



DUPAGECOUNTY

HUMAN SERVICES GRANT FUND

FY2015 HSGF FINAL REPORT

May 1, 2015 - April 30, 2016

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**HUMAN SERVICES GRANT FUND (HSGF)
2015 FINAL REPORT**

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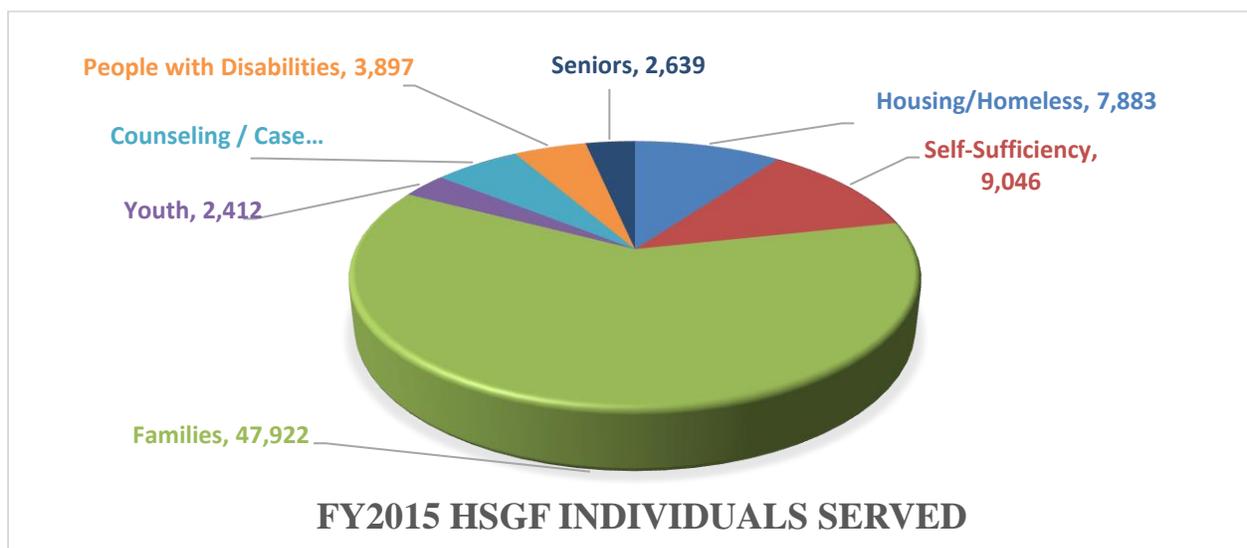
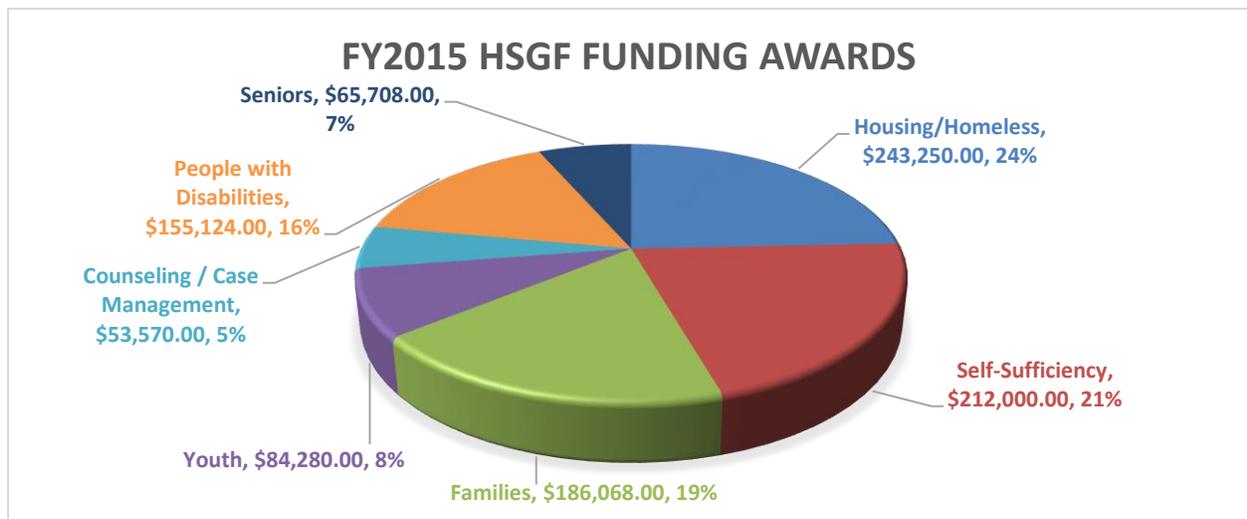
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FY2015 HUMAN SERVICES GRANT FUND OVERVIEW

Category	Number of Projects	HSGF Funding	People Served
Housing/Homeless	10	\$243,250.00	7,883
Self-Sufficiency	8	\$212,000.00	9,046
Families	10	\$186,068.00	47,922
Youth	6	\$84,280.00	2,412
Counseling / Case Management	3	\$53,570.00	4,631
People with Disabilities	12	\$155,124.00	3,897
Seniors	6	\$65,708.00	2,639
TOTALS	55	\$1,000,000.00	78,430



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SPECIAL ADVISEMENT

Please Note:

The client numbers listed for some of the projects in this Final Report may vary depending on whether the agency is reporting the overall number of clients served; the number of clients assisted with HSGF funds; or the number of clients served by a specific outcome.

Additionally, clients in some agencies could technically qualify to be placed in two categories. To do so would have caused duplication of numbers. The category that the Agency self-reported was the one identified in this Final Report.

‘Notes from Agency’ may be edited for clarity and length. N/A signifies that the Agency did not include special notes.

**HUMAN SERVICES GRANT FUND (HSGF)
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Grantee: **360 YOUTH SERVICES**
1305 W. Oswego Rd, Naperville, IL 60540

Funded Project: Youth in Transition

Award Amount: \$45,000.00

Population Category: Youth

Organization Summary: 360 Youth Services is a nonprofit agency providing community based services to youth and their families. 360 provides life-changing services to youth through prevention education, counseling and shelter. Services include shelter for boys 13-17, transitional living for youth 18-24, counseling, crisis intervention, and prevention programs. The 360 vision is a community where all youth possess the necessary skills to successfully navigate life's challenges.

Use of Funds: Direct service staff salaries and benefits; utilities

Clients to be Served: 54

Actual Clients Served: 67

Project Outcomes:

- 100% (67 of 67) homeless youth at 360 Youth in Transition received safe and stable housing keeping them off the streets.
- 91% (30 of 33) of homeless youth participants who were discharged, had increased the financial resources available to them in order to become self-sufficient. 88% (52 of 59) of the youth in the 360 Youth in Transition program were employed in the grant period.
- (28 of 33) 85% of homeless youth participants who were discharged, exited to safe, stable, and appropriate housing and became fully engaged as productive members of the community.

Notes from Agency: N/A

**HUMAN SERVICES GRANT FUND (HSGF)
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Grantee: **ACHIEVING INDEPENDENCE AND MOBILITY CENTER FOR
INDEPENDENT LIVING (AIM)**
3130 Finley Road, Suite 500, Downers Grove, IL 60515

Funded Project: Youth Transition and Employment Readiness Program

Award Amount: \$3,570.00

Population Category: Persons with Disabilities

Organization Summary: The Achieving Independence and Mobility Center for Independent Living (AIM) is a nonresidential, disability rights organization governed and staffed by a majority of persons with disabilities. Its mission is to empower persons with disabilities to effectively control and direct their lives. The Center provides leadership through training, community development, and advocacy to enable persons with disabilities to fully participate in family, social, and community life. Programs/services are available to all persons with disabilities residing in the service area.

Use of Funds: Direct service staff salaries and benefits

Clients to be Served: 110

Actual Clients Served: 129

Project Outcomes:

- AIM provided a series of 6 life skills group trainings and 32 individual life skills training sessions to consumers in the program during the reporting period. As a result, 40% of consumers requiring this training have shown increased independence in their daily lives.
- AIM worked in collaboration with other local service providers such as Abilities Links and Division of Rehabilitation Services (DRS) to participate in a job fair and post-secondary education seminars. At the time of this report, 7 consumers who were searching for employment are now employed, and 3 consumers are in college.
- AIM provided 5 workshops on topics including the Illinois State “Wait List”, special education law, SSI benefits and public transportation. 78% of those in attendance reported increased knowledge regarding their rights and responsibilities within the special education system and applicable services.

Notes from Agency: AIM recently obtained educational materials as well as a Smart Board (through other funding sources) to assist in the development, planning and training sessions for the Center’s youth transition program. The Center also began to implement transition folders for both its consumer base and its parents' base to provide them the tools needed to ensure success.

**HUMAN SERVICES GRANT FUND (HSGF)
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Grantee: **ALMOST HOME KIDS**
7 S. 721 Route 53, Naperville, IL 60540

Funded Project: Transitional Care Program for Children with Medical Complexities

Award Amount: \$25,000.00

Population Category: Persons with Disabilities

Organization Summary: Almost Home Kids (AHK) provides transitional care in a home-like setting to children who have complicated health needs, training for their families and respite care. Examples include children with cerebral palsy, spina bifida, muscular dystrophy, spinal cord injury, shaken baby syndrome and more. AHK was incorporated as a 501 (c) (3) in 1992 by two mothers who had children with multiple complicated medical needs. Its 12-bed facility is located in Naperville/DuPage County in an 8,000 square foot home on 2.5 acres.

Use of Funds: Direct clinical staff salaries and benefits

Clients to be Served: 120

Actual Clients Served: 108

Project Outcomes:

- Provided 6,600 days of care to 108 children. 100% of children received case management, and 75% transitioned home to a family.
- AHK trained 12 foster parents. 50% of children transitioned home to a family.
- 100% of parents were trained on their child's home equipment and learned proper response to troubleshooting equipment. 192 parents/caregivers completed two (24-hour) stays and successfully demonstrated care actions from a personalized list of skills.

Notes from Agency: N/A

**HUMAN SERVICES GRANT FUND (HSGF)
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Grantee: **BARTLETT LEARNING CENTER INC. / CUPERTINO HOME**
3 South 570 Warren Av, Warrenville, IL 60555

Funded Project: Community Integrated Living Arrangement (CILA)

Award Amount: \$3,570.00

Population Category: Persons with Disabilities

Organization Summary: The purpose of the Cupertino Home CILA is to provide services to adult men living with developmental disabilities/mental illnesses that will allow them to reach their maximum potential. CH recognizes the fundamental and undeniable rights, privileges, opportunities, and responsibilities of every individual to live a full, productive life. CH is committed to helping individuals learn how to provide for their basic human needs, skills, feelings, desires, goals, and reach their maximum independence & self sufficiency.

Use of Funds: Direct service staff salaries and benefits

Clients to be Served: 8

Actual Clients Served: 8

Project Outcomes:

- Eight (8) individuals attended twelve (12) art therapy sessions. Each sessions lasted two (2) hours. Activities included clay, paints, and collages drawing and mask making.
- The eight (8) residents had a measurable decrease in maladaptive behavior incidents since the inception of this program, as evidenced by no incidents being reported during this period. The preceding six (6) month period saw seven (7) maladaptive behavior reports from these same residents of Cupertino Home.

