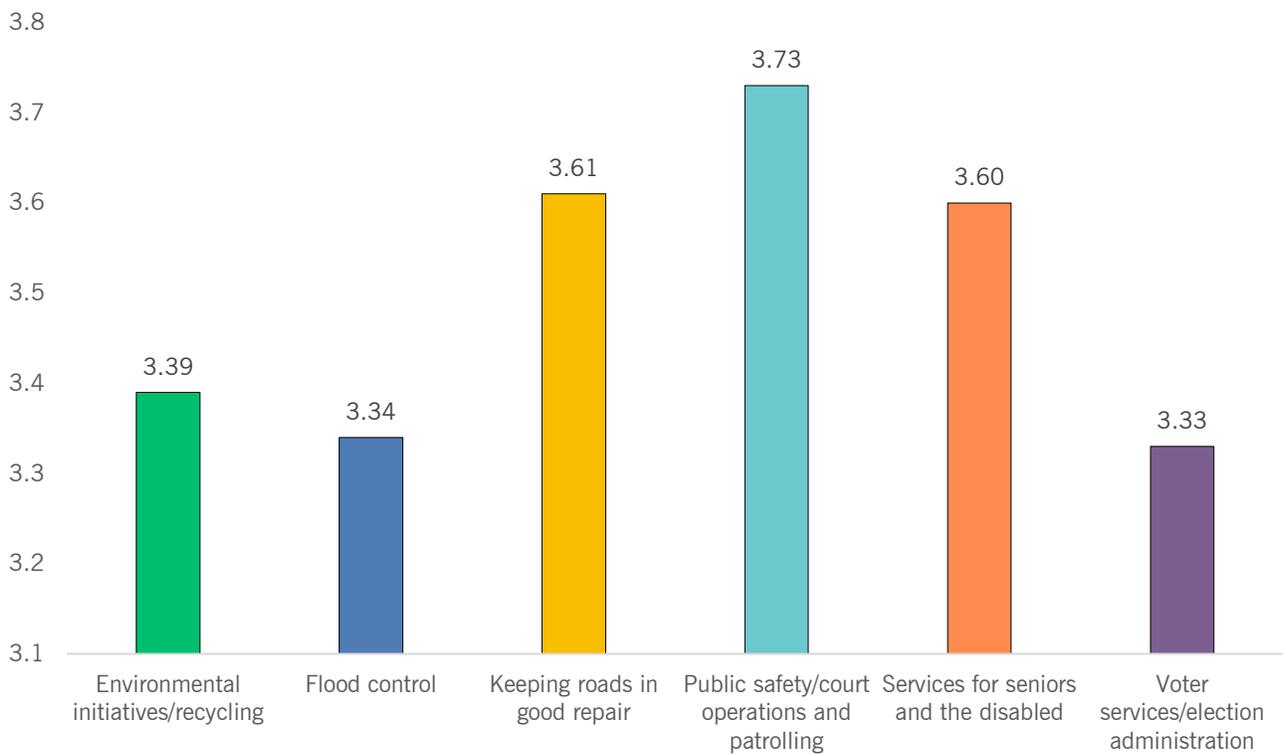


**Question 1: As DuPage County seeks to enhance the quality of life for our residents, please rank the following services from most to least important, with 6 being the most important.**

*[Options included voter services/election administration, public safety/court operations and patrolling, environmental initiatives/recycling, flood control, keeping roads in good repair, and services for seniors and the disabled.]*

The table below shows how many survey respondents selected a given number for each service, and what percentage of total respondents selected that same number. The score listed on the right side of the table is a weighted average of all responses. The respondent’s most preferred choice has the largest weight, and their least preferred choice has the least weight.

Respondents selected public safety as their highest priority 26.9 percent of the time, resulting in the best overall score. Keeping roads in good repair was the second-highest priority for respondents, and more than 20 percent of people who took the survey listed it as their second-highest priority.

