



**DuPage County  
Human Services Grant  
Fund (HSGF)**

**FY2012 Final Report**  
**(May 1, 2012 - April 30, 2013)**

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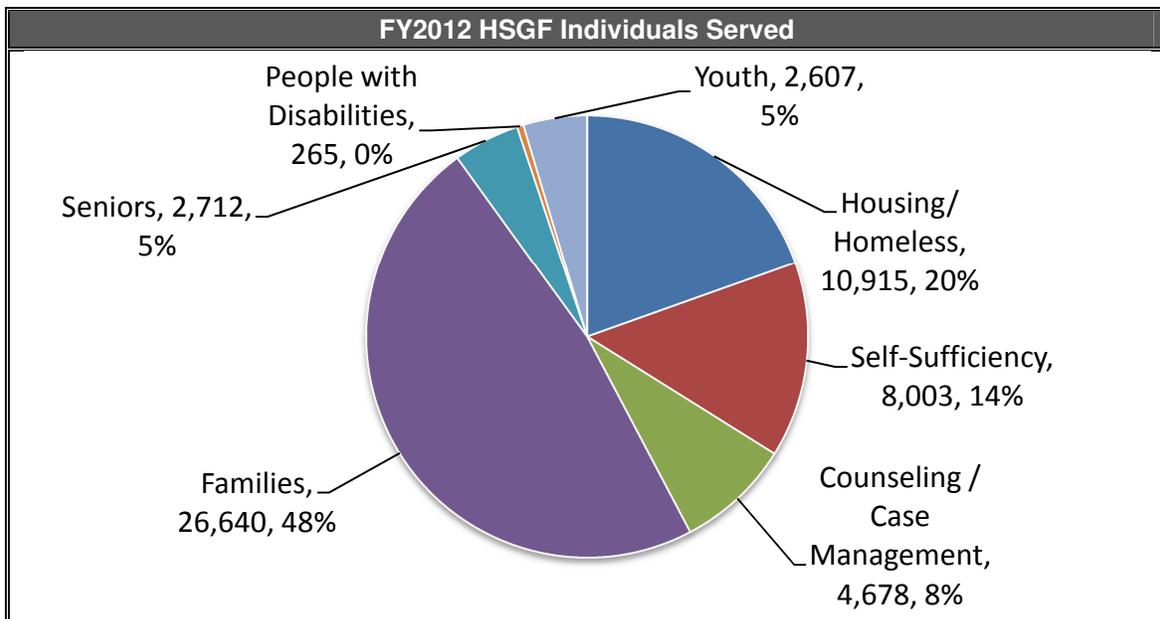
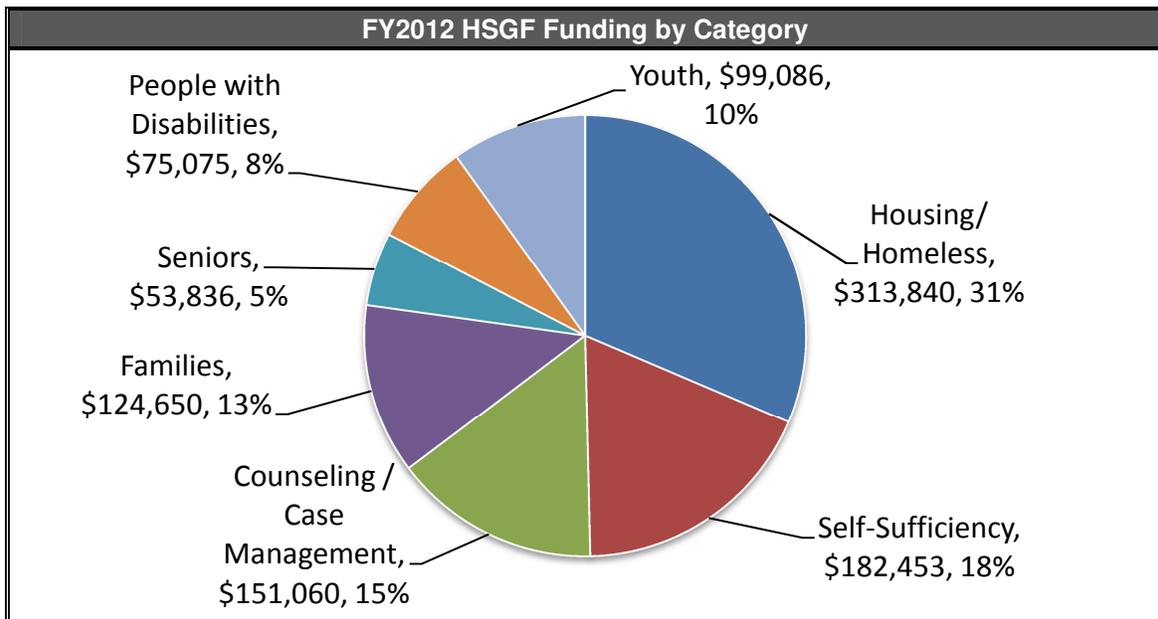
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## HUMAN SERVICES GRANT FUND (HSGF) 2012 FINAL REPORT

### FY2012 HUMAN SERVICES GRANT FUND OVERVIEW

Category	# of Projects	HSGF Funding	Individuals Served
Housing / Homeless	10	\$313,840	10,915
Self-Sufficiency	8	\$182,453	8,003
Counseling / Case Management	8	\$151,060	4,678
Families	6	\$124,650	26,640
Youth	5	\$99,086	2,712
People with Disabilities	5	\$75,075	265
Seniors	6	\$53,836	2,607
<b>Totals</b>	<b>48</b>	<b>\$1,000,000</b>	<b>55,820</b>



**HUMAN SERVICES GRANT FUND (HSGF)  
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Grantee: **360 YOUTH SERVICES**  
1305 W. Oswego Rd, Naperville, IL 60540

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Funded Project: Youth in Transition

Award Amount: \$47,500

Population Category: Youth

Organization Summary: 360 Youth Services is a nonprofit agency providing community based services to youth and their families through prevention education, counseling and shelter. Services include shelter for boys 13-17, transitional living for 18-24, counseling, crisis intervention, and prevention programs.

Use of Funds: Partial salary and benefits support for program staff and utilities

Clients to be Served: 45

Actual Clients Served: 36

Project Outcomes:

- 100% (36 of 36) of homeless youth who entered 360 Youth In Transition received safe and stable housing keeping them off the streets
- 94% (17 of 18) of homeless youth participants discharged have increased the financial resources available to them in order to become self-sufficient
- 72% (13 of 18) of homeless youth participants discharged exited to safe, appropriate housing and as fully engaged, productive community members.

Notes from Agency: The targeted number of youth was not met this year due to no admissions into the female transitional housing program since October 1, 2012. This was caused by a loss of funding from the IL Department of Human Services (IDHS). Conditional approval was obtained from IDHS for funds to begin in May 2013.

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**Please Note:** The client numbers listed for some of the projects in this Final Report may vary depending on whether the agency is reporting the overall number of clients served; the number of clients assisted with HSGF funds; or the number of clients served by a specific outcome. Additionally, clients in some agencies could technically qualify to be placed in two categories – i.e. the Ray Graham project was targeted to Seniors from its clientele of Persons with Disabilities. To do so would have caused duplication of numbers. The category that the Agency self-reported was the one identified in this Final Report.

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Grantee: **ADULT CHRISTIAN CARE**  
314 W. Vallette, Elmhurst, IL 60126

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Funded Project: Adult Christian Care

Award Amount: \$4,000

Population Category: Seniors

Organization Summary: Adult Christian Care (ACC) enriches the daytime hours of adults who are moderately impaired by dementia, Alzheimer's disease, and other similar conditions. Through its care, ACC hopes to delay the clients' need for nursing home living, while offering a respite from worry to client families. The mission of ACC is to provide a planned program to stimulate and enrich the daytime hours of the moderately, physically and/or cognitively impaired adults so that they may continue to reside at home.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 25

Actual Clients Served: 25

Project Outcomes:

- 25 clients were cared for, for over 14,860 hours. 25 families received respite from around the clock care, enabling family members to work or conduct business.
- 80% of clients participated and were at ease doing planned or structured activities as pertains to memory games and other mentally stimulating activities.
- 90% of clients participated and were at ease doing planned or structured activities as pertains to physical activities.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)  
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Grantee: **BRIDGE COMMUNITIES, INC.**  
505 Crescent Blvd., Glen Ellyn, IL 60137

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Funded Project: Case Management and Employment Program Services for Homeless Families in Transition

Award Amount: \$40,000

Population Category: Housing/Homeless

Organization Summary: Bridge Communities is a nonprofit organization committed to transforming lives of homeless families through partnerships with individuals and community groups. Its program of housing, supportive services, mentoring and empowering families focuses on moving them towards a goal of self-sufficiency to sustain permanent housing and break the cycle of poverty within the family unit.