Notes from Agency: N/A

**HUMAN SERVICES GRANT FUND (HSGF)
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Grantee: **BRIDGE COMMUNITIES, INC.**
505 Crescent Blvd., Glen Ellyn, IL 60137

Funded Project: Employment and Job Readiness Program

Award Amount: \$15,000.00

Population Category: Housing/Homeless

Organization Summary: The mission of Bridge Communities (Bridge) is to transition DuPage County homeless families to self-sufficiency by working with partners to provide mentoring, housing and supportive services. Its vision is a community where all families are healthy, financially stable, and living in affordable housing. Bridge core values apply to all involved in Bridge including clients, mentors, program partners, volunteers, donors, board members, staff and community. Its focus is on partnership, empowerment, integrity, respect and hope.

Use of Funds: Direct service staff salaries and benefits; eligible operating expenses

Clients to be Served: 305

Actual Clients Served: 399

Project Outcomes:

- 75 of 75 (100%) clients worked with the Bridge employment team through job workshops and one-on-one counseling to secure and maintain employment that will promote financial stability.
- 55 of 55 (100%) clients obtained new full-time jobs as a result of working with Bridge Communities employment services.
- 16 autos were donated to 16 clients. The donated autos allowed for Bridge clients to have safe and reliable transportation to get to work, school and daycare.

Notes from Agency: 18 of 18 (100%) clients received a career vision assessment to evaluate their skill aptitudes for education and vocational abilities for long-term employability. 6 month progress: 15 clients or 100% of clients received a career vision assessment to assess their skill aptitudes for education and vocational abilities for long-term employability. Final report: 3 additional clients for a total of 18 clients received a career vision assessment during the HSGF grant year to evaluate their skill aptitudes for education and vocational abilities for long-term employability. 19 jobs were gained due to relationships Bridge developed with DuPage County based companies. 5 clients or 100% of clients received accent reduction classes to increase their verbal skills for better employability.

**HUMAN SERVICES GRANT FUND (HSGF)
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Grantee: **CATHOLIC CHARITIES, DIOCESE OF JOLIET**
203 N. Ottawa St., Joliet, IL 60432

Funded Project: Emergency Services Program

Award Amount: \$35,000.00

Population Category: Housing/Homeless

Organization Summary: Catholic Charities is a 501(c) (3) nonprofit social service agency with more than 25 years of leadership in serving homeless and low-income residents of DuPage County. The Agency is fully accredited by the National Council on Accreditation (COA). The mission of Catholic Charities states: "We are a faith-based organization providing service to people in need and calling on other of good will to do the same." Catholic Charities serves all eligible persons in need without regard to creed, lifestyle or religious views.

Use of Funds: Salaries and benefits of one-on-one case management

Clients to be Served: 1,900

Actual Clients Served: 1,368

Project Outcomes:

- 100% (2,646 of 2,646) callers received direct services or appropriate referrals to other services.
- 100% (1,728 of 1,728) persons who received assistance with food, clothing, furniture, transportation, utility or prescriptions remained self-sufficient by freeing up more income for housing.
- 100% (1,126 of 1,126) persons who experienced a financial crisis and received food assistance were screened for SNAP benefits and were assisted in completing an application if applicable.

Notes from Agency: Although the Agency only received roughly half of the emergency calls that it had projected this grant year and did not meet the annual target number, it noted that it did serve more walk-in clients with more services in the areas of food, transportation, prescription, utility clothing and furniture assistance. These services exceeded projected total outcomes.

**HUMAN SERVICES GRANT FUND (HSGF)
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Grantee: **CATHOLIC CHARITIES, DIOCESE OF JOLIET**
203 N. Ottawa St., Joliet, IL 60432

Funded Project: Hope House

Award Amount: \$40,000.00

Population Category: Housing/Homeless

Organization Summary: Catholic Charities is a 501(c) (3) nonprofit social service agency with more than 25 years of leadership in serving homeless and low-income residents of DuPage County. The Agency is fully accredited by the National Council on Accreditation (COA). The mission of Catholic Charities states: "We are a faith-based organization providing service to people in need and calling on other of good will to do the same." Catholic Charities serves all eligible persons in need without regard to creed, lifestyle or religious views.

Use of Funds: Salaries and benefits of one-on-one case management

Clients to be Served: 128

Actual Clients Served: 135

Project Outcomes:

- 100% (135 of 135) of homeless individuals at Hope House were provided three nutritious meals per day to meet their basic needs.
- 69% (42 of 61) of employable adults at Hope House who stayed at least seven (7) days, obtained full time equivalent employment upon discharge.
- 74% (49 of 66) homeless, employable adults obtained full-time equivalent employment with enough income to obtain permanent housing and a balanced budget.

Notes from Agency: N/A

**HUMAN SERVICES GRANT FUND (HSGF)
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Grantee: **COMMUNITY CAREER CENTER (CCC)**
1815 W. Diehl Road, Suite 900, Naperville, IL 60563

Funded Project: Empower the Job Seeker

Award Amount: \$10,000.00

Population Category: Self-sufficiency

Organization Summary: To provide diverse resources to empower job seekers to achieve sustainable employment.

Use of Funds: Program staff salaries & payroll taxes; facilities (rent, utilities, phone, & cleaning)

Clients to be Served: 1,037

Actual Clients Served: 1,037

Project Outcomes:

- Job seekers who participated in the Phoenix Group sessions obtained a job at a much higher rate than those who did not. On average, 52% of the job seekers landed a job.
- Over 1,000 job seekers benefited from and improved their job search skills by attending workshops, networking and accountability group meetings facilitated/hosted by the CCC.
- 1,100 hours of one-on-one job search appointments provided job seekers individualized attention to their specific job search. Career counselors assisted with resume writing, mock interviewing and prioritizing of job search tips to over 600 job seekers.

Notes from Agency: N/A

**HUMAN SERVICES GRANT FUND (HSGF)
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Grantee: **COURT APPOINTED SPECIAL ADVOCATES OF DUPAGE COUNTY, INC. (CASA)**
505 N. County Farm Rd, 3rd FL, Suite C, Wheaton, IL 60187

Funded Project: Court Ordered Child Advocacy

Award Amount: \$25,000.00

Population Category: Youth

Organization Summary: The mission of CASA of DuPage County, Inc. is to recruit, screen, train and support volunteer community citizens to advocate effectively for the best interests of abused, neglected and/or dependent children in DuPage County's juvenile court system. The work of the volunteer advocate ensures the child's perspective is not lost or overlooked in the court proceedings affecting him or her. This advocacy allows the court to make fully informed decisions in the best interests of the child.

Use of Funds: Salaries and benefits for direct service staff

Clients to be Served: 325

Actual Clients Served: 350

Project Outcomes:

- Two pre-service trainings took place and 34 new volunteers were sworn in, exceeding the goal of 30 new volunteers.
- Every child in DuPage County's juvenile court due to abuse, neglect or dependency had a volunteer advocating for them.
- Twenty-one Continuing Education opportunities were offered and hosted by CASA for the Advocates, exceeding the goal of 14 opportunities over the grant period.

Notes from Agency: CASA is proud of its accomplishments during this grant year. Every child assigned by the Court had a CASA volunteer.

**HUMAN SERVICES GRANT FUND (HSGF)
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Grantee: **DONKA, INC.**
400 N. County Farm Rd, Wheaton, IL 60187

Funded Project: Assistive Technology Computer Training for Persos with Disabilities

Award Amount: \$13,500.00

Population Category: Persons with Disabilities

Organization Summary: Donka's mission is change the lives of persons with disabilities through technology. It is the premier provider of services that create personal empowerment, socialization, self-advocacy and job readiness for people with physical and visual impairments through state of the art technology. As the only organization of its kind in DuPage County, Donka's program is critical in helping disadvantaged persons achieve quality of life personal, social, academic and vocational goals that most take for granted.

Use of Funds: Salaries and benefits for direct service staff

Clients to be Served: 21

Actual Clients Served: 14

Project Outcomes:

- 5 of 7 Dept. of Rehab Services (DRS) clients, w/ physical or visual disabilities completed computer fundamentals, MS Word, and MS Excel, using assistive technology. 3 of 7 achieved 75% -90% increase; 1 of 7 achieved 38-75% increase in skills. 2 of 7 clients terminated from the program- due to medical conditions. 5 of 7 DRS clients continued vocational job service after completing Donka.
- 1 senior client completed email skills, and social media skills- achieved 75% independently and actively used lab during free time. 2 seniors completed email skills with 1 achieving 100% independence using email; and the other achieving 33%. 2 DRS clients terminated from the program early. 2 clients made progress in training and learning skills but were not tested within the grant time frame.
- 4 of 7 DRS clients, w/ visual disabilities learned internet /email skills using assistive technology with 73-100% increase in skills. 3 of 7 plan to learn LinkedIn skills. 1 DRS client was "on hold" due to surgery and was expected to return to learn internet/ email/ linked in skills. 5 of 7 DRS clients attended class 6 hrs. weekly, 3-4 days per week. 2 of 7 clients terminated from the program due to medical conditions.

Notes from Agency: N/A

**HUMAN SERVICES GRANT FUND (HSGF)
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Grantee: **DUPAGE FEDERATION ON HUMAN SERVICES REFORM**
246 E. Janata Blvd., Suite 265, Lombard, IL 60148

Funded Project: Open Door Program

Award Amount: \$8,250.00

Population Category: Housing/Homeless

Organization Summary: The Federation's mission is to improve the lives of vulnerable people in DuPage County by leveraging relationships and knowledge to build an effective and efficient health and human service system. Through the efforts of its board that includes community and business leaders, state and county public officials, consumers and providers of human services the changing needs of county residents are analyzed and solutions worked on and crafted that could not be developed by service providers alone.

Use of Funds: Salaries and benefits for direct service staff

Clients to be Served: 650

Actual Clients Served: 1,270

Project Outcomes:

- 1,270 unduplicated clients were seen. 1,104 (87%) clients had assessments completed.
- 1,051 (83%) were assisted with referrals/linkage to community services (i.e., employment, housing, food, clothing, basic needs). A smaller number of clients, 116 (9%), received financial assistance because the majority of client subsidies paid out were for higher priced issues such as car repairs and high utility bills.
- 102 (8%) were assisted with receiving and/or maintaining IDHS services in the form of redetermination assistance, or due to service lapse and/or IDHS errors. Measure/outcome numbers are based on previous year, therefore they are subject to variance based on client referrals and needs. Ultimately, the Federations' goal is to ensure all clients seen with issues receiving and/or maintaining DHS services are resolved and those eligible for DHS services receive them. 55 (54%) received IDHS services for which they were eligible.

Notes from Agency: N/A

**HUMAN SERVICES GRANT FUND (HSGF)
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Grantee: **DUPAGE LEGAL ASSISTANCE FOUNDATION
(DUPAGE BAR LEGAL AID SERVICE)**
126 S. County Farm Rd., Wheaton, IL 60187

Funded Project: Order of Protection Services

Award Amount: \$3,570.00

Population Category: Families

Organization Summary: The DuPage Legal Assistance Foundation, a 501(c)(3), oversees the operation of DuPage Bar Legal Aid Service ("DBLAS"). DBLAS provides free legal representation to low income persons of DuPage County in the areas of family law, domestic violence and orders of protection, child custody, guardianships of minors and disabled adults with APS, as well as Chapter 7 bankruptcy issues. The HSGF project focuses on our order of protection services program ("The Program") for domestic violence victims.