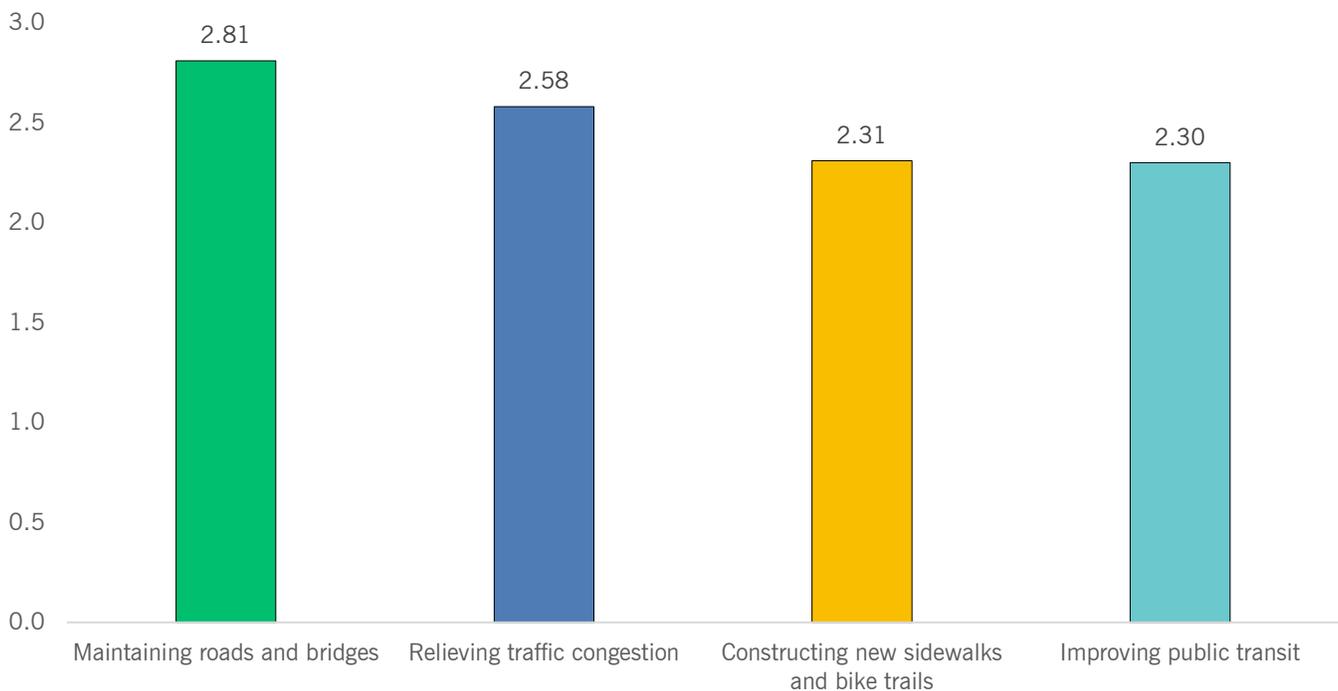


	1	2	3	4	5	6	Score
Environmental initiatives/recycling	18.30% 994	17.93% 974	16.05% 872	17.01% 924	15.11% 821	15.59% 847	3.39
Flood control	18.30% 994	18.11% 984	17.82% 968	16.46% 894	16.16% 878	13.14% 714	3.34
Keeping roads in good repair	11.21% 609	17.54% 953	17.88% 971	19.00% 1,032	20.88% 1,134	13.49% 733	3.61
Public safety/court operations and patrolling	18.87% 1,025	13.27% 721	13.03% 708	12.72% 691	15.15% 823	26.95% 1,464	3.73
Services for seniors and the disabled	9.81% 533	17.45% 948	20.34% 1,105	21.37% 1,161	17.82% 968	13.20% 717	3.60
Voter services/election administration	23.51% 1,277	15.68% 852	14.87% 808	13.44% 730	14.87% 808	17.62% 957	3.33

**Question 2: Of the following types of transportation investments, please rank these by highest priority, with 4 being the highest. [Options included maintaining roads and bridges, relieving traffic congestion, constructing new sidewalks and bike trails, and improving public transit.]**

The table below shows how many survey respondents selected a given number for each service, and what percentage of total respondents selected that same number. The score listed on the right side of the table is a weighted average of all responses. The respondent’s most preferred choice has the largest weight, and their least preferred choice has the least weight.

