



DUPAGE COUNTY

FY 2014

Human Services Grant Fund

FINAL REPORT

May 1, 2014 - April 30, 2015

Counseling / Case Management

Families

Housing / Homeless

People with Disabilities

Self-Sufficiency

Seniors

Youth

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Table of Contents

FY2014 HUMAN SERVICES GRANT FUND OVERVIEW	1
Special Advisement	2
360 Youth Services	3
Achieving Independence and Mobility Center for Independent Living (AIM).....	4
Almost Home Kids	5
Bridge Communities, Inc.....	6
CASA of DuPage County, Inc.....	7
Catholic Charities, Diocese of Joliet.....	8
Catholic Charities, Diocese of Joliet.....	9
Community Career Center	10
The Community House	11
Donka, Inc.....	12
DuPage Federation on Human Services Reform	13
DuPage Habitat for Humanity	14
DuPage Health Coalition, dba Access DuPage dba DuPage Community Clinic	15
DuPage Homeownership Center, Inc.....	16
DuPage Homeownership Center, Bridge Communities, and DuPage Habitat for Humanity	17
DuPage P.A.D.S., Inc.....	18
DuPage Senior Citizens Council.....	19
Ecumenical Support Services for the Elderly	20
Evangelical Child and Family Agency	21
Exodus World Service	22
Family Focus, Inc.....	23
Family Shelter Service.....	24
Hamdard Center for Health and Human Services.....	25
HCS Family Services	26
Humanitarian Service Project	27
Literacy Volunteers of America-DuPage, Inc.	28
Loaves and Fishes Community Pantry	29
LOVE Inc. of Western Suburbs Chicago.....	30
Marklund Children's Home.....	31
Metropolitan Asian Family Services	32
Metropolitan Family Services/DuPage	33
Midwest Shelter for Homeless Veterans.....	34
NAMI of DuPage County, Illinois.....	35

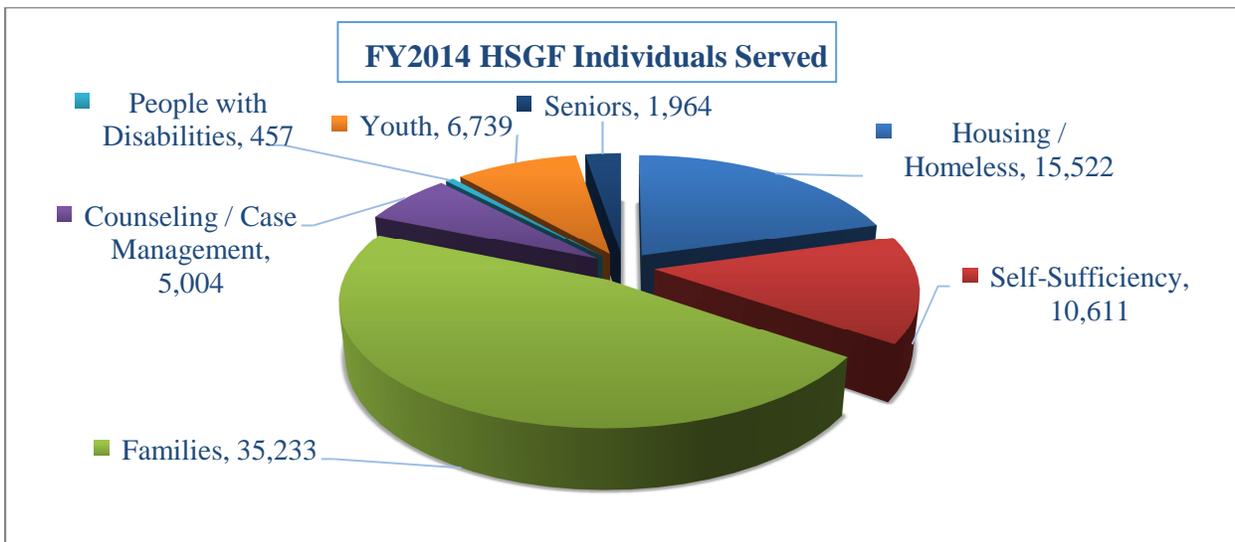
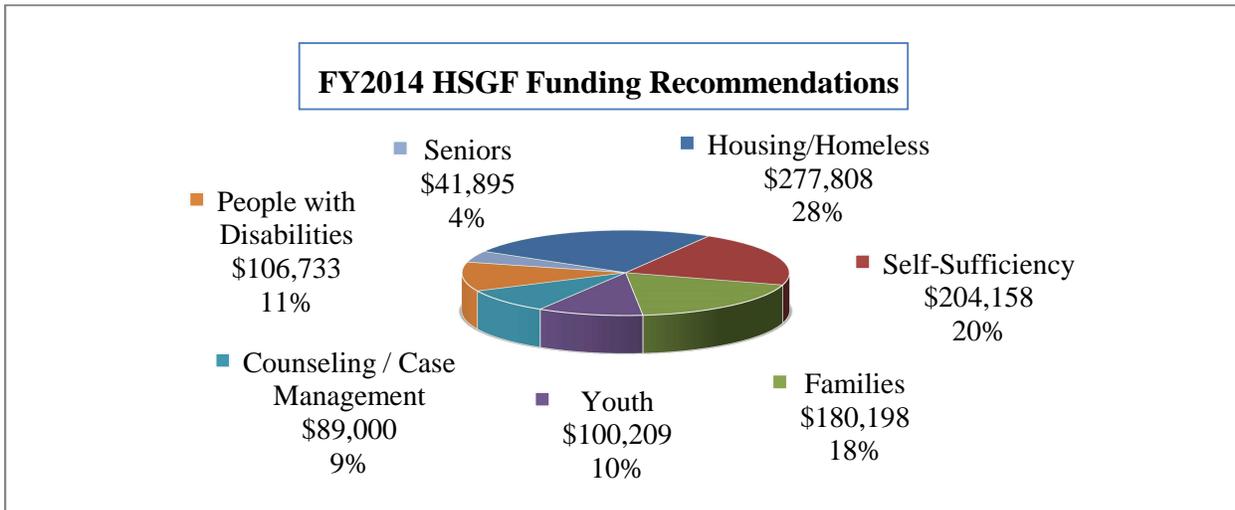
**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Naperville CARES (Community Acting in Response to Economic Distress)	36
Naperville Elderly Homes dba Martin Ave. Apts.....	37
Outreach Community Ministries, Inc.	38
Parents Alliance Employment Project	39
People's Resource Center.....	40
Prairie State Legal Services, Inc.	41
Ray Graham Association for People with Disabilities	42
Robert Crown Center for Health Education.....	43
Senior Home Sharing, Inc.....	44
Serenity House	45
Sharing Connections, Inc.....	46
Spectrios Institute for Low Vision.....	47
Teen Parent Connection, Inc.....	48
West Suburban Community Pantry	49
World Relief DuPage	50
Youth Outlook	51
YWCA Metropolitan Chicago Patterson and McDaniel Family Center	52

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

FY2014 HUMAN SERVICES GRANT FUND OVERVIEW

Category	Number of Projects	HSGF Funding	People Served
Housing / Homeless	11	\$277,808	15,522
Self-Sufficiency	11	\$204,158	10,611
Families	8	\$180,198	35,233
Counseling / Case Management	3	\$100,209	5,004
People with Disabilities	6	\$89,000	457
Youth	6	\$106,733	6,739
Seniors	5	\$41,895	1,964
Totals	50	\$1,000,000	75,530



**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

SPECIAL ADVISEMENT

Please Note:

The client numbers listed for some of the projects in this Final Report may vary depending on whether the agency is reporting the overall number of clients served; the number of clients assisted with HSGF funds; or the number of clients served by a specific outcome.

Additionally, clients in some agencies could technically qualify to be placed in two categories. To do so would have caused duplication of numbers. The category that the Agency self-reported was the one identified in this Final Report.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **360 YOUTH SERVICES**
1305 W. Oswego Rd, Naperville, IL 60540

Funded Project: Youth in Transition

Award Amount: \$45,000.00

Population Category: Youth

Organization Summary: Nonprofit agency providing community based services to youth and their families. Life-changing services to youth through prevention education, counseling and shelter. Services include shelter for boys 13-17, transitional living for young female and male adults 18-24, counseling, crisis intervention, and prevention programs. The vision is a community where all youth possess the necessary skills to successfully navigate life's challenges.

Use of Funds: Partial salary and benefits; utilities

Clients to be Served: 40

Actual Clients Served: 45

Project Outcomes:

- 100% (45 of 45) homeless youth who entered 360 Youth In Transition received safe and stable housing keeping them off the streets.
- 89% (24 of 27) of homeless youth participants discharged increased the financial resources available to them in order to become self-sufficient.
- 78% (21 of 27) of homeless youth participants discharged exited to safe and appropriate housing and have become fully engaged as productive members of the community.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **ACHIEVING INDEPENDENCE AND MOBILITY CENTER FOR
INDEPENDENT LIVING (AIM)**
3130 Finley Road, Suite 500, Downers Grove, IL 60515

Funded Project: Youth Services

Award Amount: \$2,198.00

Population Category: Persons with Disabilities

Organization Summary: DuPage Center for independent Living (CIL) is a nonresidential, consumer controlled organization that provides advocacy, Independent Living skills, peer support, and information and referral to people with disabilities in DuPage County. Its mission is to empower persons with disabilities to effectively control and direct their lives. The CIL provides leadership through training, community development, and advocacy to enable persons with disabilities to fully participate in family, social, and community life.