Use of Funds: Direct service staff and benefits; eligible program materials.

Clients to be Served: 117

Actual Clients Served: 191

Project Outcomes:

- 191 clients were approved and assigned an attorney. 1,078.9 hours of free legal assistance were provided
- 39% of clients received orders of protections or civil stalking no contact orders.
- 35% of clients obtained orders that addressed support and/or parenting issues.

Notes from Agency: Of the 191 cases opened in the FY15 grant year, 52 came from Legal Clinics or counsel and advice sessions for individuals who were domestic violence victims. These clients may not have wanted to pursue an order of protection, or did not qualify for the program due to merit or because the client had a very high income. 13 of the 191 cases are still active as of this writing, and the final orders have not been entered. When the 65 aforementioned cases that were clinics or still open are taken into account, 53% of the clients that were assigned an attorney to appear in court and provided free legal assistance, orders of protection or civil stalking no contact orders were granted.

**HUMAN SERVICES GRANT FUND (HSGF)
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Grantee: **DUPAGE HOMEOWNERSHIP CENTER, INC.**
1600 E. Roosevelt Rd., Wheaton, IL 60187

Funded Project: Homelessness Prevention/Foreclosure Prevention /Counselor in the Court Program

Award Amount: \$15,000.00

Population Category: Housing/Homeless

Organization Summary: The DuPage Homeownership Center (DHOC) is on the front lines of homelessness & foreclosure prevention in DuPage County by assisting homeowners in crisis through the Counselor in Court Program, Foreclosure Prevention workshops & one-on-one default counseling. DHOC is the only HUD-certified non-profit agency in DuPage County providing free & continuous, comprehensive housing counseling & financial literacy services. DHOC exists to preserve & increase responsible, sustainable homeownership.

Use of Funds: Salaries and benefits for direct service staff

Clients to be Served: 420

Actual Clients Served: 468

Project Outcomes:

- 55 new client households received consultation services, information on available resources, and intake for further foreclosure services, from a DHOC counselor/bilingual assistant in Foreclosure Court.
- 122 client households completed a 2-hour Foreclosure Prevention Workshop, receiving information necessary to help them understand the process, realistically assess their options, and make educated choices. Workshop attendee satisfaction ratings was 94%.
- 385 households continued and/or completed one-on-one foreclosure prevention counseling during the grant period (for most clients, the process takes several months to complete). 79 households prevented foreclosure and homelessness.

Notes from Agency: Total number served was reported in client households.

**HUMAN SERVICES GRANT FUND (HSGF)
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Grantee: **DUPAGE HOMEOWNERSHIP CENTER; BRIDGE COMMUNITIES;
DUPAGE HABITAT FOR HUMANITY; CATHOLIC CHARITIES**
1600 E. Roosevelt Rd., Wheaton, IL 60187

Funded Project: Financial Fitness Collaborative

Award Amount: \$25,000.00

Population Category: Families

Organization Summary: 1. DHOC is the only HUD-certified non-profit in DuPage County providing free, comprehensive housing counseling & financial literacy services. 2. Bridge Communities transitions homeless families to self-sufficiency by working with partners to provide mentoring, housing & supportive services. 3. DuPage Habitat for Humanity believes every man, woman & child should have decent, safe affordable housing. 4. Catholic Charities is a faith-based organization providing service to people in need & calling on others to do the same.

Use of Funds: Direct service staff salaries and benefits

Clients to be Served: 85

Actual Clients Served: 100

Project Outcomes:

- 75 clients attended 1 or more financial literacy workshops, with 55 referrals from the County's Family Self Sufficiency program and the balance from the collaborative partner agencies. Of the 75 clients, 92% of them took the pre-workshop quiz and scored higher on the post-workshop quiz.
- 62 clients received one-on-one counseling and took specific actions to achieve goals. For counseling goals of adhering to a budget for 90 days and also fro paying rent/mortgage and utility payments on time for 90 days, DHOC found the 90 consecutive day time period to be problematic for these clients. DHOC continued to work with them to achieve these goals. For the counseling goal of establishing a banking relationship, most of the program clients without bank accounts are not unbanked. They are un-bankable because of prior banking issues (i.e. non-sufficient funds causing overdrafts, etc.). While many are working to remedy their situations by repaying the debt amounts and applying for second chance banking programs, program clients did not have success to report on at time of this writing.

Notes from Agency: N/A

**HUMAN SERVICES GRANT FUND (HSGF)
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Grantee: **DUPAGE PADS, INC.**
601 W. Liberty, Wheaton, IL 60187

Funded Project: Interim Housing and Client Service Center

Award Amount: \$40,000.00

Population Category: Housing/Homeless

Organization Summary: DuPage PADS is committed to end homelessness in DuPage County. DuPage PADS offers solutions to end homelessness by providing housing options integrated with support and employment services to build economic sustainability. The agency empowers individuals to rebuild their lives in partnership with faith-based and community groups supported by thousands of dedicated volunteers. The mission of DuPage PADS is to end homelessness in DuPage County.

Use of Funds: Salaries and benefits for direct service staff; eligible operating expenses

Clients to be Served: 1,000

Actual Clients Served: 1,249

Project Outcomes:

- 1,249 Individuals obtained shelter and food (114% of the goal);
- 125 individuals gained employment during the reporting period (113% of the goal)
- 265 individuals exited to an identified stable housing location (106% of the goal).

Notes from Agency: Intake assessments determine what type(s) of assistance is necessary to reach a higher level of self-sufficiency. Intake includes the Coord/VI-SPADT assessment, a Service Point record and a drug screening survey. Baseline measures at entry include: housing situation, criminal justice involvement, cash income, mainstream benefits, health care coverage, employment status, and health and mental health needs. The results are used to establish priorities on the Goal Plan. Progress is tracked monthly and updated in HMIS, as are outcomes. At year end, the percentage of clients achieving the targeted outcomes for all outcome measures is calculated using the total number of clients achieving the outcome divided by the total receiving that served.

**HUMAN SERVICES GRANT FUND (HSGF)
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Grantee: **DUPAGE SENIOR CITIZENS COUNCIL**
1990 Springer Road, Lombard, IL 60148

Funded Project: Senior Nutrition Home Delivered Meals

Award Amount: \$25,000.00

Population Category: Seniors

Organization Summary: Founded in 1975, DuPage Senior Citizens Council (DSCC) is a non-profit agency providing seniors with a variety of vital services, including meals, well-being checks, home maintenance services, chore days, and health and wellness education. The mission of DSCC is to initiate, deliver, monitor, and coordinate services that promote the ability of older persons to live their lives in dignity. DSCC has been DuPage County's designated "Meals on Wheels" provider since its senior nutrition program began in 1983.

Use of Funds: Direct service staff salaries and benefits

Clients to be Served: 1,186

Actual Clients Served: 943

Project Outcomes:

- Approximately 943 senior nutrition program participants met 1/3 of their dietary needs while being able to remain in their own homes and communities.
- Approximately 943 senior participants received a well being check. Staff and volunteers made note of any observed changes in a senior's health/safety threat in the living environment. Emergency follow-up procedures accounted for every "missing" senior to ensure that he or she had not fallen.
- Approximately 943 senior participants were able to remain in their homes and avoid premature institutionalization.

Notes from Agency: Funding for the Meals on Wheels program was cut by 30 percent due to a lack of budget for the State of Illinois, which translated to serving 200 fewer Seniors each month.

**HUMAN SERVICES GRANT FUND (HSGF)
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Grantee: **EASTER SEALS DUPAGE AND THE FOX VALLEY REGION**
830 S. Addison, Villa Park, IL 60181

Funded Project: Pediatric Rehabilitative Therapy for Children

Award Amount: \$3,570.00

Population Category: Persons with Disabilities

Organization Summary: Easter Seals DuPage & Fox Valley Region (ESDFV) provides outpatient pediatric medical rehabilitation services to nearly 3,200 clients each year in fulfillment of its mission to enable infants, children, and adults with disabilities to achieve their maximum independence, and to provide support for the families who love and care for them. Therapies provided include physical, occupational, speech/language and nutrition. Also provided are audiology services, assistive technology, and specialty clinics.

Use of Funds: Direct service staff salaries and benefits

Clients to be Served: 275

Actual Clients Served: 176

Project Outcomes:

- 100% of children who enrolled in therapy had a detailed and personalized Individual Service Plan (ISP), based on the findings of the evaluation. The IPS defined 12-month goals for therapy.
- In the most recent data, 69 % of children participating in therapy demonstrated improvement on a minimum 50% of stated therapy goals. This included the therapy disciplines of physical, occupational and speech-language therapy. A reduction in outcome related to reduction in length of therapy was experienced due to the State of IL budget impasse.
- In the most recent annual satisfaction survey, 99.1% of responding reported that services resulted in progress toward functional goals. 98% of respondents said that information shared about the child's diagnosis, rehabilitation (course of therapy) and/or equipment needs, was understandable and helpful.

Notes from Agency: The numbers reflected in this report are tied to the proposed scopes presented in the grant Revised Cost and Activities Form.

**HUMAN SERVICES GRANT FUND (HSGF)
2015 FINAL REPORT**

Grantee: **ECUMENICAL SUPPORT SERVICES FOR THE ELDERLY, (ESSE CENTER)**
515 S. Wheaton Ave., Wheaton, IL 60187

Funded Project: On-Site Nursing and Activity Assistant Salaries

Award Amount: \$15,000.00

Population Category: Seniors

Organization Summary: ESSE's mission is "To provide adult care options that promote the physical, emotional and spiritual well-being of older adults and their families." ESSE has the ability to offer a safe nurturing environment enabling older adults to participate in cognitive and physical activities throughout the day while caregivers receive the much needed respite they deserve. This is accomplished at 4 centers located in Wheaton, Glen Ellyn, Warrenville and Gurnee, operating 5 days a week from 7am-5pm.

Use of Funds: Direct nursing and activity service staff salaries and benefits

Clients to be Served: 123

Actual Clients Served: 124

Project Outcomes:

- 119 participants (96%) maintained or improved their cognitive, physical and social skills.
- 121 participants (97%) participated in wellness checks administered by program nurses.
- 122 participants (98 %) were compliant with physician medication orders, or did not have prescribed medications.

Notes from Agency: N/A

**HUMAN SERVICES GRANT FUND (HSGF)
2015 FINAL REPORT**

Grantee: **EVANGELICAL CHILD AND FAMILY AGENCY**
1530 North Main Street, Wheaton, IL 60187

Funded Project: Safe Families for Children

Award Amount: \$3,570.00

Population Category: Youth

Organization Summary: The mission of Evangelical Child and Family Agency (ECFA) is to protect and nurture abused, neglected and dependent children, and strengthen the quality of life for individuals and families. This is done by providing quality social services from a biblical perspective. The organization provides five programs: Pregnancy Support Services, Adoption, Safe Families for Children, Intact Family Services, and Individual and Family Counseling.