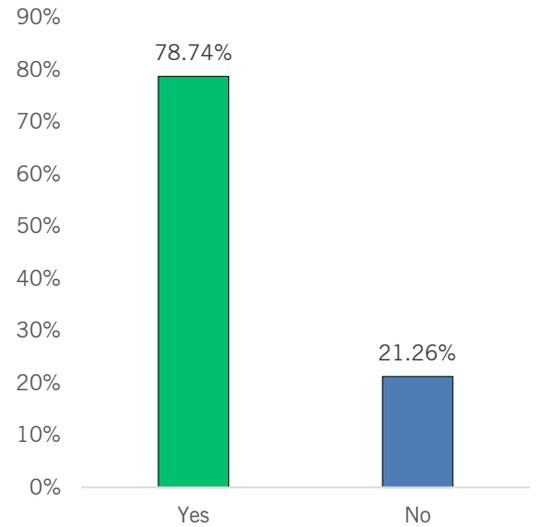
Maintaining roads and bridges received the highest priority ranking, with 37.4 percent of respondents listing it as their highest priority. Relieving traffic congestion finished as the second-highest priority, with 21.9 percent of respondents listing it as the highest priority and 32.8 percent of respondents listing it as their second-highest priority.



	1	2	3	4	Score
Maintaining roads and bridges	19.04% 1,034	18.32% 995	25.22% 1,370	37.43% 2,033	2.81
Relieving traffic congestion	18.92% 1,028	26.34% 1,431	32.82% 1,783	21.91% 1,190	2.58
Constructing new sidewalks and bike trails	28.39% 1,542	30.03% 1,631	23.53% 1,278	18.06% 981	2.31
Improving public transit	33.65% 1,828	25.31% 1,375	18.43% 1,001	22.61% 1,228	2.30

**Question 3: Due to the risk of COVID-19 infection, should DuPage County increase the number of early voting locations? [Options included Yes or No.]**

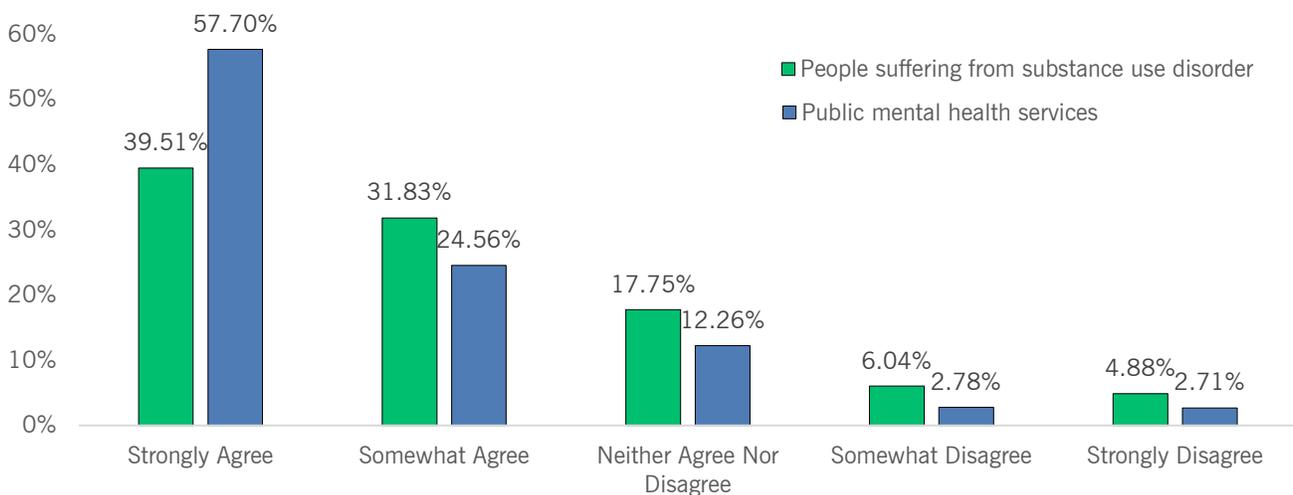
Nearly 79 percent of respondents (4,277 people) answered “Yes.” The remaining 1,155 respondents (21.3 percent) said “No.” The County Board agreed at its June special call Finance Committee meeting to allocate nearly \$2 million of federal CARES Act dollars for the County Clerk’s Office to administer the November 2020 General Election.