Use of Funds: Partial salary support for program staff

Clients to be Served: 232

Actual Clients Served: 297

Project Outcomes:

- 99 of 105 (94%) clients demonstrated improved life skills in money management, parenting, decision making and household management skills.
- 75 clients worked with the Employment Director to secure and maintain employment that will improve financial stability through mock interviewing, group employment workshops and aptitude skill testing and assessments.
- Of the 35 clients who left the Program successfully, 31 (91%) had stable employment at Program exit.
- 31 of 35 (91 %) clients increased incomes at Program exit.

Notes from Agency: 10,920 hours of mentoring and 5,460 hours of case management services were provided to 105 clients. 35 donated automobiles were given to 35 client families to provide stable, reliable transportation to get to work, school and daycare.

**HUMAN SERVICES GRANT FUND (HSGF)  
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Grantee: **CASA OF DUPAGE COUNTY, INC.**  
505 N. County Farm Rd, 3rd Fl, Suite C, Wheaton, IL 60187

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Funded Project: Court Ordered Advocacy

Award Amount: \$10,500

Population Category: Youth

Organization Summary: The mission of CASA of DuPage County, Inc. is to recruit, screen, train and support volunteer community citizens to advocate effectively for the best interests of abused, neglected, and dependent children in DuPage County's juvenile court system.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 360 court ordered cases

Actual Clients Served: 360 court ordered cases

Project Outcomes:

- 2 training sessions were held during the grant period and 37 new advocates were trained and sworn in as Friends of the Court.
- 25 opportunities to earn continuing education credits were held and presented to the advocate pool.
- All relevant information on newly sworn-in advocates was entered into the COMET software system for tracking and ensuring that CASA continues to meet 100% of the cases in court due to abuse and/or neglect.

Notes from Agency: N/A.

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Grantee: **CATHOLIC CHARITIES, DIOCESE OF JOLIET, INC.**  
203 N. Ottawa St., Joliet, IL 60432

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Funded Project: Emergency Services

Award Amount: \$47,500

Population Category: Housing/Homeless

Organization Summary: Catholic Charities is a 501c (3) nonprofit social service organization with over 25 years in DuPage County meeting the needs of homeless and low income persons. Its mission is "We are a faith based organization providing service to people in need and calling on others of good will to do the same." The agency serves all in need. Over 75% of clients are not Catholic.

Use of Funds: Partial salary and benefits support for case managers

Clients to be Served: 1700

Actual Clients Served: 1592

Project Outcomes:

- 100% of (2,582 of 2,582) callers received direct services or appropriate referrals to other services.
- 100% of (1,439 of 1,439) persons receiving assistance with food, clothing, transportation, or medicine remained self-sufficient by freeing up more income for housing.
- 100% of (766 of 766) persons experiencing a financial crisis who received food assistance were screened for food stamps and assisted in completing an application.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)  
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Grantee: **CATHOLIC CHARITIES, DIOCESE OF JOLIET, INC.**  
203 N. Ottawa St., Joliet, IL 60432

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Funded Project: Hope House Shelter

Award Amount: \$47,500

Population Category: Housing/Homeless

Organization Summary: Catholic Charities is a 501c (3) nonprofit social service organization with over 25 years of leadership in DuPage County meeting the needs of homeless and low income persons. Its mission is "We are a faith based organization providing service to people in need and calling on others of good will to do the same." The agency serves all in need. Over 75% of clients are not Catholic.

Use of Funds: Partial salary and benefits support for program staff, and utilities.

Clients to be Served: 130

Actual Clients Served: 120

Project Outcomes:

- 120/120=100% of homeless families and individuals residing at Hope House had a safe place to stay with assistance in locating employment and permanent housing.
- 37/59=63% employable adults at Hope House who stayed at least 7 days obtained full-time equivalent employment upon discharge.
- 61/70=87% adult residents secured stable housing in the community and are no longer homeless.

Notes from Agency: Hope House provides year round 24-hour short term shelter and supportive services to homeless families and individuals who are homeless due to a situational crisis.

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Grantee: **THE COMMUNITY HOUSE**  
415 West Eighth Street, Hinsdale, IL 60521

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Funded Project: Crisis and Early Intervention

Award Amount: \$22,500

Population Category: Counseling / Case Management

Organization Summary: An integral part of The Community House since 1976, the Counseling Center's mission is to provide exceptional outpatient mental health care services to area residents regardless of their ability to pay.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 154

Actual Clients Served: 154

Project Outcomes:

- 94 low-income clients who might otherwise be unable to afford mental health care received access to high-quality services.
- 56 clients who completed treatment reported a reduction in symptoms and demonstrated the ability to manage the factors that contributed to the presenting problem.
- 17 clients were assessed to be in clinical crisis and returned to pre-crisis functioning without the occurrence of a psychiatric hospitalization.

Notes from Agency: N /A.

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Grantee: **COMMUNITY SUPPORT SERVICES, INC.**  
9021 Ogden Ave, Brookfield, IL 60513

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Funded Project: Canine Care Assistant Training Program

Award Amount: \$18,000

Population Category: Self-Sufficiency

Organization Summary: Community Support Services, Inc. (CSS) is a nonprofit organization that coaches people with developmental disabilities in skills including personal care, social interaction, and employment so that they can participate and contribute to their communities. CSS owns and operates the Chicago Canine Club in which eligible clients can enroll in the Canine Care Assistant Training Program in Burr Ridge.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 25

Actual Clients Served: 27

Project Outcomes:

- This year, 27 participants learned new skills leading toward more socialization and independence. Class size was kept between 6-8 participants to maximize opportunity for program success.
- There was a reported 80% increase in communication skills including listening to the instructor, following the curriculum, and completing tasks accordingly.
- 2 post-high school participants completed the program, gaining employment in the animal field. Unfortunately, they lost their positions due to downsizing. They have since found retail positions, while volunteering their time in local pet stores or animal shelters.

Notes from Agency: The Chicago Canine Club, based in Burr Ridge, is a CSS-owned facility with a dual-purpose. It is a doggie daycare and pet boarding business that provides a revenue stream for CSS. It is used to provide hands-on pre-vocational training in animal care, and community-based employment and volunteer opportunities for individuals with intellectual/developmental disabilities who are interested in working in the animal-care field. Participants learn about work in doggie daycare, pet-sitting businesses, and veterinary offices. This is the only program of its kind in DuPage County.

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Grantee: **CUPERTINO HOME (BARTLETT LEARNING CENTER)**  
3S 570 Warren Ave, Warrenville, IL 60555

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Funded Project: Community Integrated Living Arrangement (CILA) Support

Award Amount: \$6,750

Population Category: People with Disabilities

Organization Summary: Cupertino Home provides persons with developmental disabilities and mental illnesses services that allow them to reach maximum potential. The agency is committed to helping individuals learn to provide for their basic needs, skills, desires, goals, and to reach maximum independence & self sufficiency.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 8

Actual Clients Served: 8

Project Outcomes:

- 100% (8 of 8) clients remained active members of the Warrenville community. Activities included bowling, community concerts, eating at restaurants, Western DuPage Suburban Recreation Association (WDSRA) activities, movies, and sporting events.
- 100% clients met the participation goal of a minimum of 4 monthly activities as measured by the Cupertino home recreation log. 80% of clients exceeded this goal. As a supplement to WDSRA activities, with the support of this HSGF grant, a certified recreational therapist provided inclusion and additional community integration with community activities such as volleyball and football games, fishing, barbecues at a local park, hiking, and bowling.
- 100% clients received 100% of their case mandated services for the FY2012 grant funding year.

Notes from Agency: N/A.

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Grantee: **DONKA, INC.**  
400 N. County Farm Rd, Wheaton, IL 60187

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Funded Project: Assistive Technology Computer Training

Award Amount: \$31,297

Population Category: People with Disabilities

Organization Summary: Donka is a premier provider of services that creates personal empowerment, socialization, self-advocacy and job readiness for people with physical and visual impairment through state of the art technology. As the only organization of its kind in DuPage County, the program is critical in helping disadvantaged persons achieve personal, social, academic and vocational goals.

Use of Funds: Partial salary and benefits support for program staff; eligible travel expense.

