



ePay your way!

We know you're busy. We offer hassle-free electronic payment options with no drive time, no standing in line and no stamp.

Make a payment whenever and wherever you want.

It's fast and easy.

ePay Online Anytime

Enter at www.dupageco.org/treasurer to make a payment.

It's as easy as:

1. Click on *Pay Your Real Estate Taxes Now* in the online payment box.
2. Search by Address or PIN.
3. Hit the PAY NOW button.

There is no username or password to remember.

Transactions are safe and secure. With our shopping cart feature, you can even pay for multiple properties in one transaction.

Let Your Bank Write The Check

Take advantage of your bank's online bill pay services. You designate the amount and date you want to make a payment and let your bank take care of the rest.

Make A Wire Transfer

To transfer U.S. funds by wire, email us at allcollector@dupageco.org for specific instructions.

GWEN HENRY, CPA
DuPage County Treasurer
421 N. County Farm Road
Wheaton, IL 60187

630-407-5900 (phone)
630-407-5999 (fax)

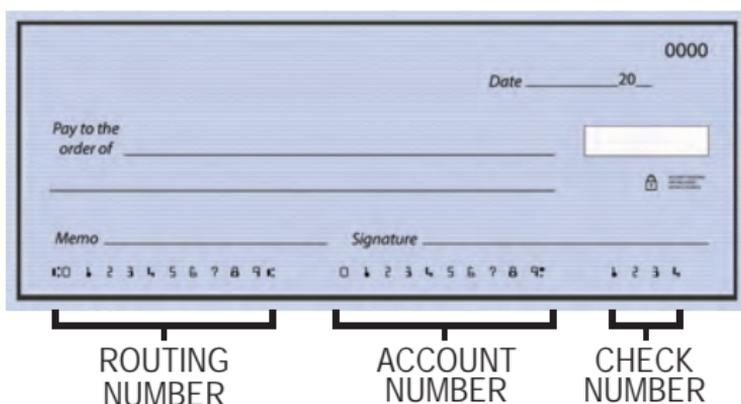
treasurer.dupageco.org



ePay Questions & Answers

What is an e-check?

An e-check, or electronic check, is a payment made directly from your bank account. There is no charge for this service. To make a payment by e-check, you will need your bank's routing number and your checking or savings account number. These numbers are located on the bottom of your check.



Why is there a charge for credit card payments?

A 2.10% convenience fee is applied to each credit card transaction. Convenience fees are collected by the credit card vendor and are not retained by our office.

How do I make one online payment for multiple properties?

To begin, search and select the first property. Click and add this to your list. Repeat this process for all other properties. Pay when complete.

When will my ePay payment post?

Processing times vary depending on the type of payment and your financial institution.

For online transactions, you will receive a notification by email shortly after your transaction is complete. This is NOT a confirmation of payment acceptance. The payment is accepted when it is received from your financial institution. Standard processing time is 7-10 business days.

Check with your bank or financial institution for processing, applicable fees, and delivery times of their online bill pay services or wire transfers.

How can I reduce ePay errors?

- Double-check your routing and account numbers
- Don't click the pay button more than once
- Make sure your email address is correct