**Question 4: To what extent do you agree that DuPage County should increase support to the following areas: People suffering from substance use disorder and public mental health services. [Options ranged from Strongly Agree to Strongly Disagree.]**

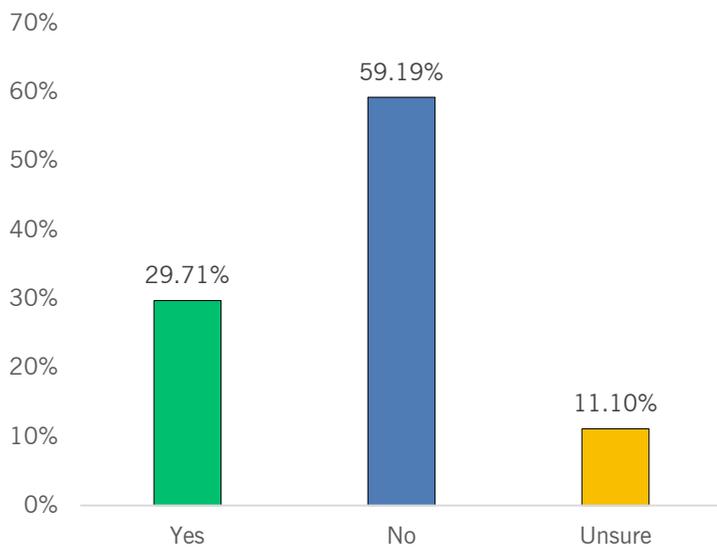
On “People suffering from substance use disorder,” 39.5 percent of respondents strongly agreed, and 24.6 percent somewhat agreed (64.1 percent agreed). Six percent of respondents somewhat disagreed, and 4.9 percent of respondents strongly disagreed. Nearly 18 percent of respondents neither agreed nor disagreed.

On “Public mental health services,” 57.7 percent of respondents strongly agreed, and 31.8 percent somewhat agreed (71.3 percent agreed). There were 2.8 percent of respondents who somewhat disagreed, and 2.7 percent of respondents who strongly disagreed. Twelve percent of respondents neither agreed nor disagreed with the measure.



	Strongly Agree	Somewhat Agree	Neither Agree Nor Disagree	Somewhat Disagree	Strongly Disagree
People suffering from substance use disorder	39.51% 2,146	31.83% 1,729	17.75% 964	6.04% 328	4.88% 265
Public mental health services	57.70% 3,134	24.56% 1,334	12.26% 666	2.78% 151	2.71% 147