Clients to be Served: 7

Actual Clients Served: 7

Project Outcomes:

- Of the 7 (100%) students in the computer training program, 4 successfully completed it. They received 100 hours of instruction in computer skills applications and assistive technology to increase employment/educational advancement. 3 (40%) students are making progress in the program and are expected to complete it in 2013.
- 4 (60%) students received a curriculum focused on computer based applications for the workplace and educational settings. 3 (40%) students followed a curriculum for computer skills for personal enhancement and communication/correspondence.
- 4 (60%) students successfully completed internet/ email skills and are able to use social networking sites. 3 students are making progress in this field of study and are expected to complete it in 2013.

Notes from Agency: N/A.

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Grantee: **DUPAGE CENTER FOR INDEPENDENT LIVING**  
739 Roosevelt Rd, Bldg 8, Ste 109, Glen Ellyn, IL 60137

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Funded Project: Youth Services Program

Award Amount: \$4,000

Population Category: People with Disabilities

Organization Summary: DuPage Center for Independent Living is a non-residential, nonprofit organization that provides advocacy, independent living skills, peer support and information and referral to people with disabilities in DuPage County. The Center provides training and advocacy to enable persons with disabilities to fully participate in family, social, and community settings.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 123

Actual Clients Served: 184

Project Outcomes:

- 12 trainings/workshops were held for parents and/or students that included IEP/Section 504 Trainings, the goal being to obtain the best education in the least restrictive environment within the school setting. This was an increase of 2 more workshops than the proposed 10 workshops.
- A 2-day transition fair was co-sponsored and held on October 24 & 25, 2012. The conference included 84 students, parents and local educators who were versed on adaptive equipment, laws, special needs trusts etc.
- 57 young persons with disabilities participated in 32 Independent Living Skills Trainings provided during the reporting year. The number of participants was 17 more than proposed.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)  
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Grantee: **DUPAGE FEDERATION ON HUMAN SERVICES REFORM**  
146 W Roosevelt Rd., Villa Park, IL 60181

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Funded Project: Open Door

Award Amount: \$12,750

Population Category: Families

Organization Summary: The Federation's mission is to improve the lives of vulnerable people in DuPage County by leveraging relationships and knowledge to build an effective and efficient health and human service system. Its board includes community and business leaders, state and county public officials, consumers and providers of human services. The Federation analyzes the changing needs of county residents and solutions are found that could not be developed by service providers alone.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 596

Actual Clients Served: 554

Project Outcomes:

- A total of 596 clients were seen, and 442 clients had assessments completed through Open Door. Of these, 168 (28%) persons obtained housing, employment, or benefits; 271 (45%) persons received food or clothing.
- 387 persons received long term case management; and 86 persons received help through Access DuPage or prescription assistance.
- A total of 157 (26%) clients accessed a service provided by the Illinois Department of Human Services (IDHS) through Open Door. Of these, 115 (73%) persons obtained IDHS services for which they are eligible; and 10 (7%) persons received multiple IDHS services for which they are eligible.

Notes from Agency: N/A.

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Grantee: **DUPAGE HOMEOWNERSHIP CENTER**  
1600 E. Roosevelt Rd., Wheaton, IL 60187

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Funded Project: Counselor in Court Foreclosure Prevention Program

Award Amount: \$17,500

Population Category: Housing/Homeless

Organization Summary: DuPage Homeownership Center leads homelessness & foreclosure prevention in DuPage County by assisting homeowners in crisis through Counselor in Court Program (CIC), Foreclosure Prevention workshops & one-on-one default counseling. DHOC is the only, DuPage, HUD-certified nonprofit agency providing free & continuous comprehensive housing counseling & financial literacy services.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 1156

Actual Clients Served: 1140

Project Outcomes:

- 327 new client households received consultation services, information on available resources, and intake for further foreclosure services from a DHOC counselor/bilingual assistant in Foreclosure Court.
- 101 client households referred through CIC completed a 2-hour Foreclosure Prevention Workshop, receiving information to help them understand the process, realistically assess their options, and make educated choices; workshop attendee satisfaction ratings were 97%.
- 6 households referred through CIC completed one-on-one counseling and prevented foreclosure during the grant period (for many clients, the process takes several months to complete).

Notes from Agency: N/A.

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Grantee: **DUPAGE P.A.D.S., INC.**  
705 W. Liberty, Wheaton, IL 60187

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Funded Project: Interim Housing and Client Service Center

Award Amount: \$47,500

Population Category: Housing/Homeless

Organization Summary: DuPage P.A.D.S. provides housing options combined with support services and employment/education services. Its participants rebuild their lives in partnership with faith-based and community groups plus thousands of dedicated volunteers. DuPage P.A.D.S. serves those at the lowest income levels in the county with its goal to end homelessness.

Use of Funds: Partial salary and benefits support for program staff; utilities, and small routine maintenance.

Clients to be Served: 1000

Actual Clients Served: 1521

Project Outcomes:

- 1,521 individuals obtained shelter and meals to avoid hunger and ensure safety.
- 121 unduplicated individuals obtained full/part time employment.
- 403 individuals, including children, obtained housing.

Notes from Agency: N/A.

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Grantee: **DUPAGE SENIOR CITIZENS COUNCIL**  
1919 S. Highland Ave., Bldg A, Ste 210, Lombard, IL 60148

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Funded Project: Senior Nutrition Home Delivered Meals

Award Amount: \$8,750

Population Category: Seniors

Organization Summary: Established in 1975, DSCC is a nonprofit agency for seniors, with a mission of promoting their ability to live in dignity with as much independence as possible. DSCC is the County's designated "Meals on Wheels" provider since its Senior Nutrition Program began in 1983. DSCC offers other critical programs such as Well Being Checks, Home Maintenance and Chore Days, and Health and Wellness Education.

Use of Funds: Partial support for program staff salaries and benefits

Clients to be Served: 1275

Actual Clients Served: 2007

Project Outcomes:

- Estimated 2,007 of the Senior Nutrition Program participants met 1/3 of their dietary needs through the DSSC while being able to remain in their homes.
- Approximately 2,007 senior participants received a Well Being Check by DSCC staff and volunteers, who also noted any observed changes in a senior's health or any safety threat in the living environment. Volunteers and staff conducted an Emergency Followup procedure as needed to account for every "missing" senior and ensure that he or she had not been injured.
- Approximately 2,007 senior participants were able to remain in their homes and avoid premature institutionalization.

Notes from Agency: N/A.

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Grantee: **EASTER SEALS DUPAGE AND THE FOX VALLEY REGION**  
830 S. Addison, Villa Park, IL 60181

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Funded Project: Outpatient Medical Rehab

Award Amount: \$17,500

Population Category: Youth

Organization Summary: Easter Seals DuPage and the Fox Valley Region (Easter Seals DFVR) is one of the premier pediatric outpatient medical rehabilitation centers in the Midwest providing services to infants, children, and young adults with disabilities. Its mission is to help clients achieve maximum independence while providing support to the families who love and care for them.

Use of Funds: Partial salary and benefits support for program staff and for other eligible program expenses

Clients to be Served: 1567

Actual Clients Served: 1544

Project Outcomes:

- 1,208 clients were enrolled in therapy services or received an evaluation. All clients who were enrolled in therapy services had a treatment plan
- 254 therapy evaluations were completed. 97.25% of clients in the sample demonstrated improvement on their functional goals.
- 99.3% of families participating in the annual client family survey reported satisfaction. 98.92% of children participating in the annual children's survey indicated that "therapy is good" and 96.77% indicated that "therapy helps." All enrolled client families and enrolled children were offered the opportunity to participate in annual surveys which were distributed via email, website, and paper copies at each center location.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)  
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Grantee: **ECUMENICAL SUPPORT SERVICES FOR THE ELDERLY**  
515 S. Wheaton Ave., Wheaton, IL 60187

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Funded Project: On-Site Program Nurses

Award Amount: \$6,750

Population Category: Seniors

Organization Summary: ESSE offers adult care options promoting the physical, emotional and spiritual well-being of older adults and their families. It offers a safe nurturing environment for older adults to participate in cognitive and physical activities while caregivers receive much needed respite. There are 3 centers in Wheaton, Glen Ellyn, & Warrenville operating 5 days a week from 7am-5pm.

Use of Funds: Partial salary and benefits support for program nurses

Clients to be Served: 139

Actual Clients Served: 146

Project Outcomes:

- 133 of 146 clients (91.1%) maintained or improved their cognitive and physical skills.
- 142 of 146 clients (97.3%) participated in monthly wellness checks.
- 142 of 146 clients (97.3%) complied with physician medication orders or had no prescribed medications.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)  
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Grantee: **EXODUS WORLD SERVICE**  
109 Fairfield Way, Suite 101, Bloomingdale, IL 60108

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Funded Project: Community Welcome for Refugees

Award Amount: \$32,000

Population Category: Self-Sufficiency

Organization Summary: Exodus World Service helps newly arrived refugees move toward self-sufficiency and independence by linking them in strong, mutually beneficial relationships with established residents. In this way, refugees are protected from exploitation and strengthen their well being by gaining the information, skills and social capital required to build successful and stable lives in the community.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 75

Actual Clients Served: 148

Project Outcomes:

- 34 refugee families representing 141 individuals received \$500 or more of needed household supplies and food staples and increased social capital by developing connections with established community residents.
- 18 families/71 individuals demonstrated improved English language skills, increased knowledge of available community resources, and improved ability to self-advocate and resolve school, health and financial challenges.
- 1 family/4 individuals learned more about American cultural traditions.

