

How Do I Pay My Taxes?

Payments must be made in U.S. funds and made payable to: DuPage County Collector. A fee is charged for returned payments.

Online

- Securely at treasurer.dupageco.org.
- ePay (electronically pay) through your savings or checking account.
- By credit card.   
- A convenience fee of 2.10% will be applied to each charge transaction. No portion of that fee is retained by DuPage County.

By Mail

- Write your 10-digit Property Index Number (parcel number) on the front of the check.
- Keep the bottom portion of the bill along with the cancelled check for a receipt of payment.
- Be sure to write the check out for the proper amount, especially when combining more than one parcel and tax amount.
- Remember to sign the check.

In Person

- Treasurer's Office at 421 N. County Farm Road, Wheaton, Illinois.
 - Open Monday – Friday 8:00 a.m. – 4:30 p.m.
 - Drop box located in south parking lot.
 - Besides cash, checks or credit cards, we also accept debit cards here.

At Participating Banks

- Visit our website treasurer.dupageco.org for the list of banks, their locations, and their requirements.

Make a Wire Transfer

- To transfer U.S. funds by wire, email us at allcollector@dupageco.org for instructions.

Use Your Bank's Online Bill Pay

- Please be sure to use your parcel number (Property Index Number) as your account number with your bank.

By Phone, call 844-775-5615.

IMPORTANT PROPERTY TAX DATES TO REMEMBER IN 2016

- 6/1/16 1st Installment Property Tax Payment Due
- 9/1/16 2nd Installment Property Tax Payment Due

2015 TAX YEAR CALENDAR OF EVENTS

- 6/1/16 1st Installment Due Date (per Illinois State Statute, 1.5% interest per month on late payments)
- 9/1/16 2nd Installment Due Date (per Illinois State Statute, 1.5% interest per month on late payments)
- 10/7/16 Payment deadline to avoid publication of delinquent taxes in newspaper
- 10/31/16 Last day to pay before certified funds required for payment
- 11/16/16 Certified payment must be received in Treasurer's Office before 4:30 p.m. to avoid property tax being sold at Tax Sale
- 11/17/16 2015 property tax sale begins

IMPORTANT INFORMATION ABOUT YOUR 2015 Property Taxes



OUR COMMITMENT

To Collect, Distribute and Safeguard Public Funds Responsibly



GWEN HENRY, CPA
DuPage County Treasurer
421 N. County Farm Road
Wheaton, IL 60187
630-407-5900 (phone)
630-407-5999 (fax)



treasurer.dupageco.org

How Do I Pay My Taxes?
Understanding Your Tax Bill.
Who Do I Contact With Questions?



GWEN HENRY, CPA
DU PAGE COUNTY TREASURER

APRIL, 2016

treasurer.dupageco.org

A Message from DuPage County Treasurer/Collector Henry

Dear Property Owners:

This guide is created with you in mind. You will find a complete range of 2015 property tax payment options and information. If you haven't tried our online payment system, I invite you to ePay your 2015 taxes. It's fast, easy and secure. For tax payment support, call 630-407-5900 or email us at propertytaxadvocate@dupageco.org.

Our office will collect and distribute more than \$2.7 billion in real estate taxes this year from 335,575 parcels. Our knowledgeable and dedicated team is ready to assist you with your payments. We have 24/7 website access. We suggest you pay "online" not "in line."

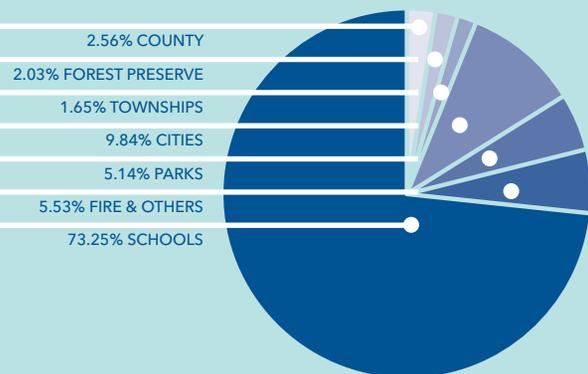
For the first year since 2009, we have experienced an increase in assessed values – an increase of 4.3%. This would appear to be good news for our DuPage economy. The average tax rate decreased 1.78%, however, the average tax bill increased by 2.52%. I stress that these numbers are averages. Your individual bill may reflect a different reality; some of you will be lower and some higher.

Please check to make sure you are receiving the correct exemptions. You are always welcome to email us at dupagetreasurer@dupageco.org or call us at 630-407-5900 for tax payment assistance or assistance with your exemptions. If you have questions regarding your assessed value, please contact your township assessor. The telephone number is printed on your bill.

Thank you for the privilege of serving you.

Gwen Henry, CPA, DuPage County Treasurer

HOW YOUR PROPERTY TAXES ARE SPENT



What Should I Know?

- You will only receive one copy of the Tax Bill.
- Annual property taxes are payable June 1, 2016 and September 1, 2016.
- Search, pay, or print a duplicate tax bill at treasurer.dupageco.org.
- Read the important information on the back of your property tax bill.
- If the property has been sold, forward the property tax bill to the new owner or mark bill "SOLD" and return it to our office.
- If your mortgage company notified us of their intention to pay your taxes, no envelopes were included with this mailing.
- If you pay your property tax directly, pre-addressed envelopes have been provided. Using these envelopes **after** September 30 may delay processing and incur penalty charges.

Who Do I Contact?

Local Township Assessor's phone number on the front of your annual tax bill.

County Treasurer/Collector 630-407-5900

Provides: Senior Deferral Program; answers to tax questions; collection for Mobile Home Tax; copy of tax bill.

County Supervisor of Assessments 630-407-5858

Provides: Exemption applications; Board of Review for Tax Appeals.

County Clerk

All name and address changes 630-407-5540. For information on prior year unpaid taxes and redemption of sold taxes call 630-407-5500.

County Recorder 630-407-5400

Provides: property deed, legal description.

Tax Body/Levying Authority contact information:

Treasurer's website, Property Information page, Property Tax Distribution tab

Understanding Your Tax Bill

- 1) Property Index Number (PIN number) or Parcel Number
 - a) A unique number is assigned to each parcel. Refer to this number when making inquiries. It is located above your name and address on each installment coupon of the property tax bill.
- 2) Property Owner(s)
 - a) Verify ownership. If the property has been sold, forward the bill to the new owner(s) or return it to our office marked "SOLD."
- 3) Mailing Address
 - a) Name and address to which the property tax bill is sent. This is only a mailing address, not the address of the property being taxed. This is only the contact at the mailing address, not necessarily the owner(s) name.
- 4) Property Location
 - a) Actual address/location of taxed property.
- 5) Exemptions
 - a) Approved exemptions will appear on the bottom right portion of the property tax bill. The exemptions will be subtracted from the Equalized Assessed Value resulting in the Net Taxable Value.
 - b) Tax rates vary depending on your location and taxing body levies.
 - c) If the property is your primary residence, it should have a Residential Exemption.
 - d) If you are 65 years old and live in your home, be sure to apply for the Senior Exemption.
- 6) If your mortgage holder escrows your tax dollars and commits to pay them for you, the information is printed on the bottom left of the 1st and 2nd installment coupons. If in question, please check with your mortgage holder to verify their payment.
- 7) If you need to change the mailing address so as to receive your tax bill, please mark the "X" on the front of the installment coupon and fill in the new address information on the back of the coupon, or you may simply call the Clerk's office 630-407-5540.