Use of Funds: Direct service staff salaries and benefits

Clients to be Served: 75

Actual Clients Served: 125

Project Outcomes:

- 18 new families were identified, trained and approved as host families.
- 2 new individuals were trained and utilized as case coaches.
- 55 parents placed their children with a host family while they worked through a crisis; 70 children were cared for by a volunteer host family while their parent(s) addressed a crisis.

Notes from Agency: As stated in the grant application, Lydia Home Association provided a sub-contract for ECFA's Safe Families for Children Program (SFFC). ECFA focuses on serving the residents of DuPage County. However, In the past six months, there was a substantial need for host families to care for children from the greater Chicago region. This is the primary factor to the considerable rise in clients served in this past grant year.

**HUMAN SERVICES GRANT FUND (HSGF)
2015 FINAL REPORT**

Grantee: **EXCHANGE CLUB FOR THE PREVENTION OF CHILD ABUSE DBA
PROJECT HELP**
1815 W. Diehl Road, Naperville, IL 60540

Funded Project: Parent Mentor Program

Award Amount: \$3,570.00

Population Category: Youth

Organization Summary: Project HELP is a 501(c)3 non-profit established in 1992 to prevent child abuse and neglect among the most vulnerable members of the community. Project HELP is nationally accredited by the National Exchange Club as a Child Abuse Prevention Center. Its Mission: Through home-based parent mentoring and community partnerships, Project HELP empowers parents to create a nurturing environment, thereby enhancing the opportunity for children to reach their full potential.

Use of Funds: Direct service staff salaries and benefits

Clients to be Served: 40

Actual Clients Served: 189

Project Outcomes:

- 8 of the 10 families who completed the Parental Stress Index (PSI) showed significant reduction in stress. 2 remained in the normal range.
- 8 families who completed the Adult/Adolescent Parenting Inventory (AAPI), increased their score, reflecting a lowered risk of child abuse and 2 remained in the medium risk.
- All 10 families, 100%, completed the Family Satisfaction Survey and were very satisfied with the Parent Mentor Program.

Notes from Agency: N/A

**HUMAN SERVICES GRANT FUND (HSGF)
2015 FINAL REPORT**

Grantee: **EXODUS WORLD SERVICE**
109 Fairfield Way, Suite 101, Bloomingdale, IL 60108

Funded Project: Community Welcome for Refugees

Award Amount: \$25,000.00

Population Category: Self-sufficiency

Organization Summary: Exodus World Service welcomes vulnerable refugees when they arrive in the community and helps them build independent and self-sufficient lives by linking them to strong, mutually beneficial relationships with established residents who offer resources, information, and connection. Founded in DuPage County in 1988, Exodus is nationally recognized for its successful program models and has effectively served thousands of newly arrived refugees from more than 28 different countries.

Use of Funds: Direct service staff salaries and benefits

Clients to be Served: 121

Actual Clients Served: 110

Project Outcomes:

- 11/18 families (61%) received all of the essential household supplies needed to set up their first apartment and enough food staples for their first month in DuPage County. (Note: the 11 families were comprised of 42 individuals)
- 25/10 families (250%) demonstrated improved English language skills, increased knowledge of available community resources, and improved ability to self-advocate and resolve school, health and financial challenges.(Note: the 25 families were comprised of 104 individuals)
- Refugees (163%) received citizenship tutoring services from Exodus volunteer and 3 of the 13 were ready to test and successfully passed the naturalization exam. (Note:10 refugees who have not yet passed are continuing to receive citizenship tutoring and plan to take the naturalization exam in the coming 6 months)

Notes from Agency: The refugees served during this grant year fled persecution in the following countries: Burma: 59; Bhutan: 21, Iran: 8; Massalit: 7; Vietnam: 1; Egypt: 1, Sudan: 1; Syrian: 10; Congo: 1; Iraq: 1; = TOTAL: 110. The refugees served during this period included 56 youth, 52 adults, 2 Seniors.

**HUMAN SERVICES GRANT FUND (HSGF)
2015 FINAL REPORT**

Grantee: **FAMILY FOCUS, INC.**
2174 Gladstone Court, Glendale Heights, IL 60139

Funded Project: Healthy Families DuPage

Award Amount: \$35,000.00

Population Category: Self-sufficiency

Organization Summary: The mission of Family Focus Inc., one of the nation's flagship family support agencies since 1976, is to promote the well-being of children from birth by supporting and strengthening their families in and with their communities. Family Focus DuPage provides a full range of family support programs and services. All programming at Family Focus is strength-based, building on each family's inherent strengths to support the healthy development of their children.

Use of Funds: Direct service staff salaries and benefits

Clients to be Served: 517

Actual Clients Served: 464

Project Outcomes:

- There were no reports of child abuse/neglect in 100% of the families enrolled in or graduated from the program
- 100% of children enrolled in the Healthy Families Program were connected to a primary care physician.
- 95% of the children enrolled in the Healthy Families Program were current on immunizations and well child visits.

Notes from Agency: Family Focus planned to hire an additional Family Support Worker (FSW) with the funds from DuPage County Human Services Grant Fund. However, due to the state of IL budget impasse, Family Focus utilized the funds to retain current FSW's. Because program expansion did not occur as projected, the agency was unable to increase the numbers served.

**HUMAN SERVICES GRANT FUND (HSGF)
2015 FINAL REPORT**

Grantee: **FAMILY SHELTER SERVICE**
605 E. Roosevelt Rd, Wheaton, IL 60187

Funded Project: Hotline Program

Award Amount: \$15,000.00

Population Category: Housing/Homeless

Organization Summary: Family Shelter Service (FSS) is a comprehensive domestic violence agency whose mission is to transform lives by offering help and hope to those affected by domestic violence. FSS provides shelter, hotline, counseling, case management, court and prevention services throughout DuPage County.

Use of Funds: Direct service staff salaries and benefits; utilities

Clients to be Served: 30

Actual Clients Served: 30

Project Outcomes:

- 30 clients received a triage appointment within 24-48 hours; 27 clients were scheduled for follow up telephone counseling; 93% (28 of 30) of clients in the Triage program completed a safety plan
- 53% (16 of 30) of clients in the triage program stayed connected to services through follow-up telephone counseling. This is 59% (16 of 27) for those clients who actually scheduled follow up telephone counseling.
- 38 clients presenting in crisis were scheduled for an in-person appointment within 24-48 hours (30 were able to keep the appointment). 124 clients were on the wait list for services during this time. 60% (75 of 124) clients were expected to be on the wait list for 2 weeks or more. The actual number of clients waiting 2 or more weeks during this time was 65 clients. (52% of clients). The number of clients on the wait list who were waiting two weeks or more for services was reduced by 8%.

Notes from Agency: N/A

**HUMAN SERVICES GRANT FUND (HSGF)
2015 FINAL REPORT**

Grantee: **HUMANITARIAN SERVICE PROJECT**
465 Randy Road, Carol Stream, IL 60188

Funded Project: Senior Citizen Project

Award Amount: \$15,000.00

Population Category: Seniors

Organization Summary: The mission of the Humanitarian Service Project (HSP) is to alleviate the pain and suffering that poverty inflicts on children and the elderly living in DuPage and Kane Counties without regard to race, gender, caste, creed, color, or physical condition. Pursuant to this mission HSP operates five major programs providing relief to the neediest populations in this service area including both nutritional and material support (birthday and Christmas gifts, school supplies, etc. for impoverished children.)

Use of Funds: Direct service staff salaries and benefits

Clients to be Served: 125

Actual Clients Served: 141

Project Outcomes:

- Between May 1st, 2015 and April 16th, 2016 HSP made 1,580 deliveries of groceries to senior citizens, and received no reports of food insecurity during this time.
- As of the conclusion of the grant period, only 4% of the seniors enrolled in HSP's program had entered an assisted living facility. None of these seniors remained in the program long enough to receive the requisite ten deliveries in the year.
- As a part of its evaluation process, HSP asks all seniors enrolled in the senior citizen project to comment on whether or not their mental condition had improved as a result of the services they received. 100% of newly enrolled seniors reported an improvement in their mental condition after being enrolled in the senior citizen project for at least six months.

Notes from Agency: N/A

**HUMAN SERVICES GRANT FUND (HSGF)
2015 FINAL REPORT**

Grantee: **LITERACY VOLUNTEERS OF AMERICA-DUPAGE, INC.**
24W500 Maple Ave., #217, Naperville, IL 60540

Funded Project: Accessible and Customized Adult Tutoring Program

Award Amount: \$25,000.00

Population Category: Self-sufficiency

Organization Summary: Established in 1972, Literacy DuPage (LDP) is a community-based affiliate of ProLiteracy providing free, accessible and customized one-on-one tutoring in reading, writing, speaking and understanding English to help adults achieve independence. LDP provides a long-term solution where literacy helps end poverty and empower adults to make a better life for themselves and their families by helping them obtain and retain jobs, raise healthier and better educated children, which strengthens communities.

Use of Funds: Direct service staff salaries and benefits; eligible program materials

Clients to be Served: 500

Actual Clients Served: 449

Project Outcomes:

- 81.5 % of 131 ESL (English as a Second Language) learners post-tested after 35 hours of instruction, increased their test scores by one SPL level. 97.5% of the 14 ABE (Adult Basic Education) learners post-tested after 35 hours of instruction, increased their test scores by a minimum of one grade level.
- 100% of the 145 adult learners post-tested after 35 hours of instruction, gained life skills including as family members, workers, and neighbors.
- 137 learners gained 1538 new skills in the areas of healthy lifestyle, consumer skills and more involvement in children's education. 99 learners gained 378 skills in the role of worker for getting/keeping jobs or improving skills/training. 132 learners gained 714 skills as community residents.

Notes from Agency: The volunteer coordinator staff position was not filled until late 01/2015. Concurrently, the organization began a major database system upgrade. The bd. of dirs. implemented background checks for new volunteers. Efforts were made to improve program quality and volunteer retention including enhanced tutor training, peer tutor mentor groups, and a tutor-only newsletter. Volunteer retention increased 29% from FY2014 and program quality improved. Since staff hours were for implementation of quality initiatives, project outcome measures project were somewhat adversely impacted.

**HUMAN SERVICES GRANT FUND (HSGF)
2015 FINAL REPORT**

Grantee: **LITTLE FRIENDS**
140 N. Wright Street, Naperville, IL 60540

Funded Project: Community Living Services Program (CLS) - Qualified Intellectual Disability Professional (QIDP)

Award Amount: \$3,570.00

Population Category: Persons with Disabilities

Organization Summary: Little Friends has been serving children and adults with autism and other developmental disabilities for over 50 years. Based in Naperville, it operates three schools, vocational training programs, community-based residential services and the Little Friends Center for Autism. Its mission is to empower clients to reach their highest level of independence by living, learning, working and actively participating in the community.

Use of Funds: QIDP staff salaries and benefits

Clients to be Served: 31

Actual Clients Served: 31

Project Outcomes:

- 31 clients moved into more supportive environments and reported high levels of satisfaction with their new living arrangements.
- 190.34 hours of additional Qualified Intellectual Disability Professional support were provided to 31 senior clients who required more support than they previously needed.

Notes from Agency: As clients age, they require more emergency room visits, specialist appointments and other medical care. Many of the seniors also required additional day hours of support since they no longer attended day programs or work. Thanks in part to this grant, Little Friends was able to provide a more personalized and quality level of care for aging clients in the CLS program.