Use of Funds: Partial salary and benefits for program staff

Clients to be Served: 136

Actual Clients Served: 148

Project Outcomes:

- As a result of the workshops provided during the reporting period 42 consumers served by the CIL can list one (1) or more skills, types of knowledge, and/or resources they have now about the IEP/504 process that they didn't have before approaching the CIL.
- As a result of the workshops provided, 37 parents/guardians of consumers served by the CIL during the reporting period can list one (1) or more skills, types of knowledge, and/or resources they have now about the IEP/504 process that they didn't have before approaching the CIL.
- 26 consumers during the reporting period who have identified a life skill training need have begun to enhance their independence through training sessions offered at the Center. 13 consumers are currently pursuing their goals related to post-secondary education or paid or unpaid employment.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **ALMOST HOME KIDS**
7 S. 721 Route 53, Naperville, IL 60540

Funded Project: Transitional Care Program for Children with Medical Complexities

Award Amount: \$25,000.00

Population Category: Persons with Disabilities

Organization Summary: Almost Home Kids (AHK) provides transitional care in a home-like setting to children who have complicated health needs, training for their families, and respite care.

Use of Funds: Partial salaries and benefits for direct service personnel

Clients to be Served: 120

Actual Clients Served: 114

Project Outcomes:

- Provided 6,600 days of care to 114 children. 100% of children received case management and 75% transitioned home to a family.
- AHK trained 18 foster parents and 40% transitioned home to a family.
- 100% of parents were trained on their child's home equipment and learned proper response to troubleshooting equipment. 228 parents/caregivers completed 2 (24 hour) stays and successfully demonstrated care actions from a personalized list of skills.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **BRIDGE COMMUNITIES, INC.**
505 Crescent Blvd., Glen Ellyn, IL 60137

Funded Project: Employment Program

Award Amount: \$25,000.00

Population Category: Housing/Homeless

Organization Summary: The mission is to transition DuPage County homeless families to self-sufficiency by working with partners to provide mentoring, housing and supportive services. Its vision is a community where all families are healthy, financially stable, and live in affordable housing.

Use of Funds: Partial salary and benefits

Clients to be Served: 310

Actual Clients Served: 310

Project Outcomes:

- 79 clients received employment assistance from the Bridge employment team through in-house job workshops, and one-on-one counseling in addition to being connected to other employment resources to gain full-time employment and improve job-stability. 30 of 33 clients (91%) who were unemployed gained full-time employment due to working with the Employment Program. 3 of 33 clients (9%) who were unemployed gained part-time employment due to working with the Employment Program.
- 2,980 hours of employment assistance were provided to 79 clients. Through networking with DuPage County companies, the employment team was able to connect 20 clients to “Just an Interview.” Four new jobs were landed as a result of networking.
- 29 automobiles were donated to 29 clients removing the transportation barrier for stable employment and enabling them to get to work, school and day care.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **CASA OF DUPAGE COUNTY, INC.**
505 N. County Farm Rd, 3rd FL, Suite C, Wheaton, IL 60187

Funded Project: Court Ordered Child Advocacy

Award Amount: \$35,000.00

Population Category: Youth

Organization Summary: The mission is to recruit, screen, train and support volunteer community citizens to advocate effectively for the best interests of abused, neglected, and dependent children in DuPage County's juvenile court system. Due to volunteer advocates' efforts, the child's perspective is not lost or overlooked in the proceedings affecting him/her. As a result, the Court makes fully informed decisions.

Use of Funds: Partial salary and benefits

Clients to be Served: 350

Actual Clients Served: 382

Project Outcomes:

- (2) pre-service trainings took place and (37) new volunteers were sworn in. The goal was (30) new volunteers.
- Every child in DuPage's juvenile court, due to abuse and/or neglect, had a volunteer advocating for them.
- (22) Continuing Education Opportunities were hosted by CASA for the volunteer Advocates. The goal was (14) opportunities over the grant period.

Notes from Agency: CASA's goal is that every child in the court system is assigned to a trained CASA volunteer. For the 2014 program year, all 382 children were assigned to a trained CASA volunteer. Note: CASA is very pleased with its accomplishments this grant period.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **CATHOLIC CHARITIES, DIOCESE OF JOLIET**
203 N. Ottawa St., Joliet, IL 60432

Funded Project: Emergency Services Program

Award Amount: \$35,000.00

Population Category: Housing/Homeless

Organization Summary: Catholic Charities is a 501(c)(3) nonprofit social service organization with over 27 years of leadership in DuPage County meeting the needs of homeless and low income persons. The agency is fully accredited by the national Council on Accreditation. Its mission is "We are a faith based organization providing service to people in need and calling on others of good will to do the same." The agency serves all eligible clients in need. Over 75% of clients are not Catholic.

Use of Funds: Partial salary and benefits of program staff

Clients to be Served: 1,730

Actual Clients Served: 1,320

Project Outcomes:

- 100% (4,100 of 4,000) callers received direct services or appropriate referrals to other services.
- 100% (1,275 of 1,275) persons received assistance with food, clothing, transportation or prescriptions and remained self-sufficient by freeing up more income for housing.
- 100% (801 of 801) persons experiencing a financial crisis received food assistance and were screened for SNAP benefits with assistance in completing an application if applicable.

Notes from Agency: During the final grant period, Emergency Services experienced 100% turnover of both case manager and supervisor. During this time, Community Services team members assisted in ensuring those calling for assistance were served. However, the calls for assistance during this reporting period were significantly less than the previous six months contributing to the overall reduction of individuals served compared to the anticipated annual target number.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **CATHOLIC CHARITIES, DIOCESE OF JOLIET**
203 N. Ottawa St., Joliet, IL 60432

Funded Project: Hope House

Award Amount: \$35,000.00

Population Category: Housing/Homeless

Organization Summary: Catholic Charities is a 501(c)(3) nonprofit social service organization with over 27 years of leadership in DuPage County meeting the needs of homeless and low income persons. The agency is fully accredited by the national Council on Accreditation. Its mission is "We are a faith based organization providing service to people in need and calling on others of good will to do the same." The agency serves all eligible clients in need. Over 75% of clients are not Catholic.

Use of Funds: Partial salary and benefits; shelter utilities; food and supplies

Clients to be Served: 125

Actual Clients Served: 107

Project Outcomes:

- 100% (107 of 107) homeless individuals at Hope House had three nutritious meals per day that met their basic needs.
- 65% (42 of 65) employable adults at Hope House who stayed at least seven (7) days obtained full time equivalent employment upon discharge.
- 71% (46 of 65) homeless, employable adults obtained full-time equivalent employment with enough income to obtain permanent housing and a balanced budget.

Notes from Agency: During this grant period, clients stayed longer durations creating a barrier to reach the annual target number (125) of clients served between May 1, 2014 and April 30, 2015. Several households remained in the shelter program for 3-4 months. Additionally, there were clients that exited either voluntarily or involuntarily due to the structure of the Hope House program prior to meeting outcomes.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **COMMUNITY CAREER CENTER**
1815 W. Diehl Road, Suite 100, Naperville, IL 60563

Funded Project: Empower the Job Seeker

Award Amount: \$12,500.00

Population Category: Self-sufficiency

Organization Summary: The Community Career Center (CCC) empowers job seekers to achieve long-term self-sufficiency by providing the training, tools, and resources necessary for successful job search. CCC provides a safe, supportive and confidential environment for job seekers with a holistic approach that addresses the practical and personal aspects of unemployment. CCC works to raise awareness of employment issues and help employers meet workforce needs.

Use of Funds: Partial salary and benefits; facility rent

Clients to be Served: 1,431

Actual Clients Served: 1,168

Project Outcomes:

- 584 new clients who joined CCC during the reporting period gained job search skills including resume assistance, interview communication, LinkedIn profile assistance, and individual professional branding to effectively shorten their time in job search. An additional 476 clients gained job search skills.
- Over 800 attendees improved their job search skills by attending workshops, networking and accountability groups facilitated or hosted by the CCC.
- CCC clients utilized the workstations 1,640 (duplicated) times. The workstations were used to create resumes, apply for jobs and learn new software.

Notes from Agency: From May 2014 - April 2015, 1,168 unduplicated clients benefited from the CCC's resources by participating in one-on-one sessions, networking groups, workshops and/or using the workstations for job search.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **THE COMMUNITY HOUSE**
415 West Eighth Street, Hinsdale, IL 60521

Funded Project: Crisis and Early Intervention

Award Amount: \$2,198.00

Population Category: Self-sufficiency

Organization Summary: The Community House is committed to building community through excellence and innovation in socially relevant programs. As an integral part of The Community House since 1976, the Counseling Center is committed to providing high-quality outpatient mental health services to county residents regardless of age, means or background.

Use of Funds: Partial salaries/benefits of therapists

Clients to be Served: 40

Actual Clients Served: 94

Project Outcomes:

- 200 hours of therapy were provided as of the close of the grant year, to 10 low income clients.
- One client stabilized through psychotherapy.
- 10 clients showed reduction in symptoms through individualized therapy plans.

Notes from Agency: Because The Community House is committed to serving those with limited financial resources, it typically has a high number of clients in the extremely low to low income range. It is one of the few agencies in the area that has a sliding fee scale that will allow this population access to services. While the target annual number to be served through the HSGF award specifically is 10, The Community House has included all its client population served through this program in all income ranges.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **DONKA, INC.**
400 N. County Farm Rd, Wheaton, IL 60187

Funded Project: Assistive Technology Training for Persons with Disabilities

Award Amount: \$10,535.00

Population Category: Persons with Disabilities

Organization Summary: Donka's mission is to "change the lives of persons with disabilities through technology." It is the premier provider of services that creates personal empowerment, socialization, self-advocacy and job readiness for people with physical and visual impairments through state of the art technology. As the only organization of its kind in DuPage County, Donka's program is critical in helping persons with disabilities achieve quality of life personal, social, academic and vocational goals that most persons take for granted.

Use of Funds: Partial salary and benefits; computer maintenance and repair.