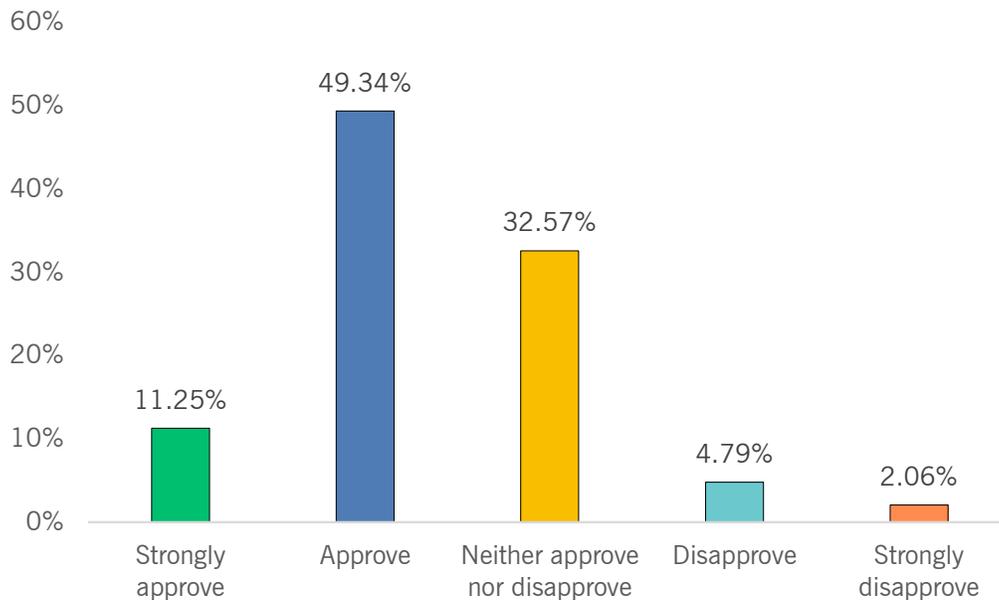
**Question 5: Is your home or neighborhood impacted by flooding?** *[Options included Yes, No, or Unsure.]*



On this question, 29.7 percent of respondents answered “Yes,” 59.2 percent answered “No,” and 11.1 percent answered “Unsure.” The survey system allows us to sort answers by which County Board district respondents said they live in. We can provide this information to the Stormwater Management department in order to more effectively target which areas of the County are more susceptible to flooding issues and plan future projects accordingly.

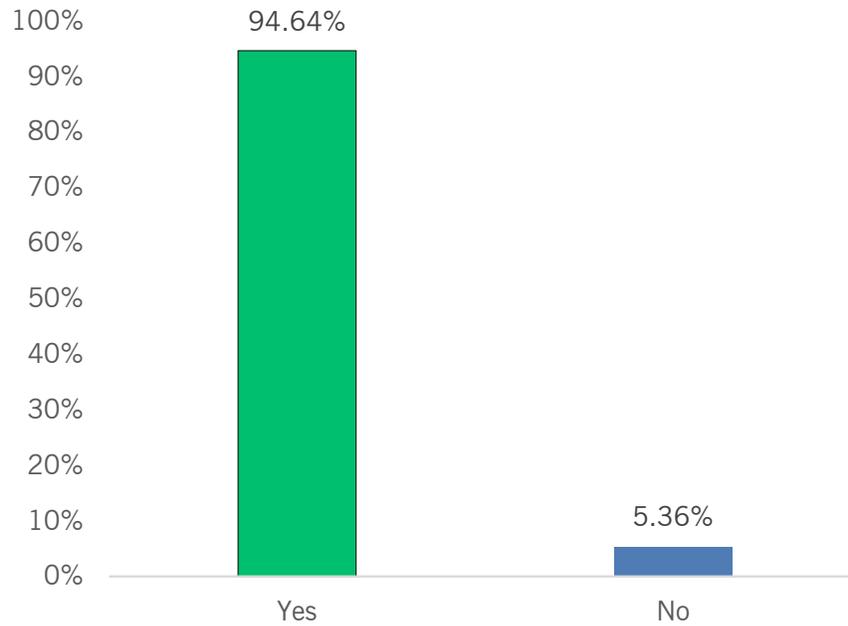
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**Question 6: Do you approve or disapprove with the way DuPage County has responded to COVID-19?** *[Options ranged from Strongly Approve to Strongly Disapprove.]*



There were 11.3 percent of respondents who strongly agreed, and 49.3 percent who somewhat agreed (60.6 percent agreed). There were 4.8 percent of respondents who somewhat disagreed, and 2.1 percent of respondents who strongly disagreed. There were 32.6 percent of respondents who neither agreed nor disagreed with the County’s response.