**HUMAN SERVICES GRANT FUND (HSGF)
2015 FINAL REPORT**

Grantee: **LOAVES & FISHES COMMUNITY PANTRY**
1871 High Grove Lane, Naperville, IL 60540

Funded Project: Client Engagement Model

Award Amount: \$35,000.00

Population Category: Families

Organization Summary: Loaves & Fishes' (L&F) mission is to provide food and leadership in the community by uniting and mobilizing resources to empower people to be self-sufficient. Its vision is to end hunger in the community. Its Community Nutrition Program, in conjunction with the Pathways to Empowerment programs, benefits DuPage County clients who are low-, very low- and extremely low-income residents.

Use of Funds: Direct service staff salaries and benefits

Clients to be Served: 15,000

Actual Clients Served: 18,274

Project Outcomes:

- Increased participation occurred in several essential programs, such as job support, public benefit application assistance and legal counseling, with 58% more families participating in at least one empowerment program compared to the previous year.. The organization recently launched a 3-year strategic plan that includes objectives to increase program participation. As a result, Loaves & Fishes plans to expand the availability of these programs to accommodate more clients throughout the year.
- Loaves & Fishes met with 2,923 households during the grant period to discuss barriers and create care plans that included program referrals. These plans helped client households achieve a higher level of self-sufficiency throughout the grant period.
- The highest level of Loaves & Fishes' Self-Sufficiency Scale is "Thriving." This means that the household will not need Loaves & Fishes services. It was projected that 5% of client families would achieve the highest level. 8% of the client families served through this grant period actually reached the Thriving level and no longer need Loaves & Fishes services.

Notes from Agency: N/A

**HUMAN SERVICES GRANT FUND (HSGF)
2015 FINAL REPORT**

Grantee: **LOVE INC. OF WESTERN SUBURBS/CHICAGO**
P.O. Box 50, Clarendon Hills, IL 60514

Funded Project: Love Help

Award Amount: \$25,000.00

Population Category: Housing/Homeless

Organization Summary: LOVE was incorporated in 1985 as a coordinated effort among churches to address the needs of the poor and with its mission to transform lives in the name of Christ. Through compassionate listening, the call-in center links callers with resources and self-help programs to provide skills to address a lack of a variety of resources: financial, emotional, relational, spiritual & mental. Financial help is offered to prevent homelessness. The Helping Hands Program teaches refugees new life skills as they adapt to the U.S.

Use of Funds: Direct service staff salaries and benefits; utilities

Clients to be Served: 2,583

Actual Clients Served: 2,929

Project Outcomes:

- Financial assistance was provided to 569 individuals to avoid a homeless situation: rent – 451 people; utility – 76 people; car repair – 42 people. Total financial help provided during the 12 month period was \$63,581. Of those, 98% (559 people) remained housed 90 days after assistance was provided. The # who received financial assistance was less than planned (even though total financial help was larger than planned) because there were fewer persons per households than planned (2.4 versus 3.1).
- 2,360 individuals were educated on community resources. As a result, 70% found solutions to their current financial or other needs within 30 days. The increase in volunteers in 2015 is shown in the increased number of callers served.
- 241 heads of households receiving financial assistance were linked with local programming to gain skills toward self-sufficiency. 22% of the households (54 households) completed a ‘moving forward’/self-help program. In December 2015, the program was changed to require callers to complete a 1-hour budget counseling program over the phone, prior to LOVE paying the landlord, the utility company or car repair. The budget counseling program is geared at helping families maximize current income and build savings.

Notes from Agency: N/A

**HUMAN SERVICES GRANT FUND (HSGF)
2015 FINAL REPORT**

Grantee: **MARKLUND CHILDREN'S HOME (NKA MARKLUND PHILIP CENTER)**
164 South Prairie Avenue, Bloomingdale, IL 60108

Funded Project: Care for Medically Fragile Children and Young Adults with Disabilities

Award Amount: \$15,000.00

Population Category: Persons with Disabilities

Organization Summary: Marklund exists to make everyday life possible for individuals with profound disabilities. Utilizing a team of medical and therapeutic professionals, Marklund addresses the complex and unique medical, social, and basic life needs for this vulnerable population through specialized residential and day programming. Marklund's mission is to enrich the lives of those with special healthcare needs by honoring the unique purpose of each individual. Each individual served is treated with respect and dignity.

Use of Funds: Salaries and benefits for nurse's aides

Clients to be Served: 21

Actual Clients Served: 22

Project Outcomes:

- For the year, Marklund's nurses administered medications with a 99.77% accuracy rate.
- 100% of the residents were free of skin breakdown (pressure sores).
- 99.5% of the residents participated in at least 4 activities and/or outings each weekend of each month.

Notes from Agency: Marklund is proud of the exceptional care provided to the individuals served. For the second year in a row, the Marklund Children's Home residential program received a perfect score (zero deficiencies) during the annual Illinois Department of Health and Human Services licensure renewal survey (September 2015).

**HUMAN SERVICES GRANT FUND (HSGF)
2015 FINAL REPORT**

Grantee: **METROPOLITAN ASIAN FAMILY SERVICES**
7541 North Western Ave., Chicago, IL 60645

Funded Project: Asian Human Services Program

Award Amount: \$3,568.00

Population Category: Seniors

Organization Summary: Metropolitan Asian Family Services (MAFS) is a not-for-profit Tax-Exempt 501 (c) 3 multi-cultural organization established in 1993 with a mission to provide comprehensive and integrated services to immigrant populations of India, Pakistan Bangladesh, Nepal, Sri Lanka and East European communities facing linguistic and cultural barriers. MAFS serves 91 cities/neighborhoods in 8 counties with 8 fully equipped senior centers, ensuring that thousands of Asian families are safer, secure and healthier in their homes.

Use of Funds: Direct service staff salaries and benefits

Clients to be Served: 64

Actual Clients Served: 1,069

Project Outcomes:

- 1,069 low income Dupage County residents were helped with applications for public benefit programs such as food stamps, SSA, and SSI. Eligible families and seniors were referred to light, heat and energy assistance programs.

Notes from Agency: N/A

**HUMAN SERVICES GRANT FUND (HSGF)
2015 FINAL REPORT**

Grantee: **METROPOLITAN FAMILY SERVICES**
222 E. Willow Ave, Wheaton, IL 60187

Funded Project: Mental Health Counseling and Psychiatric Services

Award Amount: \$25,000.00

Population Category: Counseling / Case Management

Organization Summary: Metropolitan Family Services/DuPage (MFSD) serves all DuPage communities, with special emphasis on low-income and working poor families. Programs include: counseling and mental health services, senior and caregiver support programming, and child and youth services. Metropolitan's mission is to provide and mobilize the services needed to strengthen families and communities.

Use of Funds: Direct service staff salaries and benefits

Clients to be Served: 52

Actual Clients Served: 103

Project Outcomes:

- 85 of 103 (82.5%) persons who were served, had their cases closed in this time period, maintained or improved their functional level.
- 98 of 103 (95%) persons achieved at least one of their individual treatment plan goals.
- 38 of 48 (79%) older adults closed in this time period experienced reduced level of depression.

Notes from Agency: The Healthy IDEAS model projects that at least 51% of clients receiving these services will see an improvement in their depression. The MFS outcomes for this reporting period exceeded that projection. A majority of clients who experienced a decline in functional level during this reporting period were older adults who experienced physical decline. Despite that physical decline they still met treatment goals, indicating a capacity to better manage physical decline as well as other losses and changes in their lives.

**HUMAN SERVICES GRANT FUND (HSGF)
2015 FINAL REPORT**

Grantee: **MIDWEST SHELTER FOR HOMELESS VETERANS, INC. (MSHV)**
433 S. Carlton Ave., Wheaton, IL 60187

Funded Project: Larson Transitional Living Program

Award Amount: \$40,000.00

Population Category: Housing/Homeless

Organization Summary: MSHV provides transitional housing, affordable housing and comprehensive support services to homeless U.S. veterans to help them regain useful and productive lives. Its mission is to serve those who served the nation, and their families, by providing housing and supportive services that lead to self-sufficiency.

Use of Funds: Direct service staff salaries and benefits

Clients to be Served: 8

Actual Clients Served: 13

Project Outcomes:

- 100% (13 of 13) veterans learned to write a cover letter and resume within one month of entry to the program.
- 100% (13 of 13) veterans who began earning income during their stay, had provided bank statements to their case manager to demonstrate budgeting. All thirteen increased their level of savings.
- 100% (534 of 534) tests performed showed residents negative for evidence of alcohol and/or illegal substances.

Notes from Agency: N/A

**HUMAN SERVICES GRANT FUND (HSGF)
2015 FINAL REPORT**

Grantee: **NAMI OF DUPAGE COUNTY, ILLINOIS**
115 N County Farm Rd, Wheaton, IL 60187

Funded Project: Recovery Connections Hospital Program

Award Amount: \$3,570.00

Population Category: Counseling / Case Management

Organization Summary: NAMI DuPage is a mental health organization whose mission is to improve the lives of persons with mental illness and their families through education, support and advocacy. NAMI DuPage provides a wide variety of mental health services focused on recovery for individuals and families living with mental illness. Simultaneously, its works to reduce the stigma surrounding mental illness, promote recovery and give individuals hope.

Use of Funds: Direct service staff salaries and benefits

Clients to be Served: 390

Actual Clients Served: 3,279*

Project Outcomes:

- 87.1% of hospital participants agreed that the presentations helped to reduce stigma and they felt more hopeful for recovery.
- 95% of course graduates indicated an increase in their knowledge and skills to help themselves and their loved ones to recovery.
- 467 unique individuals were served through peer-led individual and family/parent support groups.

Notes from Agency: 202 hospital presentations in six area hospitals were conducted. The new support group for parents is growing and served 117 individuals in this first year. Two F2F classes were completed in the second half of this grant year.

*The actual clients served number reported above includes both clients and family members of all NAMI programs.

**HUMAN SERVICES GRANT FUND (HSGF)
2015 FINAL REPORT**

Grantee: **NAPERVILLE CARES**
618 West 5th Ave, Naperville, IL 60563

Funded Project: Car Program

Award Amount: \$21,000.00

Population Category: Self-sufficiency

Organization Summary: The mission of Naperville CARES is to help local families in financial crisis meet their essential needs by providing emergency financial support and resources. Services include emergency financial assistance, security deposits and a Car Program that provides donated vehicles and repairs client owned vehicles. While the emergency assistance program serves predominantly Naperville residents, the car program is open to DuPage county residents with the appropriate referral.

Use of Funds: Direct service staff salaries and benefits; eligible car repair equipment

Clients to be Served: 65

Actual Clients Served: 186

Project Outcomes:

- 100% of households reported less stress due to access to transportation
- 71% of households were employed due to access to transportation.
- 100% of the households which received a donated car and responded to the survey during the first half of Naperville CARES' fiscal year still utilize their vehicle.