Clients to be Served: 21

Actual Clients Served: 20

Project Outcomes:

- 18 (90%) successfully completed training in the grant period 5/1/14-4/30/15. 18 (90%) demonstrated the ability to use software applications and assistive technology and met their goals for using a computer.
- 18 (90%) individuals were tested in all subjects (computer fundamentals, Word basics). 14 (70%) demonstrated a 75% increase in Word basics and 4 (20%) demonstrated a 60% increase in Word. 12 (60%) demonstrated a 75% increase in computer fundamentals. 6 (30%) demonstrated a 60% increase in computer fundamentals. 14 (70%) demonstrated a 75% increase in Word basics and 4 (20%) demonstrated a 60% increase in Word. 2 (10%) terminated the program due to memory and aptitude challenges.
- 15 (75%) individuals learned to use internet/email as demonstrated by their scores.

Notes from Agency: Partially funded by the DuPage Human Services Grant Fund, 20 individuals with disabilities learned how to use a computer with independence, utilizing assistive technology to meet their individual physical and / or visual disabilities.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **DUPAGE FEDERATION ON HUMAN SERVICES REFORM**
146 W Roosevelt Rd., Villa Park, IL 60181

Funded Project: Open Door Program

Award Amount: \$12,500.00

Population Category: Housing/Homeless

Organization Summary: The mission is to improve the lives of DuPage County's vulnerable persons by leveraging relationships and knowledge to build an effective, efficient health and human service system. Through efforts of its board, the organization analyzes DuPage County residents' changing needs and crafts solutions that couldn't be developed by service providers alone.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 230

Actual Clients Served: 877

Project Outcomes:

- 877 clients seen; 763 clients had assessments completed and 529 (60%) persons obtained housing, employment, food or clothing.
- 162 (18%) clients received long term case management.
- 318 (36%) of persons were assisted with accessing a service provided by Illinois Department of Human Services (IDHS) ; 262 (82%) clients obtained IDHS services for which they were eligible; and 65 (20%) clients received multiple IDHS services for which they were eligible.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **DUPAGE HABITAT FOR HUMANITY**
Roosevelt Road, Wheaton, IL 60187

Funded Project: 2014 Critical Home Repair and Home Building

Award Amount: \$2,198.00

Population Category: Families

Organization Summary: DuPage Habitat for Humanity founded in 1995 is a local affiliate of Habitat for Humanity® International. Habitat believes that every man, woman and child should have a decent, safe affordable place to live. To achieve that vision, its mission is to build and repair homes for low income families using volunteer labor and donations. Homes are sold to qualifying partner families, at no profit, on the basis of need, ability to repay a no- interest mortgage, and a willingness to invest hundreds of hours of 'sweat equity' labor.

Use of Funds: Partial salary for direct service activities of volunteer services coordinator and home repair materials

Clients to be Served: 16 individuals

Actual Clients Served: 4 households

Project Outcomes:

- In identifying 4 families and only being able to serve one with size of the HSGF grant, DuPage Habitat for Humanity was also able to secure additional funding and assist the other three families identified for the 2014 HSGF Critical Home Repair and Home Building application.
- Although all four families presented a need, the family reflected in outcome indicator 1 had the greatest need for home repairs during the grant year and HSGF partially funded it.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **DUPAGE HEALTH COALITION, DBA ACCESS DUPAGE DBA DUPAGE COMMUNITY CLINIC**
511 Thornhill Drive, Suite E, Carol Stream, IL 60188

Funded Project: Access DuPage - Specialty Care Coordination for Uninsured DuPage County Residents

Award Amount: \$12,500.00

Population Category: Families

Organization Summary: Organized in 2001, the mission of Access DuPage is to provide access to comprehensive medical services to low income, medically uninsured residents of DuPage County. In 2007, an organizational restructuring created DuPage Health Coalition, continuing to operate the Access DuPage program. Partner agency DuPage Community Clinic was organized in 1989. Sharing similar missions and a long standing partnership, Access DuPage and DuPage Community Clinic merged in July 2012.

Use of Funds: Partial salaries

Clients to be Served: 6,029

Actual Clients Served: 5,223

Project Outcomes:

- For the 12 month grant year, Access DuPage coordinated 1, 550 specialty referrals for uninsured patients.
- For the 12 month grant year, Access DuPage provided 376 on-site specialty care visits in 11 specialties at the DuPage Community Clinic.
- For the 12 month grant year, Access DuPage coordinated 288 referrals to eye specialists. A small percentage of these exams may have been requested for reasons other than a diabetic exam.

Notes from Agency: Enrollment was projected to be approximately 60% of the organization's pre-Affordable Care Act (ACA) enrollment numbers when in fact the numbers were closer to 40%. In May 2014, ACA enrollment was rather turbulent and it was anticipated that there might be a percentage of Access DuPage patients who were eligible for ACA but not able to enroll due to difficulties with the enrollment process. Ultimately, that was not the case and it appears all those eligible eventually acquired insurance through ACA. Finally, those persons remaining in Access DuPage are largely undocumented and speak Spanish, and as a group they are younger than the population historically enrolled in Access DuPage. These are all factors correlated with a lower utilization rate of specialty services. It is important to note that Access DuPage has no wait list and all needs of patients are being met as they are being expressed.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **DUPAGE HOMEOWNERSHIP CENTER, INC.**
1600 E. Roosevelt Rd., Wheaton, IL 60187

Funded Project: Foreclosure Prevention /Counselor in Court

Award Amount: \$12,500.00

Population Category: Housing/Homeless

Organization Summary: The DuPage Homeownership Center (DHOC) is on the front lines of homelessness and foreclosure prevention in DuPage County by assisting homeowners in housing crisis through the Counselor in Court Program, Foreclosure Prevention workshops and one-on-one default counseling. DHOC is the only DuPage HUD-certified non-profit agency providing free and ongoing comprehensive housing counseling and financial literacy services. DHOC exists to increase and to preserve responsible, sustainable homeownership.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 402

Actual Clients Served: 444

Project Outcomes:

- 117 new client households have received consultation services, information on available resources, and intake for further foreclosure services, from a DHOC counselor/bilingual assistant in Foreclosure Court. 73 client households have completed a 1.5 - 2-hour Financial Recovery Workshop to learn to manage resources wisely and take steps to stabilize and rebuild their financial situations.
- 236 client households have completed a 2-hour Foreclosure Prevention Workshop, receiving information necessary to help them understand the process, realistically assess their options, and make educated choices; workshop effectiveness was measured by attendee satisfaction ratings of 90% or higher.
- 238 households have completed (or are still in) one-on-one counseling and 12 households have prevented foreclosure during the grant period (for many clients, the process takes several months to complete).

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **DUPAGE HOME OWNERSHIP CENTER, BRIDGE COMMUNITIES, AND
DUPAGE HABITAT FOR HUMANITY**
1600 E. Roosevelt Rd., Wheaton, IL 60187

Funded Project: The Financial Fitness Collaborative

Award Amount: \$10,500.00

Population Category: Families

Organization Summary: The following organizations make up the Financial Fitness Collaborative: 1. DuPage Home Ownership Center is the only HUD-certified non-profit agency in DuPage County providing free and continuous comprehensive housing counseling and financial literacy services. 2. Bridge Communities' mission is to transition homeless families to self-sufficiency by working with partners to provide mentoring, housing and supportive services. 3. DuPage Habitat for Humanity believes that every man, woman and child should have decent, safe affordable housing.

Use of Funds: Classroom rental, program supplies, partial salaries and benefits for program staff.

Clients to be Served: 81

Actual Clients Served: 75

Project Outcomes:

- 67 total clients have been referred to and participated in the financial literacy workshops.
- 18 clients have attended post-workshop follow-up with counselors/mentors to hold clients accountable to take specific actions.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **DUPAGE P.A.D.S., INC.**
601 W. Liberty, Wheaton, IL 60187

Funded Project: Interim Housing and Client Service Center

Award Amount: \$41,500.00

Population Category: Housing/Homeless

Organization Summary: DuPage PADS is committed to end homelessness in DuPage County. It offers solutions to end homelessness by providing housing options combined with support services and employment/education services. It empowers participants to rebuild their lives in partnership with faith-based and community groups plus 1,000's of dedicated volunteers. DuPage PADS serves those at the lowest income levels with one goal in mind: to end homelessness.

Use of Funds: Partial salary and benefits; program supplies; office utilities and maintenance.

Clients to be Served: 1,000

Actual Clients Served: 1,138

Project Outcomes:

- 1,138 individuals of the 1,000 goal (114%) were kept safe by obtaining shelter.
- 137,094 of the 120,000 goal (114%) meals were provided to prevent hunger.
- 129 individuals out of 110 goal (117%) obtained employment.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **DUPAGE SENIOR CITIZENS COUNCIL**
1919 S. Highland Ave., Bldg. A, Ste 210, Lombard, IL 60148

Funded Project: Senior Nutrition Home Delivered Meals

Award Amount: \$12,500.00

Population Category: Seniors

Organization Summary: Established in 1975, DuPage Senior Citizens Council (DSCC) is dedicated to DuPage County's seniors, with a mission of promoting the ability of elderly persons to live in dignity with maximum independence. It has operated as the county's designated "Meals on Wheels" provider since its senior nutrition program began in 1983. DSCC also offers other critical programs to the county's vulnerable aging population including well-being checks, home maintenance and chore days, and health and wellness education.

Use of Funds: Partial salary and benefits of program staff.

Clients to be Served: 1,276

Actual Clients Served: 1,329

Project Outcomes:

- Approximately 1,329 DSCC senior nutrition program participants met one-third of their dietary needs while being able to remain in their own homes and communities.
- Approximately 1,329 senior participants received a well-being check by DSCC staff and volunteers, who made note of any observed changes in a senior's health or any safety threat in the living environment. Staff and volunteers conducted emergency follow-up procedures to account for every "missing" senior and ensure that he/she had not fallen.
- Approximately 1,329 senior participants were able to remain in their homes and avoid premature institutionalization.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **ECUMENICAL SUPPORT SERVICES FOR THE ELDERLY**
515 S. Wheaton Ave., Wheaton, IL 60187

Funded Project: On-Site Nursing Salaries

Award Amount: \$12,500.00

Population Category: Seniors

Organization Summary: The mission of Ecumenical Support Services (ESSE) is "to provide adult care options that promote the physical, emotional and spiritual well-being of older adults and their families." ESSE offers a safe nurturing environment enabling older adults to participate in cognitive and physical activities while caregivers receive much needed respite. This is accomplished at 4 centers in Wheaton, Glen Ellyn, Warrenville and Gurnee operating M-F, 7 a.m.-5 p.m.