Notes from Agency: The refugees served fled persecution in the following countries:

First Six Months: Bhutan-36 individuals; Burma-16 individuals; Ethiopia-2 individuals; Iran-13 individuals; Iraq-31 individuals; and Sudan-3 individuals. 37 youth, 60 adults, and 4 seniors were assisted.

Second Six Months: Bhutan-16 individuals; Burma-24 individuals; Iran-4 individuals; Iraq-2 individuals and Sudan-1 individual. 19 youth, 25 adults, and 3 seniors were assisted.

**HUMAN SERVICES GRANT FUND (HSGF)  
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Grantee: **FAMILY SHELTER SERVICE**  
605 E. Roosevelt Rd, Wheaton, IL 60187

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Funded Project: Intermediate Housing Program

Award Amount: \$25,000

Population Category: Housing/Homeless

Organization Summary: Family Shelter Service is a comprehensive domestic violence agency whose mission is to transform lives through help and hope to those affected by domestic violence. It provides shelter, hotline, counseling, case management, court and prevention services throughout DuPage County.

Use of Funds: Partial salary and benefit support for staff

Clients to be Served: 20

Actual Clients Served: 21

Project Outcomes:

- (9) 100% of adult clients developed a budget.
- (9)100% of adult clients sustained or increased employment/school enrollment status.
- 5 (100%) of families obtained next level housing (defined as transitional or permanent).

Notes from Agency: The Intermediate Housing Program was a first-time project. It targeted families that had graduated from living in the shelter but were not quite ready to move into transitional housing. Based on its success, Family Shelter Service plans to make it a part of its continuum of client services.

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Grantee: **HAMDARD CENTER FOR HEALTH AND HUMAN SERVICES**  
228 East Lake St, Addison, IL 60101

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Funded Project: Case Management

Award Amount: \$8,861

Population Category: Counseling/Case Management

Organization Summary: Hamdard is a notprofit agency with a mission "to promote the physical and emotional health and psychological well-being of individuals and families by offering hope, help, and healing". Its philosophy is to meet the needs of the underserved population through a comprehensive service model of culturally-sensitive and linguistically-appropriate services to individuals and families.

Use of Funds: Partial salary and benefit support for staff

Clients to be Served: 167

Actual Clients Served: 188

Project Outcomes:

- 68% receiving services gained necessary skills to attain self-sufficiency; 90% improved access to resources; 75% increased their income level; and 28% receiving housing assistance obtained an affordable place to live.
- Client satisfaction level increased by 96% due to in-language services; 98% increased their knowledge of services; and client access to resources increased by 90%.
- The number of clients increased by 15 per quarter. Client referrals from partners increased by an average of 5. 1,200 community members increased their awareness of Hamdard's services.

Notes from Agency: N/A.

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Grantee: **HCS FAMILY SERVICES**  
19 E. Chicago Ave, Hinsdale, IL 60521

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Funded Project: Homeless Prevention Support and Services

Award Amount: \$4,000

Population Category: Housing/Homeless

Organization Summary: HCS is a compassionate 501(c) 3 serving the needs of southeast DuPage County residents since 1937.

Use of Funds: Partial salary and benefit support for staff

Clients to be Served: 3400

Actual Clients Served: 3480

Project Outcomes:

- 100% (25 of 25) of participants stabilized their status by remaining housed 90 days after receiving assistance.
- 3,480 of 3,400 participants improved their food insecurity status.
- 68% (34 of 50) participants improved their employment status and remained housed.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)  
2012 FINAL REPORT**

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Grantee: **HUMANITARIAN SERVICE PROJECT**  
465 Randy Road, Carol Stream, IL 60188

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Funded Project: Senior Citizen Project (SCP)

Award Amount: \$3,391

Population Category: Seniors

Organization Summary: The mission of the Humanitarian Service Project is to alleviate the pain and suffering that poverty inflicts on children and the elderly living in DuPage and Kane counties without regard to race, gender, caste, creed, color, or physical condition.

Use of Funds: Partial salary and benefit support for staff. This project serves DuPage County residents only.

Clients to be Served: 120

Actual Clients Served: 126

Project Outcomes:

- As of April 20, 2013, the enrolled seniors (120) received all 12 monthly deliveries within the grant period. HSP received no reports of food insecurity from these clients throughout this time.
- Of the 120 seniors served by the program, only 1 senior who received 10 deliveries had moved into an assisted living facility, thus leaving the program. Well over 90% of program participants still live independently.
- 100% of new senior enrollees who had received at least 6 deliveries have reported an improvement in their mental condition since enrollment. They report feeling less stressed. Since the beginning of the grant year, 8 seniors left the program and were replaced with "new" seniors.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)  
2012 FINAL REPORT**

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Grantee: **LITERACY VOLUNTEERS OF AMERICA-DUPAGE, INC.**  
24W500 Maple Ave., #217, Naperville, IL 60540

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Funded Project: Accessible and Customized Tutoring Program

Award Amount: \$30,000

Population Category: Self-Sufficiency

Organization Summary: Established in 1972, Literacy DuPage (LDP) is a community-based, accredited affiliate of ProLiteracy America providing free, one-on-one tutoring in reading, writing, speaking and understanding English to help adults attain independence. LDP provides a long-term solution that empowers adults to make a better life for themselves and their families by helping to obtain and retain jobs, raise healthier children and become better citizens.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 570

Actual Clients Served: 510

Project Outcomes:

- 73.5% of the 195 ESL (English as a Second Language) students post-tested after 35 hours of instruction increased their test scores by one Student Performance Level (SPL) level or by 2 SPL levels in 60 hours. 49% of 25 ABE (Adult Basic Education) students post-tested after 35 hours of instruction increased their test scores by .5 grade level.
- 100% adult learners post-tested after 35 hours of instruction gained life skills as family members, workers, and/or as community residents.
- 268 students gained 1,727 new skills in the role of family member in areas of wellness/healthy lifestyle, consumer skills and increased involvement in children's education. 179 students gained 525 skills in the role of worker for getting and keeping jobs or improving skills/training. 241 students gained 719 skills in the role of community resident for obtaining citizenship.

Notes from Agency: The current learner is pre-testing at lower levels than previously and with much less education in his or her primary language. Research shows a low level of education in 1st language affects ability to learn and acquire a 2<sup>nd</sup> language. Other factors include opportunities to practice outside of tutoring sessions and the need to use English in their everyday lives. Post-test results demonstrate students are making gains although at a slower pace due to these factors.

Hugo, an adult learner from West Chicago, faced enormous challenges when he came to the U. S. 11 yrs. ago from Mexico with a 6th grade education. In the 1st yr., he increased English proficiency by 5 levels, and assumed new job responsibilities resulting from his increased English skills. He accomplished his goals of reading to his children and helping with homework; and assisting relatives with medical visits, acting as liaison with the doctor. Hugo attained homeownership. His tutor used the sessions to explain required forms and taught him how to read, understand, and verify everything. In 2012, Hugo was 1 of 6 State of IL Spotlight on Achievement Award Winners, presented by the 97th General Assembly House of Representatives.

**HUMAN SERVICES GRANT FUND (HSGF)  
2012 FINAL REPORT**

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Grantee: **LITTLE FRIENDS, INC.**  
140 North Wright Street, Naperville, IL 60540

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Funded Project: Community Living Services Program

Award Amount: \$20,622

Population Category: Self-Sufficiency

Organization Summary: Little Friends has been serving children and adults with autism and other developmental disabilities for over 40 years. It operates 3 schools, vocational training programs, community-based residential services and the Little Friends Center for Autism. More than 800 people are served annually across 5 counties. The nonprofit organization empowers clients to reach their highest level of independence.

