

Coordinated Entry System - Overview

What is Coordinated Entry (CES)?

CES is a network of providers who can quickly assess and respond to individuals and families facing a housing crisis. CES is not a housing program. *You have **not** been placed on a wait list for housing.*

What's Next?

Now that you have completed an assessment, you may be contacted by an agency representative. The representative will assist you in understanding and making choices about your housing:

- Learn about your housing needs
- Help you understand your options
- Assist you in making choices
- Discuss your housing history and address barriers to housing
- Connect you with resources to resolve your barriers to housing
- Be a support and contact as you seek new housing

Representatives are from multiple housing agencies in DuPage County: Catholic Charities, DuPage County Community Services, DuPage County Health Department, DuPage PADS, Midwest Shelter for Homeless Veterans (MSHV), Veterans Administration (VA), Veterans Assistance Commission (VAC), Peoples Resource Center (PRC), Bridge Communities, 360 Youth Services, Outreach Community Ministries.

It's very important to return a phone call from the housing providers. If we are unable to contact you, you may be removed from this process.

The agency that placed me in CES on ___/___/___ is: _____

Phone number to call to check in or in case of changes to my situation: _____

Please contact this agency at least once a month to confirm you still need housing.

What if I'm No Longer Homeless?

Great! Please let the representative know that you were able to secure housing whether it is permanent or temporary. This process is limited to those who are literally homeless.

Can I Find Housing on My Own?

Absolutely! Unfortunately, there are more people in need of housing, than can be assisted. You may find barriers to accessing housing –low income, eviction, poor credit, or lack of rental history. There are many resources throughout the County that may be able to help you remove barriers and increase your housing readiness. For more information, you can contact DuPage County Intake and Referral at (630) 407-6500 or through our resource database at www.dupagecris.org