Use of Funds: Partial salary and benefits of program nurses

Clients to be Served: 138

Actual Clients Served: 129

Project Outcomes:

- 127 clients (98.4%) maintained or improved their cognitive, physical and social skills.
- 126 clients (97.7%) participated in wellness checks administered by program nurses.
- 127 clients (98.4%) were compliant with physician medication orders, or were not prescribed medications.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **EVANGELICAL CHILD AND FAMILY AGENCY**
1530 NORTH MAIN STREET, WHEATON, IL 60187

Funded Project: Safe Families for Children (SFFC) - Associate Hub Manager

Award Amount: \$3,750.00

Population Category: Youth

Organization Summary: The mission of Evangelical Child and Family Agency (ECFA) is to protect and nurture abused, neglected and dependent children, and strengthen the quality of life for individuals and families. This is done by providing quality social services from a biblical perspective. The organization provides counseling to expectant parents with unplanned pregnancies, adoptions, Safe Families for Children, Intact Family Services, and individual and family counseling and programs.

Use of Funds: Partial salary and benefits

Clients to be Served: 83

Actual Clients Served: 155

Project Outcomes:

- 13 new families (65%) were identified, trained and approved as host families
- 10 new individuals (200%) were trained and utilized as case coaches.
- 73 (200%) parents placed their children with a host family while they worked through a crisis; 82 (161%) children were cared for by a volunteer host family while their parent(s) addressed a crisis.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **EXODUS WORLD SERVICE**
109 Fairfield Way, Suite 101, Bloomingdale, IL 60108

Funded Project: Community Welcome for Refugees

Award Amount: \$34,300.00

Population Category: Self-sufficiency

Organization Summary: Exodus welcomes and helps vulnerable refugees when they arrive in the community to build independent and self-sufficient lives by linking them in strong, mutually beneficial relationships with established residents who offer resources, information, and connection. Begun in DuPage in 1988, it is nationally recognized for its successful program models. It has effectively served thousands of newly arrived refugees from more than 28 different countries.

Use of Funds: Partial salary and benefits

Clients to be Served: 140

Actual Clients Served: 124

Project Outcomes:

- 21/32 families (66%) received all of the essential household supplies needed to set up their first apartment and enough food staples for their first month in DuPage County. (Note: the 21 families were comprised of 65 individuals).
- 33/18 families (183%) demonstrated improved English language skills, increased knowledge of available community resources, and improved ability to self-advocate and resolve school, health and financial challenges. (Note: the 33 families were comprised of 90 individuals).
- 0/7 (0%) families increased their understanding of American traditions and cultural practices.

Notes from Agency: Exodus relies heavily on its partnerships and collaborations with resettlement agencies. They are crucial to its overall functioning as an organization. In DuPage County, partners with World Relief DuPage/Aurora (WRD). Over this past funding year, WRD began shifting its program priorities. As a result, Exodus is seeing an increase in referrals to its New Neighbor program and a decrease in referrals to its Welcome to America! Pack program. Exodus is in the process of meeting with WRD leadership to determine ways to strengthen its collaboration. This is an exciting time of redefining needs and strengthening opportunities to provide essential services to refugees arriving in DuPage County.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **FAMILY FOCUS, INC.**
329 South York Road, Bensenville, IL 60106

Funded Project: Healthy Families DuPage

Award Amount: \$7,500.00

Population Category: Self-sufficiency

Organization Summary: Family Focus, a national flagship family support agency since 1976, promotes children's well-being from birth by supporting and strengthening their families within their communities. Eight direct service centers in the Chicago metro area provide a full range of family support programs and services. All programming builds on a family's inherent strengths to support the children's healthy development.

Use of Funds: Partial salary and benefits

Clients to be Served: 25

Actual Clients Served: 427

Project Outcomes:

- There have been no reports of child abuse/neglect in 100% of the families enrolled in or graduated from the Healthy Families Program.
- 100% of the children enrolled in the Healthy Families Program have a primary care physician.
- 95.5% of the children enrolled in the Healthy Families Program are up to date on immunizations and child-well visits.

Notes from Agency: The outcomes include all 427 participants served during the full 12-month period in DuPage County.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **FAMILY SHELTER SERVICE**
605 E. Roosevelt Rd, Wheaton, IL 60187

Funded Project: Intermediate Housing

Award Amount: \$25,000.00

Population Category: Housing/Homeless

Organization Summary: Family Shelter Service is a comprehensive domestic violence agency whose mission is to transform lives with help and hope to those affected by domestic violence. Shelter, hotline, counseling, case management, court and prevention services are offered throughout DuPage County.

Use of Funds: Partial salary and benefit; occupancy - utilities, maintenance, and insurance.

Clients to be Served: 25

Actual Clients Served: 33

Project Outcomes:

- (11 of 15) 73% of adult clients developed a budget.
- (13 of 15) 87% of adult clients sustained or increased employment/school enrollment status.
- (6 of 6) 100% of families obtained next level housing (transitional or permanent).

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **HAMDARD CENTER FOR HEALTH AND HUMAN SERVICES**
228 East Lake St, Addison, IL 60101

Funded Project: Case Management

Award Amount: \$2,198.00

Population Category: Self-sufficiency

Organization Summary: Hamdard is a not-for-profit health and social service agency with a mission "to promote the physical and emotional health and psychological well-being of individuals and families by offering hope, help, and healing". Its philosophy is to meet the needs of the underserved population through its new paradigm of care that includes a comprehensive service model to provide culturally-sensitive and linguistically-appropriate services to individuals and families.

Use of Funds: Partial salary and benefit support for staff

Clients to be Served: 101

Actual Clients Served: 263

Project Outcomes:

- 73% of clients receiving services gained necessary skills to attain self-sufficiency. 92% of clients improved access to resources; 90% of clients increased their income level and 25% of clients who received housing assistance obtained an affordable place to live.
- 95% increase in client satisfaction level due to in-language services. 100 % of clients increased their knowledge of services. Client access to resources increased by 92%.
- Received an increased number of 19 clients per quarter. Received an increased number of 6 client referrals from partners per quarter. 975 community members have increased their awareness of Hamdard's services.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **HCS FAMILY SERVICES**
19 E. Chicago Ave, Hinsdale, IL 60521

Funded Project: Homeless Prevention Support and Services

Award Amount: \$12,500.00

Population Category: Housing/Homeless

Organization Summary: HCS Family Services (HCS) is a compassionate 501(c)(3) organization serving the residents of southeast DuPage County since 1937. HCS works to prevent homelessness and food insecurity; and practical assistance for basic needs to those in crisis. In addition, HCS offers a plethora of long term solutions to motivated individuals who want to overcome their road blocks to achieve self-sufficiency.

Use of Funds: Salary and benefits for direct service staff

Clients to be Served: 4,251

Actual Clients Served: 5,638

Project Outcomes:

- 132% (66 of 50) of clients stabilized their status by remaining housed or prevented eviction/utility shutoff for 90 days after receiving financial assistance.
- 133% (5,638 of 4,251) of clients improved their food insecurity status.
- 166% (83 of 50) remained housed due to improved employment status and/or intervention to gain new or maintain benefits.

Notes from Agency: HCS underwent staff leadership change and restructuring during this grant year. In October 2014, HCS hired one sole part-time case manager, who upon completion of her Masters in Social Work, was hired full-time in July 2015.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **HUMANITARIAN SERVICE PROJECT**
465 Randy Road, Carol Stream, IL 60188

Funded Project: Senior Citizen Project (SCP)

Award Amount: \$12,500.00

Population Category: Seniors

Organization Summary: The mission is to alleviate the pain and suffering that poverty and hunger inflict on children and the elderly living in DuPage and Kane counties without regard to race, gender, caste, creed, color, or physical condition.

Use of Funds: Partial salary and benefit; insurance

Clients to be Served: 123

Actual Clients Served: 143

Project Outcomes:

- During the HSGF grant year, HSP made 1,467 deliveries of groceries to senior citizens enrolled in the Senior Citizen Project and received no reports of food insecurity during this time.
- During the HSGF grant period, only 2% of the seniors enrolled in HSP's program during the grant period entered an assisted living facility. Only one individual (less than 1%) entered an assisted living facility after receiving ten deliveries.
- As a part of its evaluation process all seniors enrolled in HSP's program were asked to comment if they feel their mental condition has improved as a result of being enrolled in the Senior Citizen Project. 100% of newly enrolled and continued, enrolled seniors have directly reported an improvement in their mental condition to HSP.

Notes from Agency: During each "delivery" referred to in the above table, seniors are visited by an HSP volunteer. The volunteers are required to provide references which are checked by HSP prior to assignment to the senior's homes. During these visits seniors and volunteers often chat and develop friendships. Many of these relationships continue for years. The visits also serve as wellness checks for the seniors, with volunteers reporting any concerns about the senior's health or living conditions to HSP's senior citizen project coordinator. The senior citizen project coordinator maintains contact with the seniors' case workers at DuPage County Senior Services to determine the best course of action when concerns are reported. In addition to the wellness checks by HSP volunteers, seniors also report their condition to HSP staff regularly through phone communication and through an annual, comprehensive interview between the senior and HSP. The HSGF award funds only the program in DuPage County.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **LITERACY VOLUNTEERS OF AMERICA-DUPAGE, INC.**
24W500 Maple Ave., #217, Naperville, IL 60540

Funded Project: Accessible and Customized English Tutoring Program

Award Amount: \$35,000.00

Population Category: Self-sufficiency

Organization Summary: Established in 1972, Literacy DuPage (LDP) is a community-based, accredited affiliate of ProLiteracy America providing free, accessible and customized one-on-one tutoring in reading, writing, speaking and understanding English to help adults achieve independence.