Use of Funds: Partial salary and benefits support for CILA nurse

Clients to be Served: 150

Actual Clients Served: 109

Project Outcomes:

- 100% of clients received medical, dental, and vision exams as well as follow-through services as applicable.
- There was a 14% decrease in hospitalizations of clients.
- 100% of clients currently requiring medical, dental and vision appointments in accordance with the Department, received them within the strict timelines set by the Department for compliance.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)  
2012 FINAL REPORT**

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Grantee: **LOAVES & FISHES COMMUNITY PANTRY**  
1871 High Grove Lane, Naperville, IL 60540

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Funded Project: Pathways to Empowerment and Distribution Programs

Award Amount: \$25,000

Population Category: Families

Organization Summary: Loaves & Fishes Community Pantry (L&F) exists to provide food and leadership in the community by uniting and mobilizing resources to empower people to be self-sufficient. In January 2011, L&F moved into a new facility which has enabled the organization to respond to the increased need in the community. Its vision is to end hunger in DuPage County.

Use of Funds: Partial salary and benefits support for program staff and small eligible repairs

Clients to be Served: 17,196

Actual Clients Served: 19,249

Project Outcomes:

- During the program year, L&F distributed 4.1 million pounds of food to DuPage County families to address their food insecurity. The agency greatly exceeded its goal of distributing 2.2 million pounds.
- L&F assisted 834 individuals between May 1, 2012 and April 30, 2013 with the pathways to empowerment programs, which included job search support, tax assistance, public benefit assistance, legal counseling, ESL classes, nutrition counseling, computer classes, money management classes, and veterans' services.
- The average family who visits L&F's Community Food & Nutrition Program saved an average of \$528 a month. Between May 1, 2012 and April 30, 2013, Loaves & Fishes served 4,659 families. This means that Loaves & Fishes saved families \$29.5 M during this time period. They were better able to meet basic household expenses by redirecting funds that otherwise would have been spent on groceries.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)  
2012 FINAL REPORT**

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Grantee: **LOVE INC. OF WESTERN SUBURBS CHICAGO**  
P.O. Box 50, Clarendon Hills, IL 60514

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Funded Project: Love Help Program

Award Amount: \$31,834

Population Category: Housing/Homeless

Organization Summary: The not-for-profit agency was incorporated in 1985 by individuals from many local churches to address poverty in DuPage County. Its mission is to work in partnership with its member churches to transform lives and communities in the name of Christ. It provides referral help to all low income families in 18 towns in DuPage County who request it and provides financial assistance when possible.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 2891

Actual Clients Served: 2705

Project Outcomes:

- Between May 1, 2012 and April 30, 2013, 547 individuals were helped with partial rent, utility or car repair to access work. 97% of landlords contacted reported that the client remained in their residence 90 days after the financial assistance was received.
- Community referral assistance was provided to 2,158 individuals. Community referrals yielded solutions to caller's needs in 70% of the cases, based on a sampling of cases.
- 79 DuPage County churches, 7 businesses and 11 philanthropic groups were contacted to educate them on the problems and prevalence of homelessness in the county. As a result of compelling community education, 10 new volunteers were engaged in support of the agency's activities.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)  
2012 FINAL REPORT**

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Grantee: **METROPOLITAN FAMILY SERVICES/DUPAGE**  
222 E. Willow Ave, Wheaton, IL 60187

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Funded Project: Mental Health Counseling and Psychiatric Services

Award Amount: \$17,500

Population Category: Counseling / Case Management

Organization Summary: Metropolitan Family Services is a not-for-profit organization that serves all DuPage communities, with emphasis on low-income and working poor families. Programs include counseling and mental health services, senior and caregiver support, violence prevention and child and youth services. Its mission is to provide and mobilize the services needed to strengthen families and communities.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 50

Actual Clients Served: 95

Project Outcomes:

- 94% (95/101) clients who completed a full episode of treatment had improved or maintained their level of functioning at case closing.
- 87% (88/101) clients met at least 1 treatment plan goal at closing.
- 90 older adult clients were screened between mid-October 2012 and April 2013. Of those 90, 46 older adult clients (51%) scored as depressed; with 5 having suicidal ideation. Of those completing a 90 day re-score, 50% or 5 persons showed improved scores; none had suicidal ideation.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)  
2012 FINAL REPORT**

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Grantee: **MIDWEST SHELTER FOR HOMELESS VETERANS**  
119 N. West St., Wheaton, IL 60187

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Funded Project: Larson Transitional Living Program

Award Amount: \$47,500

Population Category: Housing/Homeless

Organization Summary: MSHV serves homeless U.S. military veterans through its transitional housing program that includes housing, meals, counseling, budget/financial training, access to mainstream benefits, employment skills, and full case management. Its mission is to increase self-sufficiency, prevent relapse, and obtain permanent housing upon discharge.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 8

Actual Clients Served: 9

Project Outcomes:

- 100% (9 of 9) veterans who resided in the program created a resume and cover letter within 1 month of entry into the program.
- 100% (9 of 9) veterans created a budget and savings plan within their financial means within 2 months of entering the program.
- 100% (9 of 9) homeless veterans were sheltered through temporary housing at the Larson Home.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)  
2012 FINAL REPORT**

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Grantee: **NAMI OF DUPAGE COUNTY, ILLINOIS**  
2100 Manchester Rd, Bldg B, Ste 925, Wheaton, IL 60187

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Funded Project: Recovery Connections Hospital Program

Award Amount: \$22,500

Population Category: Counseling / Case Management

Organization Summary: The award-winning organization improves the lives of individuals and families struggling with mental illnesses. It provides support, advocacy and education while reducing stigma, promoting recovery and giving individuals hope for a life lived with dignity.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 1825

Actual Clients Served: 1730

Project Outcomes:

- 86% of patients and family members reported being more hopeful for recovery because of their attendance at 1 of the 153 hospital education presentations during the program year.
- 93% of family members indicated an increase in their knowledge and skills to help their loved ones with recovery.
- 347 unique individuals were served by NAMI's peer-led individual and family/parent support groups.

Notes from Agency: A sampling of feedback from participants of weekly hospital presentations and/or family education course included the following: 1) "The most important piece of information I learned is the understanding that everyone's view of normal is different. People with a mental illness can be successful." 2)"Just seeing the strong, sane people that both presenters are today. They are a living success story." 3) "I am not alone." 4) "I learned that mental illness is a disease that is treatable and hope is always available."

**HUMAN SERVICES GRANT FUND (HSGF)  
2012 FINAL REPORT**

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Grantee: **NAPERVILLE CARES**  
618 West 5th Ave, Naperville, IL 60563

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Funded Project: Car Program

Award Amount: \$5,250

Population Category: Self-Sufficiency

Organization Summary: For 12 years, Naperville CARES' mission is to provide short-term financial support and resources to meet needs of local families in crisis. Services include emergency financial assistance, a security deposit program and a donated car program. While the emergency assistance program serves predominantly Naperville, the car program is open to DuPage County residents with appropriate referral. In FY11, CARES piloted a limited client car repair program which continued as part of this 2012 project.

Use of Funds: Partial costs of car repairs

Clients to be Served: Car Repair of donated vehicles (3) and Car Repair of client owned vehicles (4)

Actual Clients Served: 8 client-owned vehicles were able to be repaired. 2 donated vehicles were repaired along with a small portion of another donated vehicle with the HSGF award. A total of 21 clients in 11 households were served.

Project Outcomes:

- 90% of households reported reduced stress due to access to transportation.
- 72.7% (8 of 11) households have a member who is employed & maintaining employment due to access to transportation provided by the agency.
- 90% (10 of 11) of clients have maintained access to transportation received from the agency.

Notes from Agency: Due to the recession, the donated cars that CARES receives are older and require more funds to repair. The projection was that CARES would be able to fix 4 client-owned with the HSGF award but a total of 8 vehicles were repaired.

CARES continues to partner with agencies throughout DuPage County to provide needed transportation. With the HSGF, CARES helped 2 clients from 360 Youth Services, Transitional Housing program; 1 client referred by PRC, 1 client from Outreach Ministries, and 1 client from Lisle Township. The 360 Youth clients are of particular note because 1 client lost his brakes while driving and another client needed a car by May 1, 2013 to attend barber school for which he had received a scholarship. CARES was able to fix the car of the young man who lost his brakes, enabling him to continue to work and a car was provided for the young man attending barber school. NCTV-17 did a story on the car donation which featured the car donor meeting the car recipient.

**HUMAN SERVICES GRANT FUND (HSGF)  
2012 FINAL REPORT**

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Grantee: **NAPERVILLE ELDERLY HOMES DBA MARTIN AVE APTS**  
310 West Martin Avenue, Naperville, IL 60540

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Funded Project: Strengthening Access of Low-Income Seniors to Housing, Food and Social Programming

Award Amount: \$15,000

Population Category: Seniors

Organization Summary: To provide the best rental housing value for low income senior citizens in DuPage County, thereby allowing them the option to live independently, and while providing social programming opportunities to increase their quality of life.