Notes from Agency: Most clients were served in the second 6-month grant period in which a total of 27 households (75 individuals) were given a donated vehicle and cars owned by 6 households (19 individuals) were repaired. During the period, funds from DuPage County HSGF were used to repair 7 donated vehicles which were given to households that did not own a car, and 2 client-owned cars were repaired. Of the 27 total cars that were donated through the Naperville CARES car program, 2 clients applied directly to Naperville CARES, with the balance of clients sponsored by DuPage County; Open Door; YWCA; Outreach Community Center; Sts. Peter & Paul; Catholic Charities; and Shelter for Abused Women, Community Career Center, Sanctuary Program, Department of Public Aid in Villa Park, Pillars, 360 Youth Services, DuPage PADS, Crisis Center, Wheaton Youth Outreach, Naperville Christian Church, and Naperville Church of Christ. Of the 6 client-owned cars that were repaired, 2 clients applied directly to Naperville CARES, and clients referred by DuPage County, Hope's Front Door, St. Thomas the Apostle, and Neighborhood Food Pantry.

**HUMAN SERVICES GRANT FUND (HSGF)
2015 FINAL REPORT**

Grantee: **NAPERVILLE ELDERLY HOMES**
310 West Martin Avenue, Naperville, IL 60540

Funded Project: Strengthening Low Income Seniors Access to Housing, Food and Social Activities

Award Amount: \$3,570.00

Population Category: Seniors

Organization Summary: To provide the best rental housing value for low income senior citizens in DuPage County, thereby allowing them the option to live independently.

Use of Funds: Direct service staff salaries and benefits

Clients to be Served: 128

Actual Clients Served: 126

Project Outcomes:

- 125 people with low incomes had access to affordable housing in DuPage County.
- The majority of residents at a minimum attended 1-2 events per month. Numerous new and continuing events and activities for residents, both onsite, and off site continued including 15 people attended a five-week class at Benedictine University on current events; 10 people attended a six week class through the Naperville Park District, "Ageless Grace Chair Exercise;" Martin Avenue created two lending libraries on the property, where residents and community members can share children's and adult books; Naperville Public Library is coming in November to sign up more residents for the weekly delivery service. This also benefits residents who have visual impairment, and can order books on tape. Residents continued to go to sponsored outings such as concerts, and went for the first time to the outdoor concerts in Bolingbrook.
- 15-30 people per week were driven by the NEH van and went grocery shopping. Up to 20 people received food monthly.

Notes from Agency: Loaves and Fishes Community Services began a pilot program at NEH, consisting of a free farmer's market with fresh produce. 40 residents stocked up on produce. Plans are in place to build on this success and enthusiasm on a more frequent, seasonal basis.

**HUMAN SERVICES GRANT FUND (HSGF)
2015 FINAL REPORT**

Grantee: **NEIGHBORHOOD FOOD PANTRIES**
427 West Army Trail Road, Bloomingdale, IL 60108

Funded Project: Neighborhood Food Pantries

Award Amount: \$3,570.00

Population Category: Families

Organization Summary: The mission statement of Neighborhood Food Pantries (NFP) is to effectively distribute food and non-food emergency assistance to neighbors in need through community and faith partnerships, collaborations, volunteer efforts and ongoing fund raising. NFP provides food assistance through six food pantry locations in DuPage County. Emergency assistance consists of rent and utility payments and referrals to shelters and/or pastors.

Use of Funds: Direct service staff salaries and benefits

Clients to be Served: 16,000

Actual Clients Served: 15,755

Project Outcomes:

- NFP reached 15,755 unduplicated individuals from 5/1/15 to 4/30/16.
- NFP provided 2,071,912 pounds of food to NFP guests from 5/1/15 to 4/30/16 with value of \$3,936,633.
- NFP guests made 26,213 visits to NFP Pantries from 5/1/15 to 4/30/15.

Notes from Agency: N/A

**HUMAN SERVICES GRANT FUND (HSGF)
2015 FINAL REPORT**

Grantee: **OUTREACH COMMUNITY MINISTRIES, INC.**
122 W. Liberty Drive, Wheaton, IL 60187

Funded Project: Case Management

Award Amount: \$25,000.00

Population Category: Counseling / Case Management

Organization Summary: Outreach Community Ministries (OCM) has been providing services in DuPage County since 1973. Currently it operates five community based sites are operated, three of which are included in this project - Wheaton Youth Outreach, Warrenville Youth and Family Services, and the Outreach Community Center in Carol Stream. General service categories include family support, youth development, community development, transitional housing, and counseling services. Its mission, summarized, is to "Restore Hope and Provide Opportunities."

Use of Funds: Direct service staff salaries and benefits

Clients to be Served: 1,000

Actual Clients Served: 1,249

Project Outcomes:

- 96% (1,203 of 1,249) of case management clients were able to access needed services and/or emergency funds.
- 11.6% (63 of 544) households had an increase in income support due to case manager assistance.
- 100% (55 of 55) of clients achieved financial literacy as defined by demonstrating knowledge in areas such as creating a budget, using credit wisely, opening a bank account, and balancing a check book.

Notes from Agency: Outcome 2: This number is lower in the summer months due to LIHEAP being off-season. 12-month: Most, but not all, clients coming to OCM have already applied for any benefits available. Outcome 3: 12-month: Number of clients participating increased as expected.

**HUMAN SERVICES GRANT FUND (HSGF)
2015 FINAL REPORT**

Grantee: **PACT, INC. (NKA DAYONE PACT, INC.)**
750 Warrenville, Suite 300, Lisle, IL 60532

Funded Project: The Parent Support Project

Award Amount: \$3,570.00

Population Category: Persons with Disabilities

Organization Summary: PACT, Inc. (NKA DayOne Pact) provides life-span case management service to children and adults with developmental disabilities and delays, and their families, living in DuPage County through 2 programs that are funded in part by the State of Illinois. These services link them to therapies, vocational programs, and residential services. It also provides quality assurance monitoring of their services. Its mission is to help people with disabilities live supported, engaged, and meaningful lives.

Use of Funds: Direct service staff salaries and benefits

Clients to be Served: 3,126

Actual Clients Served: 3,126

Project Outcomes:

- PACT attended 16 IEP meetings as of this writing. PACT was contacted by 4 school districts to become a part of their regular IEP process and is in communication with dozens of high school district social workers and the monthly parent support groups.
- PACT presented at 7 parent meetings and part of 9 support group meetings. The best success was in engaging with the DuPage Co. Transitions Committee where 2 presentations were held. PACT is scheduling meetings with individual Districts as requested. While 23 visits did not take place, all Districts are now knowledgeable about service and are requesting PACT provide ongoing information to their parents. Communities where presentations were made included Elgin, West Chicago, Lake Park, Tinley Park, Hinsdale and Aurora.

Notes from Agency: The annual target number is to serve 100% of individuals served in PACT's Community Services Program. In January 2016, PACT, Inc. merged with DayOne Network to form DayOne PACT. The organization now serves DuPage, Kendall and Kane counties. Both locations will continue to operate under separate EIN's with no program changes. The Parent Support Project will only operate in DuPage County. DayOne PACT provides life-span case management service to children and adults with developmental disabilities and delays, and their families, through 2 programs funded by the State of Illinois. Both locations have separate state contracts. Services link clients to therapies, vocational programs, and residential services. There is ongoing quality assurance monitoring of services.

**HUMAN SERVICES GRANT FUND (HSGF)
2015 FINAL REPORT**

Grantee: **PARENTS ALLIANCE EMPLOYMENT PROJECT**
2525 Cabot Dry, Suite 302, Lisle, IL 60532

Funded Project: workNet Job Readiness and Training for People with Disabilities

Award Amount: \$20,204.00

Population Category: Persons with Disabilities

Organization Summary: The mission of Parents Alliance Employment Project (PAEP) is to improve the lives of people with disabilities through individualized employment services. PAEP provides services to individuals with disabilities including career counseling, job training/preparation, job development, job placement, and job coaching and follow-up. Each service assists individuals with disabilities develop secure career plans, and enter into and retain employment, thus increasing self-sufficiency.

Use of Funds: Direct service staff salaries and benefits

Clients to be Served: 14

Actual Clients Served: 15

Project Outcomes:

- 15 individuals with disabilities identified barriers and identified solutions to overcome those barriers to improve their job search by 100%.
- 11 individuals with disabilities demonstrated their ability to job search by attending monthly (12) job fairs and meeting with employers.
- 6 individuals with disabilities applied for job openings and became employed.

Notes from Agency: N/A

**HUMAN SERVICES GRANT FUND (HSGF)
2015 FINAL REPORT**

Grantee: **PEOPLE'S RESOURCE CENTER**
201 S. Naperville Rd, Wheaton, IL 60187

Funded Project: Jobs, Computer Literacy, Training & Access (JCLTA)

Award Amount: \$35,000.00

Population Category: Self-sufficiency

Organization Summary: The mission of People's Resource Center (PRC) is to respond to basic human needs, promote dignity and justice, and create a future of hope and opportunity for the residents of DuPage County through discovering and sharing personal and community resources. PRC has been a social service leader since 1975.

Use of Funds: Direct service staff salaries and benefits; eligible operating expenses

Clients to be Served: 6,238

Actual Clients Served: 6,220

Project Outcomes:

- 711 unique, low-income DuPage County households received free refurbished computer equipment for their home use and 1,368 free repairs and/or maintenance services were performed. 96.9% of surveyed JCLTA computer students reported their home computer is used at least once per week.
- PRC computer training classes (Introduction to Computers, Windows, Word, Word 2, Excel, Power Point) were held at neighborhood locations throughout the county, with 1,483 low-income class registrants, resulting in 796 completion certificates. 99.2% of surveyed JCLTA computer students reported PRC classes improved their computer skills. 89.2% of surveyed JCLTA computer students who were searching for work reported PRC classes helped them search for better employment.
- 234 unique, low-income DuPage clients received free job mentoring including help with resumes, interviewing skills, and online job leads.

Notes from Agency: N/A

**HUMAN SERVICES GRANT FUND (HSGF)
2015 FINAL REPORT**

Grantee: **PRAIRIE STATE LEGAL SERVICES, INC.**
400 W. Roosevelt Road, Wheaton, IL 60187

Funded Project: Crisis Intervention Legal Services

Award Amount: \$25,000.00

Population Category: Families

Organization Summary: The Wheaton office of Prairie State Legal Services (PSLS) serves low income, vulnerable DuPage County residents. Its mission is to provide or coordinate the delivery of high quality civil legal services to disabled and low income persons, families and groups. PSLS seeks to educate clients and resolve their legal problems involving access to income, shelter, and health care.

Use of Funds: Legal program staff salaries and benefits

Clients to be Served: 335

Actual Clients Served: 382

Project Outcomes:

- 365 low income households gained the information to understand their legal rights and responsibilities related to public benefits and housing issues.
- 12 low income clients obtained or retained income or medical benefits as a result of representation.
- 5 low income households obtained favorable settlements or decisions which prevented imminent eviction.

Notes from Agency: N/A

**HUMAN SERVICES GRANT FUND (HSGF)
2015 FINAL REPORT**

Grantee: **RAY GRAHAM ASSOCIATION FOR PEOPLE WITH DISABILITIES**
901Warrenville Road, Suite 500, Lisle, IL 60532

Funded Project: Specialized Living Resources Salary and Operations Support

Award Amount: \$25,000.00

Population Category: Persons with Disabilities

Organization Summary: The Ray Graham Association (RGA) mission is to create opportunities that empower people with disabilities to reach, grow and achieve. Since 1950, RGA has partnered with people with disabilities and their families to create meaningful programs and experiences while maintaining the values of Leadership, Advocacy, Team and Community Partnership. These values inspire staff to build person-centered programs in a caring environment for more than 2,000 people each year.