Use of Funds: Partial salary and benefits for program staff; student assessment test and materials; direct project training supplies for tutors and tutor training

Clients to be Served: 525

Actual Clients Served: 403

Project Outcomes:

- 70.5% of the 152 ESL students post-tested after 35 hours of instruction increased their test scores by one SPL level. 100% of the 6 ABE students post-tested after 35 hours of instruction increased their test scores by a minimum of .5 grade level.
- 100% of the 158 adult learners post-tested after 35 hours of instruction gained life skills as family members, workers, and/or community residents and applied new skills to achieve new skills such as speaking with doctors, reading to children, helping with homework, opening a bank account, applying for a job, obtaining a driver's license, and earning citizenship.
- 149 students gained 1052 new skills in the role of family member in the areas of wellness/healthy lifestyle, consumer skills, and increased involvement in children's education. 104 students gained 441 skills in the role of worker for getting and keeping jobs or improving skills/training. 128 students gained 463 skills in the role of community resident.

Notes from Agency: This year's target number was not met for 3 reasons: system and process issues; changing demographics/collaborative partnerships and staff transition. The agency has received a DeVry Foundation grant to completely overhaul the program database, networking and website and replace paper-based processes with online systems. As the County demographics and pockets of new inward migration have continued to change, so have the partners with whom the agency collaborates to serve those populations. The Illinois Secretary of State's Literacy Office and the Illinois Press Association selected Mr. Grant, an ESL student of Literacy DuPage, as one of the ten adult learners from across the state to receive a 2015 Spotlight on Achievement Award for his significant progress and accomplishments in achieving his literacy goals.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **LOAVES AND FISHES COMMUNITY PANTRY**
1871 High Grove Lane, Naperville, IL 60540

Funded Project: Community Support Services

Award Amount: \$25,000.00

Population Category: Families

Organization Summary: Loaves and Fishes' mission is to provide food and leadership in the community by uniting and mobilizing resources to empower people for self-sufficiency. Its vision is to end hunger in the community. The nutrition program, in conjunction with the Pathways to Empowerment programs, benefits Naperville and DuPage County low to extremely low income residents.

Use of Funds: Partial salary and benefits; utilities and mortgage

Clients to be Served: 14,845

Actual Clients Served: 5,432

Project Outcomes:

- 92% of clients were better able to pay for other household expenses. 90% of clients agree that Loaves and Fishes provides a large part of the food that improves their family's nutrition. 95% of clients agreed that the school nutrition program makes a difference in their child's daily nutrition.
- 85% of clients agreed that they were satisfied with the programmatic help they received. Loaves and Fishes is waiting confirmation on more recent clients regarding receipt of public benefits.
- 66% of clients enrolled in job search support completed the program, meaning that they updated resumes, submitted at least 2 job applications and/or completed a practice interview.

Notes from Agency: Loaves and Fishes launched its Client Engagement Model on November 4, 2014. This model involves assessing a client family's current level of self-sufficiency (which is a five-level scale), and developing plans to move the client up the levels toward the ultimate goal of self-sufficiency through programmatic referrals.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **LOVE INC. OF WESTERN SUBURBS CHICAGO**
P.O. Box 50, Clarendon Hills, IL 60514

Funded Project: Love Help

Award Amount: \$24,807.00

Population Category: Housing/Homeless

Organization Summary: Incorporated in 1985 by churches to efficiently address the needy stranger, its mission is to transform lives in the name of Christ. Direct services are provided by 62 volunteers and 2 part-time staff at the Clearinghouse call-in center and refugee program. At the call-in center, compassionate listening and discussions link callers with community self-sufficiency programs to address a lack of a variety of resources: financial, emotional, relational and mental. Homeless prevention financial services are also provided

Use of Funds: Partial salary and benefits; rent; utilities; telephone

Clients to be Served: 2,658

Actual Clients Served: 2,560

Project Outcomes:

- LOVE provided \$10,433 less financial assistance than planned due to a lower actual average dollar per person (accounting for \$1,689), and 81 fewer persons helped financially, (accounting for \$,8744). Fewer persons helped due to fewer intake volunteers than the prior year during several months of the period. Volunteer base stabilized and growing.
- LOVE helped 1,997 individuals by providing referrals to address immediate concerns and to address longer term solutions to the current financial crisis. 87% of the people who called the referrals found solutions to their current financial distress.
- LOVE met with 51 church, civic and local government leaders to discuss the poverty in DuPage County. 124 additional churches have been reached with educational material about the growing poverty in DuPage County. An additional \$8,000 was raised toward the emergency financial assistance, helping 76 people. Six new volunteers joined LOVE Christian Clearinghouse.

Notes from Agency: LOVE provided \$10,433 less financial assistance than planned due to a lower actual average dollar per person (accounting for \$1,689), and 81 fewer persons helped financially, (accounting for \$8,744). Fewer persons helped due to fewer intake volunteers than the prior year during several months of the period. Volunteer base has stabilized and is growing.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **MARKLUND CHILDREN'S HOME**
164 South Prairie Avenue, Bloomingdale, IL 60108

Funded Project: Marklund Children's Home

Award Amount: \$25,000.00

Population Category: Persons with Disabilities

Organization Summary: Since 1954, Marklund provides compassionate, high-quality care to the most vulnerable, medically fragile children with developmental disabilities. Marklund's programs and services are designed to offer a multitude of opportunities for the individuals served to lead full lives filled with hope and joy. Marklund makes everyday life possible for individuals with profound disabilities.

Use of Funds: Partial salary and benefits for nurses

Clients to be Served: 21

Actual Clients Served: 22

Project Outcomes:

- Nurses administered medication with a 99.8% average accuracy rate.
- An average of 91.9% of the residents were free of skin breakdown (pressure sores/inflammation).
- An average of 98.6% of the residents attended and/or participated in 4 activities and/or outings each weekend of the month.

Notes from Agency: Nurses administered medication with a 99.8% average accuracy rate.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **METROPOLITAN ASIAN FAMILY SERVICES**
7541 North Western Ave., Chicago, IL 60645

Funded Project: Asian Human Services Program

Award Amount: \$2,197.00

Population Category: Seniors

Organization Summary: Founded in 1993, Metropolitan Asian Family Services provides services to immigrant populations of India, Pakistan, Bangladesh, Nepal, Sri Lanka and East European communities facing linguistic and cultural barriers. It offers social integrative programs at three DuPage sites.

Use of Funds: Partial salary and benefits

Clients to be Served: 40

Actual Clients Served: 170

Project Outcomes:

- 170 Low income individuals from DuPage County were assisted with various public benefit programs including Medicaid, Medicare, immigration, heat and light bill assistance, among others.
- 100% of clients who are eligible for SSI benefits received monthly income assistance.
- 100% low-income families and seniors eligible for assistance were successfully enrolled into the program.

Notes from Agency: The caseload exceeded the targeted annual number within the first 6 months of the grant period.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **METROPOLITAN FAMILY SERVICES/DUPAGE**
222 E. Willow Ave, Wheaton, IL 60187

Funded Project: Mental Health Counseling and Psychiatric Services

Award Amount: \$41,500.00

Population Category: Counseling / Case Management

Organization Summary: Metropolitan Family Services/DuPage (MFSD) serves all 33 DuPage communities, with special emphasis on low-income and working poor families. Programs include counseling and mental health services, senior and caregiver support, violence prevention, and child and youth services. MFSD is a not-for-profit organization in good standing. MFSD's mission is to provide and mobilize the services needed to strengthen families and communities.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 42

Actual Clients Served: 426

Project Outcomes:

- 53 of 73 persons (72.6%) who completed services within the reporting period maintained or improved their level of functioning.
- 69 of 73 persons (94.5%) who completed services within the reporting period achieved at least one individual goal on their treatment plan.
- Of the 12 seniors who had high depression scores during the reporting period and who had 90 day post score, 8 improved scores, and 4 remained the same. 66.6 % of seniors experienced reduced level of depression.

Notes from Agency: While a significant number of older persons served during the grant period even substantially meeting their treatment goals, their functional level scores declined due to very serious declines in their physical and cognitive health; thus the % maintaining or improving of clients closed during grant period was lower than projected. Some of these older persons had been clients who received the most intensive services to help assure their safety as well as meeting their personal treatment goals. The clients served through the HSGF grant came from the Agency's number of total clients.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **MIDWEST SHELTER FOR HOMELESS VETERANS**
119 N. West St., Wheaton, IL 60187

Funded Project: Larson Transitional Living Program

Award Amount: \$41,500.00

Population Category: Housing/Homeless

Organization Summary: The mission is to serve those who served the nation, and their families, by providing housing and supportive services that lead to self-sufficiency. The Program provides services to male veterans of any era out of homelessness and back to useful, productive lives. Success is due to the foundation of the program being built on compassion and individual professional care.

Use of Funds: Partial salary and benefits

Clients to be Served: 8

Actual Clients Served: 12

Project Outcomes:

- 100% (12 of 12) veterans learned to write a cover letter and resume within one month of entry to the program.
- 100% (12 of 12) veterans who began earning income during their stay have provided bank statements to their case manager to demonstrate budgeting.
- 97% (49 of 51) tests performed showed residents negative for evidence of alcohol and/or illegal substances.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **NAMI OF DUPAGE COUNTY, ILLINOIS**
2100 Manchester Rd, Bldg. B, Ste. 925, Wheaton, IL 60187

Funded Project: Recovery Connections Hospital Program

Award Amount: \$12,500.00

Population Category: Counseling / Case Management

Organization Summary: NAMI DuPage is a mental health organization whose mission is to improve the lives of persons with mental illness and their families through education, support and advocacy. NAMI DuPage provides mental health recovery services for individuals and families living with mental illness. NAMI works to reduce the stigma surrounding mental illness, promote recovery and give individuals hope.