Use of Funds: Partial salary and benefits for social director and for bus driver to transport isolated individuals

Clients to be Served: 128

Actual Clients Served: 128

Project Outcomes:

- 100% of seniors who are low income and residing in DuPage County had the opportunity to lead independent and meaningful lives in residence at Martin Avenue Apartments.
- As proposed, 20 of the lowest income residents, and those without access to a grocery store, had sufficient food. Up to 30 people per week used the agency resident bus to go to the grocery stores. Up to 20 people received food monthly from Loaves and Fishes.
- There was an increased number and variety of social events and activities for the residents. With the added activities, more residents attended events on a regular basis. Activity attendance is tracked and residents' input sought in planning the activities. Activities included luncheons, movies, birthday parties, community music or singing events, monthly health lectures, and field trips.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)  
2012 FINAL REPORT**

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Grantee: **OUTREACH COMMUNITY MINISTRIES, INC.**  
122 W. Liberty Drive, Wheaton, IL 60187

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Funded Project: Case Management Services

Award Amount: \$32,500

Population Category: Counseling / Case Management

Organization Summary: Outreach Community Ministries has been providing services in DuPage County since 1973. It currently operates through 3 community based sites - Wheaton Youth Outreach, Warrenville Youth and Family Services, and the Outreach Community Center in Carol Stream. General service categories include family support, youth development, community development, transitional housing and counseling services. The mission, summarized, is to "Restore Hope and Provide Opportunities."

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 1445

Actual Clients Served: 1440

Project Outcomes:

- Staff directly assisted 1,440 persons (491 households) with advocacy and/or emergency funds. 95 % (1,361 of 1,440) clients were able to access needed services and/or emergency funds.
- Staff assessed all households (491) to determine need and potential for increased income support. 30% (147 of 491) clients assessed had an increase in income support due to assistance.
- 196 (14%) of case management clients participated in the financial education program. 162 out of 196 (83%) achieved financial literacy

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)  
2012 FINAL REPORT**

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Grantee: **PARENTS ALLIANCE EMPLOYMENT PROJECT**  
2525 Cabot Dr, Suite 302, Lisle, IL 60532

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Funded Project: workNet Job Readiness and Employment Training for People with Disabilities

Award Amount: \$20,204

Population Category: Self-Sufficiency

Organization Summary: The mission of Parents Alliance Employment Project (PAEP) is to improve the lives of people with disabilities through individualized employment services. PAEP provides a variety of programs and services to individuals with disabilities including career counseling, job training and preparation, job development, job placement, and job coaching and follow-up. Each service assists individuals with disabilities develop secure career plans, enter into and retain employment.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 18

Actual Clients Served: 21

Project Outcomes:

- PAEP provided job readiness and employment training to persons with disabilities at the workNet DuPage Career Center including barrier and employment goals identification, resume development, interviewing skills, networking with employers, and application instructions. 13 individuals identified barriers to employment and solutions to improve their job search.
- PAEP developed partnerships with 8 local employers within 6 months of this project. PAEP partnered with the workNet Business Services team to identify job leads. 12 individuals with disabilities attended job fairs and met with local employers regarding job openings.
- PAEP has been developing and locating job openings with local employers. Staff provided job leads to the individuals participating in this program. 4 individuals with disabilities became employed as a result of these job leads.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)  
2012 FINAL REPORT**

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Grantee: **PEOPLE'S RESOURCE CENTER**  
201 S. Naperville Rd, Wheaton, IL 60187

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Funded Project: Jobs, Computer Literacy, Training & Access (JCLTA)

Award Amount: \$40,000

Population Category: Self-Sufficiency

Organization Summary: The mission of People's Resource Center (PRC) is to respond to basic human needs, promote dignity and justice, and create a future of hope and opportunity for the residents of DuPage through discovering and sharing personal and community resources. PRC has been a leader in DuPage for 37 years. Services include providing eligible low-income clients with free food, food stamp access, clothing, emergency assistance, computer training & access, job mentoring, literacy, & art classes.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 5289

Actual Clients Served: 6473

Project Outcomes:

- 709 unique, low-income DuPage households received free refurbished computers and 893 unduplicated households accessed a total of 1,516 free computer repair and/or maintenance services. (Households may receive more than one repair service, but can only receive one computer.) 86% (333 of 387) of surveyed JCLTA computer students reported their home computer is used at least once per week.
- 825 unduplicated low-income DuPage adults attended PRC computer training classes. 25 unique students earned Microsoft Office Specialist certificates. 98% (380 of 387) of surveyed JCLTA computer students reported that PRC classes improved their computer skills. 89% (231 of 261) reported that PRC computer classes helped them in the search for better employment.
- 279 unique, low-income DuPage clients received free job mentoring, including help with resumes, interviewing skills, online job leads, etc. 109 JCLTA clients who received job mentoring found new employment.

Notes from Agency: During the grant period, PRC's JCLTA program began offering clients the opportunity to earn Microsoft Office Specialist (MOS) certification, a marketable job skill. Certification is achieved by passing an intermediate/advanced proficiency exam. Separate certificates can be earned in Word, Excel, Outlook, and PowerPoint. 25 unique individuals achieved a total of 48 MOS certificates, or an average of 1.92 MOS certificates each.

**HUMAN SERVICES GRANT FUND (HSGF)  
2012 FINAL REPORT**

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Grantee: **PRAIRIE STATE LEGAL SERVICES, INC.**  
400 W. Roosevelt Road, 1st Floor, Wheaton, IL 60187

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Funded Project: Crisis Intervention Legal Services Project

Award Amount: \$32,500

Population Category: Families

Organization Summary: Prairie State Legal Services (PSLS) serves clients from twelve field offices in northern Illinois. The Wheaton office serves DuPage County residents only. PSLS serves low income and vulnerable residents of DuPage County. The mission is to provide or coordinate the delivery of high quality civil legal services to disabled and low income persons, families and groups. It seeks to resolve clients' legal problems involving access to income, shelter, and health care.

Use of Funds: Partial salary and benefits support for program staff attorney

Clients to be Served: 297

Actual Clients Served: 309

Project Outcomes:

- 280 low income households gained the information to understand their legal rights and responsibilities related to public benefits and housing issues.
- 27 clients obtained or retained income or medical benefits as a result of legal representation.
- 10 low income households obtained favorable settlements or decisions which prevented imminent eviction.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)  
2012 FINAL REPORT**

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Grantee: **RAY GRAHAM ASSOCIATION FOR PEOPLE WITH DISABILITIES**  
901Warrenville Road, Suite 500, Lisle, IL 60532

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Funded Project: Community Elder Care Cooperative

Award Amount: \$20,500

Population Category: People with Disabilities

Organization Summary: Ray Graham Association for People with Disabilities (RGA) is dedicated to full participation of all people with developmental disabilities in a quality life by providing leadership that supports the accomplishments of individuals, strengthens families and inspires community involvement. For more than 60 years, RGA has provided a broad array of services and supports to nearly 2,000 children and adults with developmental disabilities annually with a focus on person-centered, innovative programming.

Use of Funds: Adaptive furniture, and partial salary and benefits for program staff

Clients to be Served: 29

Actual Clients Served: 39

Project Outcomes:

- A need to increase social interaction and community integration was addressed during the program year. Elmhurst Community Learning Center (ECLC) seniors increased frequency & variety of participation in interest-based community activities. At least 10 seniors visited the Abbey, a local Senior club, 2-3x per month. A "Senior Pals" program was implemented between the two organizations. Recycling activities was another way for the seniors to interact with other organizations.
- Chamberlain School of Nursing coordinated an interactive activity exploring the risk factors of hypertension and obesity. 5 seniors swam regularly at a local YMCA. The Northeastern Conference on Aging hosted 4 seniors when they auditioned for the Senior Expo. Other activities included horticulture activities, music-based activities and interaction with the Therapy Dog 2-3x per month. Numerous healthy cooking activities, physical fitness activities, and nutrition education activities were also regularly attended.
- ECLC seniors volunteered in the community on 140+ separate occasions at organizations such as area nursing homes, Meals on Wheels, and other nonprofit organizations which directly service seniors from the community.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)  
2012 FINAL REPORT**

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Grantee: **SAMARITAN - LOAVES & FISHES COMMUNITY PANTRY  
COLLABORATION**  
1819 Bay Scott Circle, Suite 109, Naperville, IL 60540

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Funded Project: Collaborative Program Between Samaritan Interfaith Counseling and Loaves & Fishes ComPantry

Award Amount: \$7,735

Population Category: Counseling / Case Management

Organization Summary: Samaritan Interfaith provides compassionate and caring mental health services for all. Its mission is to alleviate suffering, facilitate change and bring about mental, emotional, and spiritual healing and growth for persons of diverse backgrounds and varied financial means through pastoral counseling or psychotherapy, consultation, and education/ training. Loaves & Fishes provides food and leadership in the community by uniting and mobilizing resources to empower people to be self-sufficient. Samaritan Interfaith was the designated fiscal agent for the award.