Use of Funds: Direct service staff salaries and benefits

Clients to be Served: 118

Actual Clients Served: 123

Project Outcomes:

- 26 CLR staff working in homes with the most behavioral concerns, were trained in safety care. All staff will receive training by 12/2016. At time of writing, 77 people had PBS plans. Productive BMC meetings were held 12 times since 05/2015 as scheduled. The BMC Committee procedure was rewritten with a more person-centered focus. Staff was trained on the new process 04/2016; the new structure was scheduled to take effect 06/2016.
- There were no agency discharges due to crisis behaviors. There were 176 total occurrences of physical aggression from 5/1 - 4/30 resulting in a successful goal of 15% reduction for the grant period.
- No PBS plans were discontinued but key staff members continue to strive to achieve this goal by 12/2016.

Notes from Agency: Abbreviations: BMC: Behavior Management Committee, consists of 6 Qualified Intellectual Disabilities Professionals and one Systems Coordinator. PBS: Positive Behavior Supports Plan. Similar to an Individual Support Plan, it details the person-specific support needs to ensure staff is able to care for and appropriately respond to needs using least restrictive means while ensuring safety of CILA residents and staff. HR: RGA's Human Resources Dept.. CILA: Community Integrated Living Arrangement ("Group") residential home. CLR: Community Living Resources - RGA's community based residential

**HUMAN SERVICES GRANT FUND (HSGF)
2015 FINAL REPORT**

Grantee: **SAMARITAN INTERFAITH COUNSELING CENTER, INC.**
1819 Bay Scott Circle, Suite 109, Naperville, IL 60540

Funded Project: Mental Health Access Program

Award Amount: \$25,000.00

Population Category: Families

Organization Summary: Since 1971 Samaritan Interfaith has provided compassionate, caring and cost effective mental health services for all. Our mission is to alleviate suffering, facilitate change and bring about mental, emotional, and spiritual healing and growth for persons of diverse backgrounds and varied financial means. Samaritan's Mental Health Access Program provides high-quality, reduced-fee counseling services for individuals, couples and families in financial need.

Use of Funds: Direct service staff salaries and benefits

Clients to be Served: 596

Actual Clients Served: 470

Project Outcomes:

- Mental health counseling services improved the mental health of clients as measured by their Global Assessment of Functioning Score. 79% of clients increased their Global Assessment of Functioning (GAF) score.
- 543 residents of DuPage County received information on mental health. This preventative education increased their understanding and reduced stigma related to behavioral health. The National Institute of Mental Health states that 1 in 4 people suffer from a mental health issue in any given year. Using those statistics, it was estimated that 25% of those attending our preventative education programs would experience a mental health issue during the year.
- 256 people completed an online behavioral health screening. 82% of those who completed the depression screening displayed symptoms consistent with depression. 57% had never sought treatment previously.

Notes from Agency: There was an overall decrease in the number of clients served. The average length of counseling was 16.75 visits per client. This was an increase of 3 visits per client as compared to the previous fiscal year. This shift in statistics speaks to an increase in the complexity of clinical issues and the need for longer treatment.

**HUMAN SERVICES GRANT FUND (HSGF)
2015 FINAL REPORT**

Grantee: **SAMARITAN INTERFAITH COUNSELING CENTER, INC. / LOAVES COLLABORATIVE**
1819 Bay Scott Circle, Suite 109, Naperville, IL 60540

Funded Project: Collaborative with Samaritan Interfaith Counseling Center and Loaves & Fishes Community Services

Award Amount: \$9,928.00

Population Category: Families

Organization Summary: Samaritan Interfaith provides compassionate, caring and cost effective mental health services for all. Its mission is to alleviate suffering, facilitate change, and bring about mental, emotional, and spiritual healing and growth for persons of diverse backgrounds and varied financial means. Loaves & Fishes provides food and leadership in the community by uniting and mobilizing resources to empower people to be self-sufficient.

Use of Funds: Direct service staff salaries and benefits

Clients to be Served: 250

Actual Clients Served: 194

Project Outcomes:

- 83% of clients who participated in counseling increased their ability to cope with life stressors.
- Screening went live on February 16, 2015. 23 people completed an online behavioral health screening. 88% who completed the screening displayed symptoms consistent with a behavioral health disorder. 57% had never sought treatment previously.
- 30% of clients who sat with a counselor to discuss their mental health was due to their attendance at the Loaves & Fishes office. 100% of those experiencing extreme levels of depression or anxiety were referred for counseling. 181 clients met with an Empowerment Specialist and expressed desire to meet with a mental health counselor. All 181 clients were referred for counseling.

Notes from Agency: Counseling services at Loaves and Fishes were executed as planned. However, two graduate students were on site and one student subsequently chose to leave school resulting in less hours of care than anticipated.

**HUMAN SERVICES GRANT FUND (HSGF)
2015 FINAL REPORT**

Grantee: **SENIOR HOME SHARING, INC.**
711 E. Roosevelt Rd, Wheaton, IL 60187

Funded Project: Affordable Senior Care & Case Management

Award Amount: \$10,000.00

Population Category: Housing/Homeless

Organization Summary: Senior Home Sharing was established in 1981 and has served low-income elderly citizens of DuPage County. It provides a safety net for many individuals, all with needs and some who face a housing crisis situation.

Use of Funds: Direct service staff salaries and benefits

Clients to be Served: 26

Actual Clients Served: 22

Project Outcomes:

- Seven residents were consistently engaged in activities identified through the Resident Interest Survey and visits by the Director of Residential Living (DRL) during the reporting period. These included participation in walking clubs, Zumba, veteran's activities, woodworking, and art activities. At the time of this writing, there was one resident with an unmet need for a volunteer. DRL continued to work on that.
- Geriatric Depression Scale (GDS) screening was administered in April 2016. A total of thirteen residents were screened. 12/13 residents registered a 10% improvement.
- GDS screening was administered in April 2016. The three lowest scoring residents had a combined 20% increase in scores.

Notes from Agency: The new leadership team at Senior Home Sharing consists of Courtney Simek - Executive Director, Julie Vincent - Director of Resident Life, and Heidi Jenkins - Office Manager. Outreach efforts continue to pay off with a 75% increase in referrals to the organization over the last 6 months.

**HUMAN SERVICES GRANT FUND (HSGF)
2015 FINAL REPORT**

Grantee: **SERENITY HOUSE COUNSELING SERVICES INC.**
891 S. Rohlwing Road, Addison, IL 60101

Funded Project: Rebuilding Family Systems & Parenting Skills Program

Award Amount: \$35,000.00

Population Category: Families

Organization Summary: Since 1985, Serenity House (SH) has provided comprehensive substance abuse treatment services to adult men and women through residential, outpatient, and family support programs. Hundreds of individuals each year are provided with the skills necessary to rebuild families, strengthen relationships, and become productive members of their communities. SH responds to the complex needs of men and women clients by offering the only substance use disorder continuum of care of its kind located in DuPage County.

Use of Funds: Direct service staff salaries and benefits

Clients to be Served: 100

Actual Clients Served: 103

Project Outcomes:

- 90% of participants showed increased knowledge of the coping skills necessary to successfully avoid relapse and improve their parent/child relationships.
- 89% of participants demonstrated improved parenting skills and an increased knowledge of the impact their own recovery process has on their children.
- 89% of participants demonstrated an increased awareness of the family dynamics of addiction and recovery and will be able to identify behaviors which can disrupt healthy family functioning.

Notes from Agency: N/A

**HUMAN SERVICES GRANT FUND (HSGF)
2015 FINAL REPORT**

Grantee: **SHARING CONNECTIONS, INC.**
5111 Chase Avenue, Downers Grove, IL 60515

Funded Project: Helping Neighbors in Need

Award Amount: \$9,000.00

Population Category: Families

Organization Summary: Founded in 1986, Sharing Connection's mission is to share good things with good people. Our vision is to build a community where "tonight everyone eats at a table and sleeps in a bed." Gently used furniture, household goods, and clothing are distributed to low income persons and families.

Use of Funds: Direct service staff salaries and benefits; eligible operating expenses

Clients to be Served: 1,040

Actual Clients Served: 4,163

Project Outcomes:

- Sharing Connections distributed furniture, home furnishings, clothing, new toys, and other items to 882 low-income DuPage County families during the grant year, far exceeding the goal set in early 2015. Every family who received furniture and household goods also received a resource card, detailing other organizations from which they may receive services.
- 5,847 pieces of furniture, household goods, personal care items, and clothing were provided to DuPage County families and individuals.
- The Sharing Connections truck and its volunteer crew collected gently used furniture and household goods from 968 DuPage County residences during this FY15 grant year. 2,736 pieces of furniture from DuPage County residences were collected during this same grant period.

Notes from Agency: N/A

**HUMAN SERVICES GRANT FUND (HSGF)
2015 FINAL REPORT**

Grantee: **SPECTRIOS INSTITUTE FOR LOW VISION**
219 E. Cole Ave, Wheaton, IL 60187

Funded Project: Services for Low Income Adults with Low Vision, at Risk for Low Vision and the Homebound

Award Amount: \$35,000.00

Population Category: Persons with Disabilities

Organization Summary: The mission of the Spectrios Institute is to assist children/adults with severe vision loss (cannot be corrected surgically, medically or with conventional glasses) or those at risk for vision loss due to a medical or eye condition. Individuals with vision loss, regardless of income, are aided in optimizing their visual capabilities and remain independent through the use of prescriptive tools, technology and rehabilitative training. Patients begin or resume activities such as reading, seeing faces, driving, managing their homes and working.

Use of Funds: Direct service staff salaries and benefits; eligible diagnostic equipment for the homebound client program

Clients to be Served: 75

Actual Clients Served: 104

Project Outcomes:

- 104 of 104 (100%) of low income DuPage County clients received an exam and prescriptive optical devices if appropriate. A low vision rehabilitation plan for independence was created for each low vision patient.
- By the end of the 2nd visit, 46 of 104 patients (44%) met with a counselor to set visual goals including skills to cope more effectively with their vision loss.
- By the end of the 2nd visit, 90 of 104 (86%) patients met with the vision therapist and achieved 1 visual goal in their individual rehabilitation plan.

Notes from Agency: HSGF funds provided to low income DuPage County residents for eye exams to diagnose and monitor eye conditions and to prevent vision loss and blindness. The outcome for meeting with a counselor was lower than projected as more at-risk patients were seen who did not require counseling. Examples of success included a client who received a vision exam and received new bifocals. He was also prescribed a lighted, hand-held magnifier to help him see mail, package instructions and assist his wife who is severely disabled. 4 people who had serious eye conditions received immediate referral to an ophthalmologist. HSGF supported the Home Care Vision Program providing eye care to 23 individuals who were homebound due to serious medical conditions.

**HUMAN SERVICES GRANT FUND (HSGF)
2015 FINAL REPORT**

Grantee: **TEEN PARENT CONNECTION, INC.**
475 Taft Ave, Glen Ellyn, IL 60137

Funded Project: Adolescent Family Strengthening

Award Amount: \$40,000.00

Population Category: Self-sufficiency

Organization Summary: Teen Parent Connection serves the unmet needs of an at-risk teen parents and their children. After 30 years of service, TPC remains the only DuPage County agency solely focused on teen pregnancy, parenting, prevention. Its mission is "to serve the community through education on the realities and responsibilities of teenage pregnancy and through long-term support to adolescents for their development of self esteem, parenting skills, and empowerment toward self-sufficiency."