Use of Funds: Partial salary and benefits

Clients to be Served: 3,454

Actual Clients Served: 2,977

Project Outcomes:

- 84% of hospital participants said the presentation helped to reduce stigma and that they felt more hopeful for recovery.
- 100% of graduates of the Family to Family classes indicated an increase in their knowledge and skills to help themselves and their loved ones to recovery. 100% of class participants reported recognizing early signs of symptoms.
- 781 unique individuals were served by 8 different peer-led individual and family/parent support groups.

Notes from Agency: NAMI DuPage conducted 63 hospital presentations during the first 6-month grant period and 118 in the second 6-month period. 2 family to family courses and 1 WRAP course were conducted in the second 6-month grant period.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **NAPERVILLE CARES (COMMUNITY ACTING IN RESPONSE TO ECONOMIC DISTRESS)**
618 West 5th Ave, Naperville, IL 60563

Funded Project: Car Program

Award Amount: \$17,500.00

Population Category: Self-sufficiency

Organization Summary: Completing its 13th year, Naperville CARES' mission is to provide short term financial support and resources to meet the basic needs of local families in crisis. Services include emergency financial assistance, security deposits, and a car program providing donated vehicles and repairs of client-owned vehicles. While the emergency assistance program serves predominantly Naperville residents, the car program is open to DuPage county residents with the appropriate referral.

Use of Funds: Car repairs

Clients to be Served: 46

Actual Clients Served: 207

Project Outcomes:

- 100% of households had less stress due to access to transportation.
- 79% of households maintained employment because of access to transportation.
- 76% of households which were provided with a donated car or car repair through CARES still utilize their vehicle.

Notes from Agency: Of the listed totals, HSGF funds repaired 4 donated vehicles which were then given to households that did not own a car. HSGF funds were used for all car repairs completed during the second half of the year. Of the 19 cars that were donated (this excludes the 8 vehicles provided through the Continental Giveaway), 5 cars were provided to clients that applied directly to Naperville CARES; 4 clients were sponsored by Outreach Community Ministries; 2 clients were sponsored by workNet DuPage, and 1 client each was sponsored by Open Door, Early Intervention, Pillars, Midwest Shelter for Homeless Vets, Calvary Church, Catholic Charities, WIC, and Family Shelter Services. Of the 17 client-owned cars that were repaired, 7 applied directly to Naperville CARES; 2 were sponsored by local SVDP groups; and 1 client each was sponsored by 360 Youth Services, DuPage County, Senior Services, WorkNet DuPage, Open Door, Catholic Charities, Family Shelter Services, and PADS. While the main criteria for being eligible for either a car donation or repair of a client-owned vehicle is that the client is working or is recently unemployed and actively seeking new employment, some exceptions were made for those clients that were actively involved with case management services.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **NAPERVILLE ELDERLY HOMES DBA MARTIN AVE APTS**
310 West Martin Avenue, Naperville, IL 60540

Funded Project: Strengthening Low Income Seniors Access to Housing, Food and Social Programming

Award Amount: \$2,198.00

Population Category: Seniors

Organization Summary: To provide the best rental housing value for low income senior citizens in DuPage County, thereby allowing them the option to live independently.

Use of Funds: Partial salary and benefits.

Clients to be Served: 127

Actual Clients Served: 126

Project Outcomes:

- An average of 15 people went grocery shopping per trip on Monday or Thursday each week for a total of 30 people per week.
- 54-64 people per month attend the Birthday celebration each month; 58 people attend the monthly dinner in first six months; 15-27 people attended the movies.
- 126 people with low incomes had access to affordable housing in DuPage County.

Notes from Agency: There were multiple new events and activities for the residents, both onsite, and opportunities to go into the community. In the first 6 months, these included informational classes on fall prevention, diabetes, and fire safety. On average, 30 people attended each of these sessions. The Summer Place Theater Group came to perform "The Jazz Age: Music of George and Ira Gershwin." Twelve people attended a five week class at Benedictine University on current events. Five people attended a six week class through the Naperville Park District, "Ageless Grace Chair Exercise." There were trips to the Morton Arboretum, Cantigny Park and Museum, the weekly Farmer's Market in downtown Naperville and more. In the second six months, new events including Young Naperville Singers, John Cliest, Friends in Harmony and the Summer Place Theater all came to Martin Avenue to perform. There were trips to the Morton Arboretum, Fox Valley Mall, Drury Lane and more. Eight people attended current events classes.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **OUTREACH COMMUNITY MINISTRIES, INC.**
122 W. Liberty Drive, Wheaton, IL 60187

Funded Project: Case Management

Award Amount: \$35,000.00

Population Category: Counseling / Case Management

Organization Summary: Outreach Community Ministries has provided services in DuPage County since 1973. There are 3 community based sites - Wheaton Youth Outreach, Warrenville Youth and Family Services, and Outreach Community Center, Carol Stream. General service categories include Family Support, Youth Development, Community Development, Transitional Housing and Counseling Services. The mission, summarized, is to "Restore Hope and Provide Opportunities".

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 1,125

Actual Clients Served: 1,211

Project Outcomes:

- 1,211 clients assisted with advocacy and/or emergency funds. 99.5% of case management clients were able to access needed services and /or emergency funds.
- 513 households assessed to determine need and potential for increased income support. 24% of households had an increase in income support due to case manager assistance.
- 119 clients participated in a financial education program based on "All My Money" financial stability program administered by case management. 94 clients achieved financial literacy as defined by demonstrating knowledge in areas such as creating a budget, using credit wisely, opening a bank account, and balancing a checkbook.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **PARENTS ALLIANCE EMPLOYMENT PROJECT**
2525 Cabot Dry, Suite 302, Lisle, IL 60532

Funded Project: Work Net Job Readiness and Employment Training for People with Disabilities

Award Amount: \$20,961.65

Population Category: Self-sufficiency

Organization Summary: The mission is to improve the lives of people with disabilities through individualized employment services. Services include career counseling, job training/preparation, job development, job placement, and job coaching and follow-up. Each service assists individuals with disabilities develop secure career plans, enter into and retain employment, thus increasing self-sufficiency.

Use of Funds: Partial salary and benefits; rent, phone

Clients to be Served: 14

Actual Clients Served: 15

Project Outcomes:

- 15 (107%) individuals with disabilities have met with the workNet liaison and identified barriers to their employment goals and started a successful job search.
- Of the 10 targeted number of individuals with disabilities who were projected to demonstrate their ability to job search by attending job fairs, a total of 13 (130%) individuals attended 4 job fairs held at the workNet center.
- 5 of 7, (71%), individuals with a disability applied for job openings and became employed as a result of this project.

Notes from Agency: Participants served through this project were given satisfaction surveys and reports indicate their level of satisfaction of the services. Six surveys were returned as of 05/15/15 and indicated a 100% "extremely helpful" (the highest rating) satisfaction level. This project has allowed PAEP to continue to build strong business partnerships in the community to increase the employment of people with disabilities. As a result, more businesses are open to hiring people with disabilities and now regularly rely on PAEP to refer job applicants to their job openings.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **PEOPLE'S RESOURCE CENTER**
201 S. Naperville Rd, Wheaton, IL 60187

Funded Project: Jobs, Computer Literacy, Training and Access (JCLTA)

Award Amount: \$35,000.00

Population Category: Self-sufficiency

Organization Summary: The mission of People's Resource Center (PRC) is to respond to basic human needs, promote dignity and justice, and create a future of hope and opportunity for the residents of DuPage through discovering and sharing personal and community resources. PRC has been a social service leader for 40 years. PRC serves low-income clients with free food, food stamp access, clothing, emergency assistance, computer training and access, job mentoring, literacy, and art classes.

Use of Funds: Partial salary and benefits; operations - maintenance, utilities, etc.; project materials

Clients to be Served: 6,588

Actual Clients Served: 6,188

Project Outcomes:

- 748 unique, low-income DuPage households received free refurbished computer equipment for their home use and 957 low-income households accessed free repairs and/or maintenance. 95.6% of surveyed JCLTA computer students reported using their computer at least once per week.
- PRC computer training classes (Introduction to Computers, Windows, Word, Excel, PowerPoint, Outlook), held at neighborhood locations throughout the county, had 1,318 low-income, class participants. 98.6% of surveyed JCLTA computer students reported PRC classes improved their computer skills. 89.9% of surveyed JCLTA computer students looking for a job reported PRC classes helped them search for better employment.
- 394 unique, low-income DuPage clients received free job mentoring including help with resumes, interviewing skills, online job leads, etc. 117 JCLTA clients who received job mentoring found new employment.

Notes from Agency: During the grant period, PRC saw great successes in its computer classes. Surveyed students reported more home computer use, higher amounts of improved computer skills, and more success searching for better employment than originally projected. The volume of low-income homes receiving free computers and computer maintenance was strong, exceeding PRC's annual goal by 5%. PRC was within 94% of its goal of placing 125 job seekers in a year during which unemployment dropped sharply. PRC found that the current group of job seekers face more barriers to employment than in previous years. There has been a leveling off of the need for services overall agency-wide, but current service numbers have become the "new normal"-there is no indication that service numbers will shrink to pre-recession rates any time in the near future

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **PRAIRIE STATE LEGAL SERVICES, INC.**
400 W. Roosevelt Road, 1st Floor, Wheaton, IL 60187

Funded Project: Crisis Intervention Legal Services

Award Amount: \$35,000.00

Population Category: Families

Organization Summary: The Wheaton office of Prairie State Legal Services (PSLS) serves DuPage County residents only. PSLS focuses its services on low income and vulnerable residents of DuPage County. Its mission is to provide or coordinate the delivery of high quality civil legal services to disabled and low income persons, families and groups. It seeks to educate clients and resolve their legal problems involving access to income, shelter, and health care.