Use of Funds: Partial salary and benefits support for program staff and for other eligible expenses

Clients to be Served: 326

Actual Clients Served: 135

Project Outcomes:

- Samaritan Interfaith provided mental health information to 167 clients through outreach programs at Loaves & Fishes.
- Samaritan Interfaith provided educational programming at Loaves & Fishes to 24 of their clients. Additionally, Samaritan provided educational information on mental health issues through a running video Power Point presentation to approximately 320 Loaves & Fishes clients.
- Samaritan Interfaith held 942 clinical hours of counseling for 135 clients at Loaves & Fishes. 71% of counseling clients increased their ability to cope with life stressors as reported by their Global Assessment of Functioning Score.

Notes from Agency: Five Spanish speaking clients of Loaves & Fishes were referred to Samaritan's bilingual therapist. Samaritan staff helped the program director at Loaves & Fishes follow-up with a potentially suicidal client of the pantry. Samaritan will begin a group therapy program in order to meet clients' clinical services needs and to reduce the time on a waitlist.

**HUMAN SERVICES GRANT FUND (HSGF)  
2012 FINAL REPORT**

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Grantee: **SAMARITAN INTERFAITH COUNSELING CENTER**  
1819 Bay Scott Circle, Suite 109, Naperville, IL 60540

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Funded Project: Mental Health Access Program

Award Amount: \$20,000

Population Category: Counseling / Case Management

Organization Summary: For over 40 years Samaritan Interfaith has provided caring and compassionate mental health services for all. Its mission is to alleviate suffering, facilitate change and bring about mental, emotional, and spiritual healing and growth for persons of diverse backgrounds and various financial means. The Access Program offers quality, reduced-fee counseling services for individuals in need.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 520

Actual Clients Served: 639

Project Outcomes:

- 225 individuals took the mental health screening assessment on Samaritan Interfaith's website.
- An average of 70% of the clients increased their Global Assessment of Functioning (GAF) Score.
- Samaritan Interfaith provided mental health information programming to 639 residents of DuPage County.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)  
2012 FINAL REPORT**

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Grantee: **SENIOR HOME SHARING, INC.**  
711 E. Roosevelt Rd, Wheaton, IL 60187

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Funded Project: Housing Program

Award Amount: \$20,000

Population Category: Housing/Homeless

Organization Summary: Senior Home Sharing, Inc. provides an affordable shared housing alternative, with support services, to seniors, age 62 and older, living in DuPage County. SHS serves lower income, frail seniors managing chronic health and mental health conditions. Its support services allow these seniors to remain in the community and live as independently as possible.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 36

Actual Clients Served: 30

Project Outcomes:

- All residents reported feeling satisfied with the services they received from the Director of Resident Services (DRS). The DRS met at least twice a month with each resident, exceeding goal of once a month, to provide support and advocacy. The DRS also initiated contacted with residents' family members 4 times a year to report concerns or progress. (Residents who moved in during this program year have no family members).
- Each resident received 1 initial and 1 annual assessment by the DRS. The Beck's evaluation assessments were used to assess needs for mental health services. Those in need were referred for further mental health services. A volunteer physician who is also a licensed pastoral counselor met several times with residents. Master's level clinical psychology students from Benedictine University, under instructor supervision, also provided mental health counseling as needed.
- New "move in" residents had individual informational meetings with the DRS on housing vouchers. Each income-eligible resident was referred to the DuPage Housing Authority, and received a voucher to maintain affordable housing with Senior Home Sharing

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)  
2012 FINAL REPORT**

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Grantee: **SERENITY HOUSE**  
891 S. Rohlwing Road, Addison, IL 60101

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Funded Project: Rebuilding Family Systems

Award Amount: \$16,000

Population Category: Families

Organization Summary: Since 1985, Serenity House has provided comprehensive substance abuse treatment services to adult men and women through residential, outpatient, and family support programs. The programs provide hundreds of individuals each year with the skills necessary to rebuild families, strengthen relationships, and become productive members of their communities. Serenity House responds to the complex needs of these men and women by offering the only continuum of care of its kind located in DuPage County.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 30

Actual Clients Served: 31

Project Outcomes:

- 94% of participants demonstrated an increased knowledge of the coping skills necessary to successfully avoid relapse and improve their parent/child relationships.
- 93% of participants demonstrated improved parenting skills and an increased knowledge of the impact their own recovery process has on their children.
- 94% of participants demonstrated an increased awareness of the family dynamics of addiction and recovery and will be able to identify behaviors which can disrupt healthy family functioning.

Notes from Agency: Outcomes for this first-time program were highly successful and will assist in directing future program modifications. The ability to expand this program will allow Serenity House to serve additional woman/families in 2013.

**HUMAN SERVICES GRANT FUND (HSGF)  
2012 FINAL REPORT**

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Grantee: **SHARING CONNECTIONS FURNITURE BANK**  
5111 Chase Avenue, Downers Grove, IL 60515

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Funded Project: Helping Neighbors in Need

Award Amount: \$20,000

Population Category: Families

Organization Summary: Sharing Connections Furniture Bank (SCFB) provides furniture and household items to extremely low and low income individuals and families who have faced devastating challenges including veterans, domestic violence, fire, flood, health issues, and other difficult situations. Its vision is to ensure everyone eats at a table and sleeps in a bed. Its mission is to respectfully provide furniture and hope to neighbors in need.

Use of Funds: Partial salary and benefits support for program staff and eligible furniture truck related expenses

Clients to be Served: 1152

Actual Clients Served: 2937

Project Outcomes:

- 342 individuals, babies or children 17 years old and younger are no longer sleeping on the floor or in an unsafe situation. They are sleeping on a mattress and box spring, in a crib, or in a pack-n-play.
- 161 vulnerable individuals or families in crisis who did not have any access to transportation to allow them the opportunity to come to Sharing Connections to pick out their furniture, or bring it home, were served by the Delivery Assistance Program.
- 2,937 extremely-low-income and low-income residents received furniture, household items, bedding, dinnerware, clothing, cleaning and personal items, and holiday toys. After clients were referred to SCFB they were contacted, needs were confirmed, and an appointment was scheduled. Clients were treated with respect and given the items needed to make their house a home.

Notes from Agency: N/A.

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2012 FINAL REPORT**

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Grantee: **SPECTRIOS INSTITUTE FOR LOW VISION**  
219 E. Cole Ave, Wheaton, IL 60187

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Funded Project: Visual Rehabilitation Services for Low Income Adults in DuPage County

Award Amount: \$12,000

Population Category: People with Disabilities

Organization Summary: Founded in 1986, the mission of Spectrios is to help children and adults who have a severe vision loss (cannot be corrected surgically, medically, or with conventional glasses) remain independent through participation in its visual rehabilitation programs which provide professional low vision examinations, prescriptive optical devices, low vision aids and assistive technology to maximize their remaining sight, and counseling to cope with vision loss and training in skills of daily living.

Use of Funds: Partial salary and benefits support for program staff and small related equipment

Clients to be Served: 20

Actual Clients Served: 27

Project Outcomes:

- 27 of 27 (100%) clients received a low vision exam, prescription optical devices if appropriate, and an established, individual rehabilitation plan for independence.
- 23 of 27 (85%) clients, by the end of the 2nd visit, met with the counselor to set visual goals for the program and achieve skills to cope more effectively with their vision loss.
- 23 of 27 (85%) clients achieved at least one visual goal in their Individual rehabilitation plan that will increase independence.

Notes from Agency: The individuals on this grant would not have been able to afford the low vision services they needed to remain independent. They were all very thankful for the assistance they received.

Client Goals Achieved after Receiving Visual Rehabilitation (NOTE: Some Individuals reached more than one goal) – 14 were able to read print-newsprint; 4 improved distance vision overall; 6 improved distance spotting vision; 7 improved writing skills; 4 learned transportation alternatives; 14 gained a better understanding of their visual diagnosis; and 12 learned strategies to cope with their vision loss.

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Grantee: **TEEN PARENT CONNECTION**  
739 Roosevelt Rd, Bldg 8, Ste 100, Glen Ellyn, IL 60137

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Funded Project: Adolescent Family Strengthening

Award Amount: \$40,000

Population Category: Self-Sufficiency

Organization Summary: Teen Parent Connection (TPC) addresses the needs of an under-served, at-risk population: teen parents and their children. Serving DuPage County for over 26 years, TPC remains the only agency focused solely on pregnancy, parenting, and prevention. Our mission is to serve the community through education on the realities and responsibilities of teenage pregnancy, and through long-term support to adolescents for their development of self-esteem, parenting skills, and empowerment toward self-sufficiency.

