his computer and reading newspaper size print. Without this rehabilitative training he would have great difficulty reading and writing. The last example is C., who came to Spectrios with no idea there were devices and adaptive strategies that could make performing daily activities easier. He is now confident that he can continue to be productive and independent.

**HUMAN SERVICES GRANT FUND (HSGF)
2013 FINAL REPORT**

Grantee: **TEEN PARENT CONNECTION, INC. (TPC)**
475 Taft Avenue, Glen Ellyn, IL 60137

Funded Project: Adolescent Family Strengthening

Award Amount: \$36,500.00

Population Category: Self-sufficiency

Organization Summary: Teen Parent Connection (TPC) addresses the needs of an underserved, at-risk population: teen parents and their children. Serving DuPage County for over 28 years, TPC remains the only agency focused solely on pregnancy, parenting, and prevention. Its mission is to serve the community through education on the realities and responsibilities of teenage pregnancy, and through long-term support to adolescents for their development of self esteem, parenting skills, and empowerment toward self-sufficiency.

Use of Funds: Partial salary and benefits; occupancy & maintenance - leasing space

Clients to be Served: 609

Actual Clients Served: 663

Project Outcomes:

- 100% (663 of 663) of teen parents served were not indicated in a case of child abuse or neglect; showed increased understanding of developmental milestones and what is normal behavior for their child; and demonstrated increased confidence in their knowledge of positive discipline.
- 92% (513 of 559) of participants secured a primary care physician. 96% of children (430 of 442) served through Healthy Families and Parent groups are up to date with recommended immunizations. 98% of children (431 of 442) have up to date well-child checks. 100% of children (203 of 203) in Healthy Families have up to date developmental screenings and 88% (212 of 240) of children of Group participants have up to date developmental screens that were performed in September.
- After 6 months of service, 98% (509 of 517) of families reported having sufficient food for 2 meals a day. 97% (503 of 517) of families reported having safe and adequate housing. 95% (442 of 466) of teen parents 18 years and older graduated from high school/GED or are enrolled in school or working. 94% (78/83) of participating fathers in Healthy Families and Group programs are working toward at least 1 self-improvement goal.

Notes from Agency: Other 2013 programs included the following the TPC workforce development series which resulted in a significant increase in employment fo participants. 2)TPC annually sponsors psychology doctoral candidates for counseling services offered to all families as part of their therapy practicum. Counselors receive intensive clinical supervision from a licensed psychologist. In 2013, TPC also offered “Mental Health Workshop Series” at 5 parent group sites led by Psy.D interns. Several participants were connected with counseling resources based on information disclosed during group discussions. (3) The Strong Dads program which provided support to young fathers, their partners, and their children. This program expanded to a Dads support group for high risk adolescent fathers residing at DuPage Interventions of Woodridge, a substance abuse treatment program.

**HUMAN SERVICES GRANT FUND (HSGF)
2013 FINAL REPORT**

Grantee: **WEST SUBURBAN COMMUNITY PANTRY (WSCP)**
6809 Hobson Valley Drive, #118, Woodridge, IL 60517

Funded Project: Client Food and Support Services

Award Amount: \$36,500.00

Population Category: Families

Organization Summary: WSCP offers food for the hungry and resources to empower persons to improve their quality of life. Its vision is a community without hunger. Over 1.7 million pounds of food were given away in FY13. Currently, there are nearly 4,000 unduplicated persons who are assisted each month. Classes including English as a Second Language, computer training, and nutrition classes were offered regularly. Free car seats, children's birthday kits, school supplies, diapers and personal care, as well as holiday dinner baskets and gifts were also distributed.