Use of Funds: Partial salary and benefits

Clients to be Served: 233

Actual Clients Served: 247

Project Outcomes:

- 247 low income households gained the information needed to understand their legal rights and responsibilities related to public benefits and housing issues.
- 28 low income clients obtained or retained income or medical benefits as a result of legal representation.
- 4 low income households obtained favorable settlements or decisions which prevented imminent eviction.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **RAY GRAHAM ASSOCIATION FOR PEOPLE WITH DISABILITIES**
901Warrenville Road, Suite 500, Lisle, IL 60532

Funded Project: Specialized Living Center Salary and Operations Support

Award Amount: \$35,000.00

Population Category: People With Disabilities

Organization Summary: Ray Graham Association is dedicated to full participation of all people with developmental disabilities in a quality life by providing leadership that supports accomplishments of individuals, strengthens families and inspires community involvement. It takes pride in its responsive nature and ability to adapt programs to meet the growing needs of the nearly 2,000 DuPage County residents supported annually.

Use of Funds: Adaptive furniture, and partial salary and benefits for program staff

Clients to be Served: 100

Actual Clients Served: 100

Project Outcomes:

- Medication reviews were scheduled as regular check-ups were conducted or due to other health-related examinations. During the first six months: 26 individuals had 41 unique *NPM reductions. 10 individuals had 10 **PM reductions. 10 individuals had 10 PM eliminations. Between 11/1 - 4/30 there were 7 PM reductions, 7 PM eliminations, and 1 NPM reduction.
- First six months: During this period the dietician made no recommendations for dietary changes or medication reductions/ eliminations. Second six months: Dietician reviews were conducted as described. During this period, prescription doses for dietary-related medications were reduced for two people.

Notes from Agency: *PM means psychotropic medication and **NPM means non-psychotropic medication.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **ROBERT CROWN CENTER FOR HEALTH EDUCATION**
21 Salt Creek Lane, Hinsdale, IL 60521

Funded Project: Health Education for Grade 5 Students in Low Income DuPage Communities

Award Amount: \$2,198.00

Population Category: Youth

Organization Summary: The mission is to motivate and educate youth toward healthy, happy and safe lives. RCC is the largest provider of prevention-focused health education for school-age children in the Chicago-Metro area. Its programs for youth in pre-K through grade 12 emphasize prevention of risk behaviors and address general wellness, obesity prevention, substance abuse prevention, and family life education (puberty and teen sexual health).

Use of Funds: Partial salary and benefits

Clients to be Served: 120

Actual Clients Served: 164

Project Outcomes:

- Because of the unexpected low turnout for the Spanish-only puberty classes, RCC connected with the principal at Black Hawk Elementary School to schedule another 2 sessions in RCC usual format, yet with the newly developed Spanish books and materials available to the children and their parents. 2 more classes were scheduled at Blackhawk for 53 children on 6/1/15.
- 164 individuals benefited from this program. 84 total parents and teachers received the new English and Spanish support materials. 80 total students learned about puberty education and gained a better understanding of their bodies. 80 students, 2 contact teachers and 2 classroom teachers, and 80 parents were reached through the program. 70 parents received special course materials in English and Spanish and 10 participated in a parent-child program.
- 97% of children had an understanding of puberty at the end of the class. Increased knowledge was shown from the pre-test that indicated an average of 73% of the children knew about puberty prior to attendance. 63% felt less nervous and more comfortable talking about puberty after attendance. Increased comfort was shown from the pre-test that indicated 34% of the children were at ease with the subject matter before participating in the class. Feedback indicates a very high satisfaction level with the program. Parents were impressed that a medical doctor taught the class and felt that she was an appropriate person to do so. Parents and teachers were very pleased with the presenter's ability to make the children more comfortable and at ease despite the embarrassing and personal nature of the course content.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **SENIOR HOME SHARING, INC.**
711 E. Roosevelt Rd, Wheaton, IL 60187

Funded Project: Affordable Senior Care and Case Management

Award Amount: \$12,500.00

Population Category: Housing/Homeless

Organization Summary: Senior Home Sharing, Inc. is a 34 year old non-profit organization originally established to address a shortage of affordable housing for senior citizens of DuPage County. It provides seniors with an opportunity to live independently in an affordable family style home.

Use of Funds: Partial salary and benefits

Clients to be Served: 30

Actual Clients Served: 31

Project Outcomes:

- A total of 7 residents engaged in new interests during the reporting period, including baking and computer use, a bit short of the goal.
- Average Geriatric Depression Scale (GDS) scores from 4/14 were 3.9, with scores from 4/15 totaling 2.2 resulting in a 43% improvement.
- The three lowest scoring residents scored average 8.0 in 4/14 and 5.0 in 4/15 for a 37% improvement.

Notes from Agency: Senior Home Sharing is pleased that the outcome goals were exceeded for two of the three measures, including the most important dimensions which directly measure depression via the GDS. As reference, any score of five or less is considered not significant on the 15 point scale.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **SERENITY HOUSE**
891 S. Rohlwing Road, Addison, IL 60101

Funded Project: Rebuilding Family Systems/ Family Therapy and Parenting Skills Program

Award Amount: \$35,000.00

Population Category: Families

Organization Summary: Since 1985 Serenity House has provided comprehensive substance abuse treatment services to adult men and women through residential, outpatient, and family support. It provides hundreds of individuals each year with the skills necessary to rebuild families, strengthen relationships, and become productive members of their communities. It responds to the complex needs of these men and women by offering the only continuum of care of its kind located in DuPage County.

Use of Funds: Partial salary and benefits for program staff

Clients to be Served: 70

Actual Clients Served: 71

Project Outcomes:

- 92% of participants showed increased knowledge of coping skills to successfully avoid relapse and improve their parent/child relationships
- 86% of participants showed improved parenting skills and an increased knowledge of the impact their own recovery process has on their children.
- 88% of participants demonstrated an increased awareness of the family dynamics of addiction and recovery and identified behaviors that could disrupt healthy family functioning.

Notes from Agency: Evidence based materials used included: Easy Does It, Mom Parenting in Recovery (Barbara Joy, www.parentingwithjoy.com) and Straight Talk What Recovering Parents Should Tell their Kids About Drugs and Alcohol (Claudia Black, www.claudiablack.com), Letting Go of Shame, Understanding How Shame Affects Your Life (Ronald and Patricia Potter-Efron), Love and Logic Book and Worksheets (Dr. Charles Fay, www.loveandlogic.com). A Time for Healing (Claudia Black www.claudiablack.com) handouts and materials were provided at the request of 20 of the 43 women who participated in individual clinical sessions. Everyday Blessings: The Inner Work of Mindful Parenting (Myla Kabat-Zinn's, 1997) and Positive Discipline for Parenting in Recovery (Jane Nelson, Riki Inter and Lynn Lott) were used for the 44 individuals in the men's program through quarterly parenting education and providing parenting resources to be used with their significant others. Family events included client-wide family picnic, four holiday events and one social event that emphasized family reunification, support, education, and 12-step mentors/sponsorship. The project expanded this year to include men program participants.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **SHARING CONNECTIONS, INC.**
5111 Chase Avenue, Downers Grove, IL 60515

Funded Project: Helping Neighbors in Need

Award Amount: \$35,000.00

Population Category: Families

Organization Summary: Sharing Connections (SC) distributes donated furniture, household items, clothing and holiday gifts to more than 5,800 people annually. SC operates out of a 9,000 square foot warehouse. The vision is “Tonight, everyone eats at a table and sleeps in a bed. The mission is Share Good Things with Good People.”

Use of Funds: Partial salary and benefits; occupancy rent, utilities

Clients to be Served: 4,060

Actual Clients Served: 4,965

Project Outcomes:

- 4,965 low or extremely low income DuPage County residents received furniture, household, personal care, and other items during the grant period. Every family or individual served also received a resource card.
- The SC truck crew collected 3,263 pieces of furniture from 1,028 DuPage County residences and re-distributed them to low or extremely low income residents within the county.
- 658 DuPage County residents who either did not qualify or could not use government assistance and/or did not need all of the services of a Partner Agency (PA), and at the same time struggled at 250% or less of the poverty level, received 766 pieces of furniture and household, personal care and other items. These were distributed via the DuPage Express program or natural outreach.

Notes from Agency: Despite a staff reduction in program and administration in the last two quarters, SC continues to create efficiencies - thanks in large measure to its volunteers - to provide outstanding service and value to families in need. 2 additional board members were appointed during the 4th quarter of 2014. Both are local DuPage residents and business leaders.

The DuPage Express program was replaced by a similar outreach effort in late 2014. The primary reason for discontinuing this direct outreach to families is to remain responsible on establishing need-based services. SC also conducts natural outreach to organizations who, by nature of their missions, are not PAs (i.e., no case management or counseling services) to reach their clients to insure they are aware of its services.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **SPECTRIOS INSTITUTE FOR LOW VISION**
219 E. Cole Ave, Wheaton, IL 60187

Funded Project: Visual Rehabilitation Services for Low Income Adults in DuPage County

Award Amount: \$9,000.00

Population Category: Persons with Disabilities

Organization Summary: Founded in 1986, the mission is to assist children and adults with severe vision loss (cannot be corrected surgically, medically or with conventional glasses) to remain independent through visual rehabilitation. The programs empower individuals with vision loss, regardless of income, to optimize their visual capabilities through the use of prescriptive tools, technology, rehabilitative training and inspiration. Clients are able to resume activities such as reading, seeing faces, driving, managing their homes, and working.