Use of Funds: Insurance, rent, and partial salary and benefits support for program staff

Clients to be Served: 478

Actual Clients Served: 694

Project Outcomes:

- 99% (591 of 592) of teen parents served were not indicated in a case of child abuse or neglect; 100% (483 of 483) of teen parents served increased understanding of developmental milestones and what is normal behavior for their child; and 100% (483 of 483) of teen parents increased confidence in their knowledge of positive discipline techniques.
- 99% (438 of 443) of families reported having sufficient food for 2 meals a day; 98% (432 of 443) of families served reported having safe and adequate housing; and 95% (459 of 481) of teen parents over the age of 18 yrs. graduated from HS/ GED, were enrolled in school, or working.
- 97% of children (426 of 441) served through Healthy Families and Parent groups are current with immunizations recommended by the American Academy of Pediatrics; 98% (431 of 441) are current with well child checks; and 93% of children (408 of 441) are current with developmental screenings.

Notes from Agency: TPC rolled out the Strong Dads-Strong Families project which offers focused programming and support to positively impact the lives of young fathers, their partners, and their children. The goals are to develop stronger support systems for fathers, increase their knowledge, skills, and commitment to the role they play in their child's healthy growth and development, and to promote better co-parental behaviors. There are now Dad's groups in Naperville, Downers Grove, and Woodridge that meet every other week and are well attended. TPC expanded monthly parenting groups at 13 local high schools to provide pregnant and parenting students with encouragement to complete school, community resources, and parenting information and support. TPC workforce development series is offered regularly to help parents with practical resources and support for their employment or educational pursuits.

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Grantee: **WEST SUBURBAN COMMUNITY PANTRY**  
6809 Hobson Valley Dr. #118, Woodridge, IL 60517

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Funded Project: Client Food and Support Services

Award Amount: \$32,500

Population Category: Families

Organization Summary: West Suburban Community Pantry (WSCP) offers food for the hungry and resources to empower persons to improve their quality of life. Its vision is a community without hunger. 1.5 million pounds of food were distributed in FY11, up from 1.2 million in FY10. Currently over 3,500 unduplicated persons are served monthly. English as a Second Language and nutrition classes are offered and non-food items are distributed including free car seats, children's birthday kits, school supplies, diapers and personal care, as well as holiday dinner baskets and gifts.

Use of Funds: Partial salary and benefits support for program staff, utilities, and small repairs

Clients to be Served: 3800

Actual Clients Served: 3590

Project Outcomes:

- An average of 3,590 persons, including 1,598 children, received perishable and non-perishable food, including fresh produce, milk, eggs, and meat once each month.
- Client choice allowed an average of 301 senior citizens monthly access to foods necessary for good nutrition.
- English as a Second Language classes provided 58 individuals with the opportunity to improve English language skills.

Notes from Agency: N/A.

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Grantee: **WORLD RELIEF DUPAGE**  
1825 College Ave, #230, Wheaton, IL 60187

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Funded Project: Refugee Family Strengthening Program

Award Amount: \$9,800

Population Category: Counseling / Case Management

Organization Summary: World Relief DuPage (WRD) is a not-for-profit agency that resettles refugees in DuPage County. A refugee is someone who has been forced to flee his or her country because of persecution, war, or violence, and he or she often arrives in the U.S. after going through many traumatic experiences. The mission of (WRD) is to, together with the community, serve the most vulnerable and see refugees, immigrants and members of their communities become fully-functioning, integrated participants in society.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 20

Actual Clients Served: 26

Project Outcomes:

- 7 Iraqi families whose members experienced major traumatic events received at least 10 counseling sessions.
- 85% of family members who participated in counseling showed a significant decrease in psychological and emotional symptoms (depression and Post Traumatic Stress Disorder symptoms) and a decrease in depression symptoms by identified patients.
- Of the relatives who participated in counseling, some reported an increase in their ability to empathize, support and cope with the identified patient.

Notes from Agency: The Iraqi refugee community experienced horrific traumatic events back in their native country. Family members who have been counseled through this program experienced torture, rape, watched members of their families murdered in front of them, and survived suicide attacks. Trauma symptoms such as insomnia, nightmares, flashback, and intrusive depressive thoughts which are associated with these traumas impacted both survivors and other family members. In addition to counseling services each family received intensive case-management to reduce external stressors and facilitate access and utilization of community resources which additionally contributed to achieved outcomes.

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Grantee: **XILIN ASSOCIATION**  
1163 E. Ogden Ave., Suite 301, Naperville, IL 60563

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Funded Project: Social and Health Service for Low-income Population

Award Amount: \$3,750

Population Category: Seniors

Organization Summary: Xilin Association was established in 1989. Its mission is to facilitate the transition and adjustment into American society for Asian immigrants and improve the quality of their life, especially for those who are underserved, limited English speaking seniors and their caregivers. Xilin currently operates four major programs including Chinese language and academic program, performing art program, senior social service program, and health education program. Xilin serves mainly DuPage and suburban Cook Counties.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 230

Actual Clients Served: 280

Project Outcomes:

- Xilin held 3 health fairs for underserved Asian low-income seniors. Basic medical checkups were offered, in addition to mammogram and bone density screenings.
- 75 seniors had hepatitis B screenings at the health fairs or at the Xilin health workshop.
- 40 seniors attended one or more of the English as a Second Language classes offered by Xilin, gaining self-confidence to break the language barrier.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)  
2012 FINAL REPORT**

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Grantee: **YOUTH OUTLOOK**  
1828 Old Naperville Rd, Naperville, IL 60653

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Funded Project: DuPage LGBTQ Youth and Community Education Programs

Award Amount: \$4,000

Population Category: Youth

Organization Summary: The mission of Youth Outlook (YO) is to provide a safe, supportive, and respectful environment for adolescents, whether they identify as lesbian, gay, bisexual, transgender, or questioning (LGBTQ). YO offers a safe place for LBGTQ youth so that they avoid risks such as substance abuse, drug and alcohol use, dropping out of school, homelessness, and suicide. The agency has served more than 1,800 youth since its founding in 1998 and has presented education programs for an estimated 1,000 youth-serving adults.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 200 youth and 300 adults

Actual Clients Served: 160 youth and 295 adults

Project Outcomes:

- A total of 53 Tuesday night groups and 25 Wednesday night groups convened. On-site programming occurred at 8 high schools reaching over 160 youth. 92 intakes occurred over the 12-month period with 16 participating in surveys. 13 (81%) reported a decrease in social isolation. 9 (56.2%) reported a decrease in suicidal ideation and 6 (42.8%) out of 14 who experienced self-injury reported a decrease in self-injury.
- Of the 12 youth who answered questions regarding drug and alcohol use, 4 (33%) reported a decrease in alcohol and drug usage upon attending the group meetings.
- 225 adults received information, training and resources at Healing the Rift and Discovering Heroes presentations during the 12-month grant period.

Notes from Agency: N/A.

**HUMAN SERVICES GRANT FUND (HSGF)  
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Grantee: **YWCA METROPOLITAN CHICAGO PATTERSON AND MCDANIEL FAMILY CENTER**  
55 E. North Ave, Glendale Heights, IL 60188

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Funded Project: Violence Prevention Education

Award Amount: \$8,623

Population Category: Youth

Organization Summary: The YWCA Metropolitan Chicago Patterson and McDaniel Family Center mission is to eliminate racism, empower women, and promote peace, justice, freedom and dignity for all. The two fold purpose of the Sexual Violence and Support Services (SVSS) program is to end sexual violence and to alleviate the suffering of sexual assault victims. The YWCA is the only rape crisis center in DuPage County. SVSS provides counseling, advocacy and prevention services to over 14,000 people annually.

Use of Funds: Partial salary and benefits support for program staff

Clients to be Served: 300

Actual Clients Served: 234

Project Outcomes:

- 234 high school students participated in the violence prevention education program. 92% indicated that they learned new information, saying the information was something they would use. 86% have a clear understanding of the definition of consent compared to the 42% on the pre-test.
- There was a 25% increase in knowledge about relationship violence and student resources. Increases included understanding that rape is never the victim's fault, and that drugs or alcohol use prohibit the ability to consent to sexual activity.
- 92% of the students said they would use the information presented and 7% either knew someone or were themselves victims of sexual violence. The high school students also increased their knowledge on issues of sexual violence overall by participating in the program.

Notes from Agency: N/A.