



DUPAGE COUNTY

COMMUNITY SERVICES 2016 ANNUAL REPORT

HOME REHAB

Making Homes
Safer and More
Efficient





FAMILY OF DISTINCTION

Supporting Self-Sufficiency for Families through Outreach



JENNIFER a mother of four

had known about DuPage County Community Services for several years through our outreach events and other basic services. In November of 2012, Jennifer lost her job of 14 years. Having been recently divorced, she found herself struggling to find stable housing for herself and her children. She contacted us and enrolled in the Family Self Sufficiency Program.

Jennifer knew what her goals were; regain employment, rebuild her credit, and stabilize her housing and transportation. FSS helped connect her with housing, job coaching, parenting supports, and short-term financial resources. Jennifer spent the next four years focusing on her career development and balancing the demands of employment, continued training, and raising her family.

Today Jennifer has been employed full-time for 4 years in the hospitality industry, has been promoted 4 times, and is now the general manager of a hotel. She owns a reliable car and in July of 2016 purchased her own home.

Jennifer is an example of the success that is possible when families are provided the supports that allow them to overcome obstacles and strive toward self-sufficiency.



A Message
From Chairman
Daniel J. Cronin

Dear Friends,

I'm pleased to present the 2016 Community Services Annual Report. As I reflect on the past year, I'm most proud of our staff's ability to effectively navigate challenges created by an ever-changing funding stream. I'm inspired by their dedication, as they strive to provide a safe environment for all who live and work in DuPage County; while maintaining our safety net which helps people escape poverty, maximize independence, and achieve economic self-sufficiency. I am grateful to them, and to you, the thousands of DuPage County citizens who volunteer in your community or provide important financial support to organizations who assist our friends and neighbors in need.

This report highlights just a few of our achievements from 2016. We hope it helps you understand the value and impact of the DuPage County Department of Community Services. For a comprehensive list of our programs, please visit www.dupageco.org/community.

Kind regards,

Dan Cronin



WEATHERIZATION Single Family Rehab Program

Mary knew her home needed work, but without the financial resources to address it, she turned to the DuPage County Community Services Weatherization and Single Family Rehab programs. Working with our assessors, Mary was able to see what improvements would help make her home safer and more energy efficient. The work was performed by local contractors, which is one way the County helps support small businesses. With her new windows, better insulation, and improved furnace, Mary is looking forward to lower energy bills and a more comfortable home.

GIVING DUPAGE Connecting the Community to Volunteering Opportunities

As a part of DuPage County's Community Development efforts, Giving DuPage has a mission to promote giving and volunteering. Giving DuPage mobilizes volunteers, equips nonprofit organizations with capacity-building resources and inspires our community to give back. To mobilize volunteers, Giving DuPage provides the Volunteer Portal, a community website that matched over 1,600 volunteers to local needs in 2016. To build capacity, Giving DuPage hosts the DuPage Human Race 5K event, a fundraiser for over 70 organizations that has raised \$476,211 since 2012. Giving DuPage also hosted multiple training workshops attended by 266 nonprofit professionals in 2016. In the coming year, Giving DuPage will launch "Do GOOD DuPage", a countywide campaign to transform our community through service.

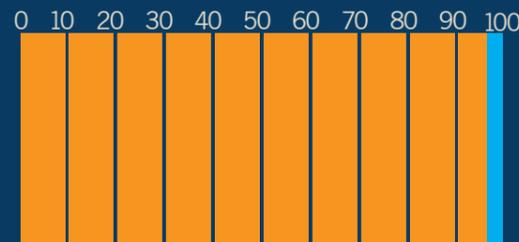


DUPAGE COUNTY

421 N. County Farm Road
Wheaton, IL 60187
630-407-6500
www.dupageco.org

97%

Case managed clients found and maintained employment for at least 90 days.



73%

Single Family Rehab clients have annual household incomes of less than \$30,000.

1,625

Residents volunteered for an opportunity they found through the Giving DuPage website.
www.givingdupage.org



DUPAGE COUNTY COMMUNITY SERVICES 2016



\$18,773,097

State and Federal Grants

\$4,669,820

County Funds



108

Full-Time Grant Funded

7

Part-Time Grant Funded

46

Full-Time County Funded

6

Part-Time County Funded

PERFORMANCE MEASURES 2016

Number of persons provided with homeless prevention services	3,629
Number of households receiving energy assistance	7,637
Number of homes weatherized	101
Number of Information and Referral calls	43,671
Adult Protective Services cases opened	601
Ombudsman visits to long-term care facilities	1,005
Seniors provided with home-based services	3,774
Caregivers provided with information and supports	1,003
Non-profit agencies listing volunteer opportunities with Giving DuPage	349
Participants in the DuPage Human Race 5K	1,551
Funds raised for DuPage charities by the DuPage Human Race	\$92,013
Individuals receiving substance abuse or partner abuse intervention services	1,539
Children served by the Family Center	2,262
Number of supervised parenting sessions	630
Number of neutral exchanges performed at the Family Center	5,299
Number of parents provided with mediation services	1,280
Number of persons served by Human Services Grant Fund programs	61,872
Number of residents benefitting from infrastructure improvements	6,782