Use of Funds: Partial salary and benefits; utilities - gas, electric, phone; rent,

Clients to be Served: 10,549

Actual Clients Served: 9,608

Project Outcomes:

- An average of 1,045 households per month received more food to help alleviate hunger and food insecurity. An average of 3,672 persons, including 1,468 children, had better nutritional choices available to them.
- An average of 317 senior citizens were provided with an additional monthly source of healthy foods, such as brown rice, produce, skim milk, and foods lower in sodium or sugar.
- 79% (29 of 37) of registered clients improved their writing and reading skills and demonstrate improved conversation skills. 79% (29 of 37) persons had a better understanding of U.S. culture, holidays, and tradition. 42 clients had registered for the ESL classes but for various reasons (moved, obtained a job), did not attend classes. The goal had been for 37 clients.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)
2013 FINAL REPORT**

Grantee: **XILIN ASSOCIATION**
1163 E. Ogden Avenue, Suite 301, Naperville, IL 60563

Funded Project: Xilin Health and Social Well-being Program for Underserved Asian Seniors

Award Amount: \$3,750.00

Population Category: Seniors

Organization Summary: Xilin Association was established in 1989. Its mission is to improve the quality of life by facilitating the transition and adjustment of underserved, low income, limited English-speaking Asian immigrants and their caregivers to American life. Xilin currently operates four major programs including a Chinese language and academic program, performing arts program, senior services which has the congregate nutrition program and adult day care program, and a senior social care program that includes health and well-being programs.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 360

Actual Clients Served: 395

Project Outcomes:

- Xilin held 6 educational workshops in various locations in DuPage County to increase seniors' knowledge on health care and resources for social benefits. 2 health fairs were held that provided free and low cost preventive medical checkups to low income, under or uninsured Asian seniors. 332 unduplicated attendees participated in these events.
- Of the 332 unduplicated attendees at workshops and health fairs, Xilin completed 47 mammogram screenings. 158 low-income women received bone density screenings; and 34 people were referred to Midwest Coalition for Hepatitis B screening. 13 seniors were provided transportation and translation services.
- A total of 58 unduplicated seniors attended the ESL class over the grant year. Xilin arranged the ESL at varying levels of difficulty classes to meet the needs of seniors. 4 seniors were reported to be studying for U.S. Citizenship tests at the end of the grant year.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)
2013 FINAL REPORT**

Grantee: **YOUTH OUTLOOK**
1828 Old Naperville Road, Naperville, IL 60563

Funded Project: LGBTQ Youth Development and Leadership

Award Amount: \$3,391.00

Population Category: Youth

Organization Summary: Youth Outlook's mission is to provide a safe, supportive, and respectful environment for adolescents, whether they identify as lesbian, gay, bisexual, transgender, gender-variant, questioning or queer. Youth programs facilitate personal growth and the development of a positive identity for LGBTQ young people and helps them avoid risks such as substance abuse, dropping out of school, homelessness, and suicide. Youth Outlook also works with schools and other youth-serving institutions to promote tolerance and make the community a welcoming, safe place for all teens.

Use of Funds: Partial salary and benefits support; direct program materials; rent, utilities

Clients to be Served: 100

Actual Clients Served: 64

Project Outcomes:

- The Youth Leadership Program group met weekly on 24 Tuesday evenings at the Naperville drop-in center. Each meeting provided 2.5 service units (hours) per youth through intake, referrals, educational presentations, and peer support. Average winter group attendance was in the high teens to low 20s. Intake data was collected on 64 total youth. Of those, 28% were involved in previous mental health counseling, 53% were actively engaged in mental health counseling, 45% experienced suicidal ideation and 23% had past attempts. Of the youth who agreed to be surveyed for follow up; 100% with previous suicidal ideation reported a decrease and 100% experiencing depression reported improvement.
- Of the youth who agreed to be surveyed, 78% maintained abstinence from drugs and alcohol. Of the youth who reported previous self-injury, 66% reported a decrease, and 11% reported no change and 22% indicated they had not previously self-injured.
- Thirty youth participated in 7 total hours of HIV prevention training during the fall. The next training was scheduled to run for 3 nights in May 2014, after the May deadline for the final progress report. 100% of youth surveyed reported an increase in knowledge about HIV.

Notes from Agency: Educational presentations and workshops were held for adults in the communities. During the first 6 months, overall attendance totaled 165 adults for the combined smaller groups and 150 adults for larger presentations including the DuPage Regional Office of Education. A total of 110 adult attendees participated in Youth Outlook's educational presentations and workshops during the second 6 months of the grant year.