Use of Funds: Direct service staff salaries and benefits; utilities

Clients to be Served: 529

Actual Clients Served: 526

Project Outcomes:

- 99% (525/226) of parents were not indicated in a case of child abuse or neglect. 94% (494/526) increased understanding of developmental milestones and what is normal behavior for their child. 94% (492/526) reported increased knowledge of healthy discipline.
- 87% (455/526) of parents identified a primary care physician. 89% of children (319/358) served had up to date immunizations; 93% (333/358) had up to date well child checks; and 96% (507/526) had up to date developmental screens.
- 87% (327/376) of families reported having sufficient food for two meals a day and safe/adequate housing. 94% (362/385) of participants over age 18 graduated from HS/GED or were enrolled in school or working. 84% (115/137) of participant fathers developed self-improvement goals.

Notes from Agency: A new evidence-based curriculum titled 24:7 Dad, developed by the National Fatherhood Initiative, was implemented across programming. A workforce/educational development series continued to be offered including a partnership with community colleges. Other topics included GED classes, budgeting & financial development to empower young parents to make realistic goals toward financial independence. Postpartum support group allowed new parents to process their birth experience, discuss recent life changes, learn more about bonding, and assess for postpartum depression. This group enhanced the mental health education component of services. TPC counselors are involved in curriculum development, co-facilitation of the group, and direct referrals.

**HUMAN SERVICES GRANT FUND (HSGF)
2015 FINAL REPORT**

Grantee: **TRINITY SERVICES, INC.**
24W 500 Maple Ave. Suite 214, Naperville, Il 60540

Funded Project: Program Funding for the Neurofeedback, Counseling and FASD Institute of Illinois (NCFII)

Award Amount: \$3,570.00

Population Category: Persons with Disabilities

Organization Summary: Trinity is a nonprofit, 501 (c) 3 organization serving 3,500 children and adults in 30 communities in northeast Illinois, central and southwest Illinois, and Reno, Nevada. For persons with developmental disabilities services include residential options; a K-12 school; adult learning programs; employment services; and crisis prevention and intervention. The Behavioral Health program provides comprehensive therapeutic services; residential options; autism services; the NCFII; and traditional counseling.

Use of Funds: Direct service staff; eligible equipment

Clients to be Served: 60

Actual Clients Served: 41

Project Outcomes:

- NCFII performed 12 new EEGs for clients who are now receiving neurofeedback services.
- NCFII was able to start treatments for 6 children and 4 teens. Data is being collected at intervals to document the progress from treatments.
- Program staff continued to meet weekly for 90 minutes to evaluate client progress and treatment protocols. The focus is to ensure the most effective treatments.

Notes from Agency: N/A

**HUMAN SERVICES GRANT FUND (HSGF)
2015 FINAL REPORT**

Grantee: **WEST SUBURBAN COMMUNITY PANTRY**
6809 Hobson Valley Dr. #118, Woodridge, IL 60517

Funded Project: Client Distribution and Supportive Services

Award Amount: \$15,000.00

Population Category: Families

Organization Summary: West Suburban Community Pantry (WSCP) offers food for the hungry and resources to empower persons to improve their quality of life. Its vision is a community without hunger. In FY 2015, 3,500 low income persons received food each month. A variety of programs was held including ESL classes; nutrition awareness and instructions. Distribution of free car seats, children's birthday kits, school supplies, diapers and personal care, senior box delivery, as well as holiday dinner baskets and gifts was also conducted.

Use of Funds: Direct service staff salaries and benefits; utilities

Clients to be Served: 9,706

Actual Clients Served: 8,290

Project Outcomes:

- An average of 933 households per month received a minimum of 130 pounds of food per visit. 3,298 persons, including 1,284 children received nutritious food monthly. 407 seniors received foods monthly that were necessary for good nutrition.
- 54 persons with Limited English Proficiency received 28, three- hour sessions in speaking, listening, and writing English. 54 Persons had 28, three-hour sessions of interactive conversation in English.
- 300 students received a backpack and school supplies. 89 individuals had access to the car seat safety class and car seat distribution. 25 homebound seniors had access to food delivery service monthly.

Notes from Agency: WSCP conducted wellness checks, reaching out to individuals who did not return to receive services from the Pantry. During these calls it was discovered that many had moved out of the area or found employment. While the numbers reported are unduplicated, there are many clients who rely on the pantry every month for services and support.

**HUMAN SERVICES GRANT FUND (HSGF)
2015 FINAL REPORT**

Grantee: **WORLD RELIEF DUPAGE**
1825 College Ave, #230, Wheaton, IL 60187

Funded Project: Refugee Family Strengthening Program

Award Amount: \$21,000.00

Population Category: Self-sufficiency

Organization Summary: World Relief DuPage is a nonprofit agency that resettles refugees in DuPage County. A refugee has been forced to flee his or her country due to persecution, war, or violence. They arrive in the U.S. after going through many traumatic experiences. The mission of World Relief DuPage is to, together with the community, serve the most vulnerable and empower refugees and newly immigrant families to become fully-functioning, integrated community members.

Use of Funds: Direct service staff salaries and benefits

Clients to be Served: 45

Actual Clients Served: 54

Project Outcomes:

- 71% of identified Iraqi patients (14 clients) reported significant decrease in Post Traumatic Stress Disorder symptoms that interfered with their ability to achieve self-sufficiency and decrease in depression symptoms. 100% of identified African patients (4 clients) reported significant decrease in PTSD symptoms. Combined results: 77% (14 out of 18 identified clients) achieved decrease in symptoms.
- 86% of Iraqi family members reported increase in their ability to empathize, support, and cope with the identified patient. 91% of African family members reported increased ability to empathize, support, and cope with the patient.
- Combined results: 87% (51 out of 59 family members) in their ability to empathize, support and relate with the identified patient

Notes from Agency: The ethnic origins of clients and their family members changed throughout the project. The arrival of a significant number of Syrian refugees did not occur. Only 2 Syrian families were served. The majority were Iraqi refugees and their families (total of 7 families). The project also included services to Sudanese families (Massallit Tribe), consisting of 11 family members belonging to tree nuclear families though functioning as 1 tightly knit extended family unit. Intense services were provided to Sudanese families including individual treatment, and family counseling. Over 30 support groups along with intense case management services also led to great progress in working with this group of refugees.

**HUMAN SERVICES GRANT FUND (HSGF)
2015 FINAL REPORT**

Grantee: **XILIN ASSOCIATION**
1163 E. Ogden Ave, STE 301, Naperville, IL 60563

Funded Project: Health and Social Well-being for underserved Asian Seniors

Award Amount: \$3,570.00

Population Category: Seniors

Organization Summary: Xilin was established in 1989. Its mission is to facilitate the transition and adjustment of Asian immigrants into American society and improve their quality of life. Xilin currently operates four major programs: Chinese language academy; performing arts program; senior services (including congregate meal program, adult day care program, and senior social services); and public health education and screening program.

Use of Funds: Direct staff salaries and benefits

Clients to be Served: 222

Actual Clients Served: 236

Project Outcomes:

- Xilin conducted educational workshops and health fairs including at Xilin Asian Community Center; Peace Memorial Manor; People's Resource Center, (Westmont and Wheaton locations); and at the Chinese Christian Church. The following was accomplished at the stated events - i.e. 79 units of basic health checkups; 19 mammogram screenings, and 81 bone density screenings with a total of 150 unduplicated persons receiving service from Xilin through these events.
- As projected, Xilin provided ESL classes to 15 Asian seniors. The ESL course is one year in length.
- 141 units of case management services were provided to 71 unduplicated Individuals.

Notes from Agency: N/A

**HUMAN SERVICES GRANT FUND (HSGF)
2015 FINAL REPORT**

Grantee: **YOUTH OUTLOOK**
1828 Old Naperville Rd, Naperville, IL 60563

Funded Project: LGBTQ Youth Development

Award Amount: \$3,570.00

Population Category: Youth

Organization Summary: Youth Outlook (YO) provides a safe, supportive, and respectful environment for adolescents, who identify as lesbian, gay, bisexual, transgender, gender-variant, questioning or queer. Programs facilitate personal growth and the development of a positive identity for LGBTQ young people and helps them avoid risks such as substance abuse, dropping out of school, homelessness, and suicide. YO also works in the community to promote tolerance and safety for all teens.

Use of Funds: Direct staff salaries and benefits

Clients to be Served: 325

Actual Clients Served: 1,098

Project Outcomes:

- 92% of all youth participating in surveys reported decrease in social isolation and in suicidal ideation. 85% reported decrease in other depressive symptoms
- 100% of youth reporting history of self-injury reported decrease in behavior.
- 91% of youth who are sexually active reported increase in knowledge of safer sex and STI transmission. 18% of youth practice abstinence.

Notes from Agency: Of the 38 intakes done at the Transcend program (for trans and gender expansive youth), 15 (40%) of youth reported name calling and verbal harassment at home and at school. Of the remaining 22 youth who completed intakes, another 13 are being name called and harassed at schools.

9 of 47 (19%) youth have experienced or are experiencing homelessness due to their orientation or gender identity. The agency will continue to offer supportive services through the drop in centers and the new parent program. The community education work is thriving as schools and mental health providers educate themselves on the issues LGBT youth are facing. The projection for community education work was to reach 150 adults in DuPage County. YO actually reached 942 (DuPage County only).

**HUMAN SERVICES GRANT FUND (HSGF)
2015 FINAL REPORT**

Grantee: **YWCA METROPOLITAN CHICAGO PATTERSON AND MCDANIEL
FAMILY CENTER**
2055 West Army Trail Road, Unit 140, Addison, IL 60101

Funded Project: Sexual Assault Prevention Education

Award Amount: \$3,570.00

Population Category: Youth

Organization Summary: The mission of YWCA Metropolitan Chicago Patterson and McDaniel Family Center is to eliminate racism, empower women and promote peace, justice, freedom and dignity. The two-fold purpose of the Sexual Violence and Support Services (SVSS) program is to eradicate sexual violence & to alleviate suffering of sexual assault victims. It is the only rape crisis center in DuPage Co.

Use of Funds: General Operating

Clients to be Served: 437

Actual Clients Served: 583

Project Outcomes:

- 94.5% of students who received the Child Sexual Assault Prevention (CAP) Program were able to identify three safe adults and how to select those people. 78% of students who received the CAP Program were able to say what to do if a stranger walks up to them and 78% knew that they cannot tell whether strangers are nice or mean just by looking at them. 85% of students who received the CAP program knew what to do if no one believes their disclosure of child sexual abuse.
- 90% of the parents "strongly agreed" or "agreed" that the parent workshop provided them with new information. 79% of the parents felt they would be able to utilize the information given in the workshop.
- 92% of the teachers "strongly agreed" or "agreed" that the workshop involving professional training on Erin's Law compliance, mandated reporting, and child sexual abuse provided them with new information. 100% of the teachers felt they would be able to utilize the information given in the workshop.

Notes from Agency: N/A