Use of Funds: Partial salary and benefits

Clients to be Served: 25

Actual Clients Served: 34

Project Outcomes:

- (100%) 34 of 34 clients received a low vision exam, prescription optical devices if appropriate and an individual rehabilitation plan for independence.
- (70%) 24 of 34 clients by the end of the 2nd visit met with the counselor to set visual goals for the program and achieved skills to cope more effectively with their vision loss.
- (79%) 27 of 34 clients by the end of the 2nd visit met with the vision therapist and achieved at least one goal in their individual rehab plans.

Notes from Agency: 23 clients learned strategies to cope with vision loss. 26 can now read print/newsprint, mail, menus, medicine bottles; 12 improved distance vision overall; 6 improved writing skills; 7 continued driving; and 4 learned about transportation alternatives other than driving. The individuals served on this grant would not have been able to afford the low vision services they needed to remain independent.

Examples of how lives were changed include Rosalinde, a 40 year old widow with young children. She had no insurance and needed a driver's exam to drive with telescopic glasses. She can now continue driving to work, the store, appointments and taking her kids to school.

Lorraine is an active 90 year old who struggle to read medications, mail, package instructions and using appliances. She worked with the vision therapist on how to use her magnifier with lighting to boost contrast and how to use locator dots to identify different settings on her microwave and coffee maker. Laquette's exam enabled the doctor to prescribe bioptic glasses so he can drive to and from work.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **TEEN PARENT CONNECTION, INC.**
739 Roosevelt Rd, Bldg. 8, Ste 100, Glen Ellyn, IL 60137

Funded Project: Adolescent Family Strengthening

Award Amount: \$12,500.00

Population Category: Self-sufficiency

Organization Summary: Teen Parent Connection (TPC) addresses needs of an underserved, at-risk population: teen parents and their children. Serving DuPage Co. for over 28 years, TPC remains the only agency focused solely on pregnancy, parenting, and prevention. It provides education on the realities of teenage pregnancy, and long-term support to adolescents for their development of self esteem, parenting skills, and empowerment toward self-sufficiency.

Use of Funds: Partial salary and benefits

Clients to be Served: 534

Actual Clients Served: 513

Project Outcomes:

- 99% (511/513) of parents served were not indicated in a case of child abuse or neglect. 100% (513/513) of parents served have an increased understanding of developmental milestones and what is normal behavior for their child. 98% (503/513) of parents have an increased knowledge of healthy discipline techniques for their child.
- 97% (496/513) of participants have identified a Primary Care Physician. 92% of children (270/295) are up to date with immunizations. 85% of children (252/295) have up to date well child checks. 99% of children (294/295) have up to date developmental screenings.
- 92% (39/432) of parents age 18 and older have graduated from HS/GED or are enrolled in school or working. 100% (88/88) of participant fathers are working toward self-improvement goals.

Notes from Agency: Young Parent Groups provided participants a workforce/educational development series. Other programs included presentations by bank representatives about finances, paychecks, income tax, budgeting, and other skills related to financial literacy and workforce development. TPC continues to host 2 PsyD interns who provide individual and family counseling to participants as a part of their advanced practicum. This year's newly expanded program included a "Mental Health Workshop Series" at five community parent group sites. TPC increased services to teen fathers significantly.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **WEST SUBURBAN COMMUNITY PANTRY**
6809 Hobson Valley Dr., #118, Woodridge, IL 60517

Funded Project: Client Food and Support Services

Award Amount: \$25,000.00

Population Category: Families

Organization Summary: West Suburban Community Pantry (WSCP) offers food for the hungry and resources to empower persons to improve their quality of life. Its vision is a community without hunger. In addition to food distribution, it also offers English as a Second Language (ESL) classes, computer and nutrition classes, and distributes free car seats, children's birthday kits, school supplies, diapers and personal care, as well as holiday dinner baskets and gifts.

Use of Funds: Partial salary and benefits; utilities - gas, electric, phone; rent

Clients to be Served: 9,688

Actual Clients Served: 9,423

Project Outcomes:

- Average 1,233 households per month received more food to help alleviate hunger and food insecurity. Average of 4,386 persons, including 1,736 children, had better available nutritional choices each month. Average of 506 senior citizens were provided with an additional monthly source of healthy foods, including brown rice, skim milk, and foods lower in sodium and sugar.
- 100% (48 persons) improved skills in writing and reading. 100% (48 persons) demonstrated improved conversation skills. 100% (48 persons) have a better understanding of US culture, holidays, and tradition.
- 56 families received a car seat and car seat safety class at no charge. Day care was provided at no charge for parents to attend the class. 375 DuPage area students received a backpack filled with school supplies. 24 homebound Seniors received monthly food delivery and well-being checks.

Notes from Agency: The ESL classes also include day care service for parents attending the class. This reduces the number of drops and absentees.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **WORLD RELIEF DUPAGE**
1825 College Ave, #230, Wheaton, IL 60187

Funded Project: Refugee Family Strengthening Program

Award Amount: \$24,500.00

Population Category: Self-sufficiency

Organization Summary: World Relief DuPage (WRD) resettles refugees in DuPage County after they have been forced to flee their country due to persecution, war, or violence. The mission is to, together with the community, to serve the most vulnerable refugees, immigrants and members of their communities so that they become fully-functioning, integrated participants in society.

Use of Funds: Partial salary and benefits, indirect costs,

Clients to be Served: 56

Actual Clients Served: 77

Project Outcomes:

- 70% of identified Iraqi patients reported significant decrease in post-traumatic stress disorder (PTSD) symptoms that interfered with their ability to achieve self-sufficiency in the U.S. and decrease in depression symptoms by identified patients. 87% of family members reported increase in their ability to empathize support and cope with the identified patient.
- 70% of identified patients (African refuges) reported significant decrease in PTSD symptoms that interfered with their ability to achieve self-sufficiency in the U.S. and decrease in depression symptoms by identified patients. 87% of family members reported increase in their ability to empathize support and cope with the identified patient.
- 60% of identified patients (Bhutanese refuges) reported significant decrease in PTSD symptoms that interfered with their ability to achieve self-sufficiency in the U.S. and decrease in depression symptoms by identified patients. 90% of family members reported an increase in their ability to empathize support and cope with the identified patient.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **YOUTH OUTLOOK**
1828 Old Naperville Rd, Naperville, IL 60563

Funded Project: LGBTQ Youth Development

Award Amount: \$2,198.00

Population Category: Youth

Organization Summary: The mission of Youth Outlook (YO) is to provide a safe, supportive, and respectful environment for adolescents, whether they identify as lesbian, gay, bisexual, transgender, gender-variant, questioning or queer. Youth programs facilitate personal growth and the development of a positive identity for LGBTQ young people and helps them avoid risks such as substance abuse, dropping out of school, homelessness, and suicide. Youth Outlook also works with schools and other youth-serving institutions to promote tolerance and make the community a welcoming, safe place for all teens.

Use of Funds: Partial salary and benefits support; rent, utilities

Clients to be Served: 200

Actual Clients Served: 115

Project Outcomes:

- Of the 18 youth who completed intake and attended a minimum of 4 sessions at the drop in center in the second half of the grant year, 4 agreed to be interviewed for this report. Of the 4 who agreed to be interviewed, 100% reported a decrease in depressive symptoms and their sense of isolation.
- 75% of youth who agreed to be interviewed from the 18 reported a decrease in one or more maladaptive behaviors. One youth (25%) reported not engaging in those behaviors prior to attending or since attending group.

Notes from Agency: The first 6 months of the grant year extends over summer months when schools are not in session, pushing all off-site programming into the second half of each fiscal year. YO is now working with West Chicago and also trying to get scheduled to go into Naperville Central HS for this school year. Second 6-month report: YO is increasing the opportunities to interview participants. Kids are so busy and over scheduled that there's no guarantee they will attend a session every week--or on specific nights when interviews are planned. Staff is increasing interviews from 2 to 3 times to 4 to 6 times. That should give YO greater opportunity to capture the data.

**HUMAN SERVICES GRANT FUND (HSGF)
2014 FINAL REPORT**

Grantee: **YWCA METROPOLITAN CHICAGO PATTERSON AND MCDANIEL
FAMILY CENTER
55 E. NORTH AVE, GLENDALE HEIGHTS, IL 60188**

Funded Project: Sexual Assault Prevention Education

Award Amount: \$12,063.00

Population Category: Youth

Organization Summary: The mission is to eliminate racism, empower women and promote peace, justice, freedom and dignity. The two-fold purpose of the Sexual Violence and Support Services (SVSS) program is to eradicate sexual violence and to alleviate suffering of sexual assault victims. It is the only rape crisis center in DuPage County.

Use of Funds: Partial salary and benefits for program staff

Clients to be Served: 1,050

Actual Clients Served: 1,786

Project Outcomes:

- 87% of students who received the child sexual abuse prevention program were able to identify three safe adults and how to pick those people; what to do if a stranger walks up to you; and what to do if no one believes your disclosure of child sexual abuse.
- 100% of students who received the teens taking charge program identified new information they would use to help a friend or themselves in the future.
- 100% of school personnel reported an increase in their knowledge on responding to issues of child sexual abuse and assault including: increased understanding of mandated reporting procedures, ability to recognize signs of abuse and respond to children's disclosures.

Notes from Agency: Summer camp did not permit pre-and post-testing for students, teachers or teacher's aide. Scantron machine and computer used to access pre and post-test crashed. Final report: New software was in place for the remaining 6 months of the grant period. One school had bilingual classrooms that had difficulties completing the test for the child assault prevention program; however during program delivery responded positively and confirmed comprehension. The state PARCC testing required of all schools this fiscal year interrupted programming schedules repeatedly. This was unavoidable because the state would issue fines to school who failed to participate. Program staff had little opportunity to reschedule programs due to the high demand for classroom presentations. 100% school personnel reported that the activities in the professional training sessions engaged participants over a sustained period of time allowing for analysis, discovery, and application as they relate to student learning, social or emotional achievement or well-being.