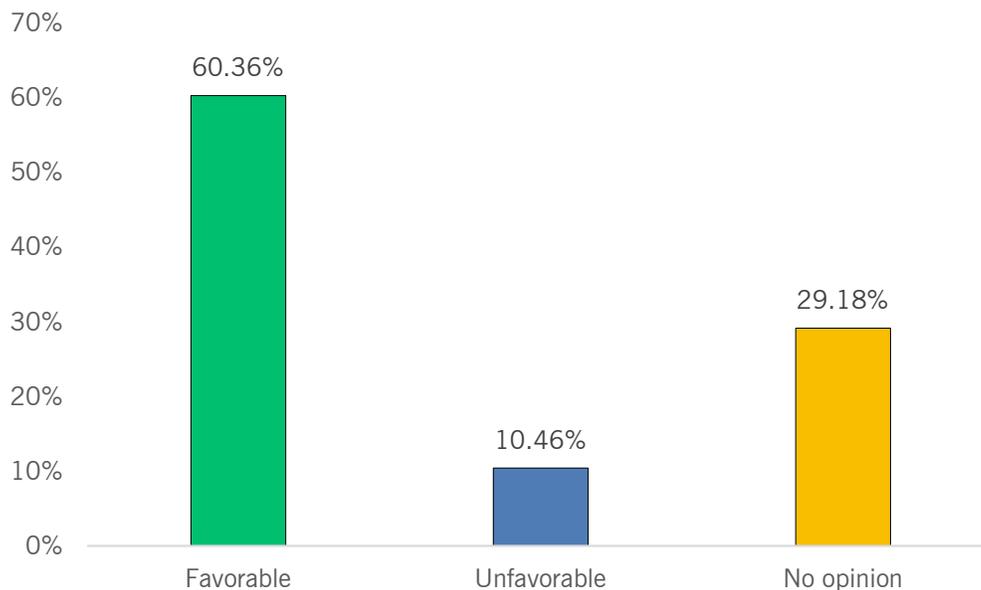
**Question 7: Do you feel safe in DuPage County?** *[Options included Yes or No.]*



There were 94.6 percent of respondents who answered “Yes.” Public safety comprises 47.1 percent of the General Revenue Funds for DuPage County departments.

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**Question 8: What is your impression of DuPage County government?** *[Options included Favorable, Unfavorable, or No Opinion.]*



There were 60.4 percent of respondents who answered “Favorable,” 10.5 percent of respondents who answered “Unfavorable,” and 29.2 percent of respondents who answered “No Opinion.” This is consistent with previous results the County has seen.

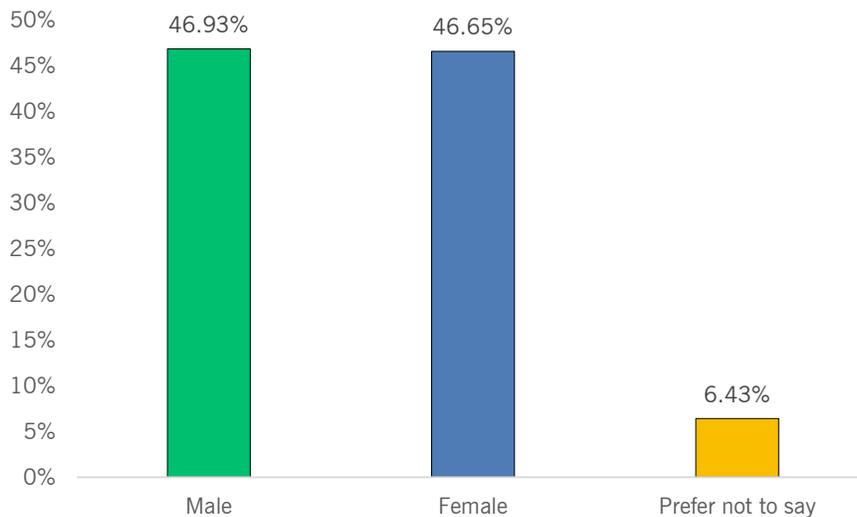
**Question 9: Do you have additional thoughts on DuPage County government?** [Open-ended question with a text box for respondents to submit comments.]

We received 3,136 responses to this question. To review the document containing public responses to question 9, please email [communications@dupageco.org](mailto:communications@dupageco.org) and we will send you a copy.

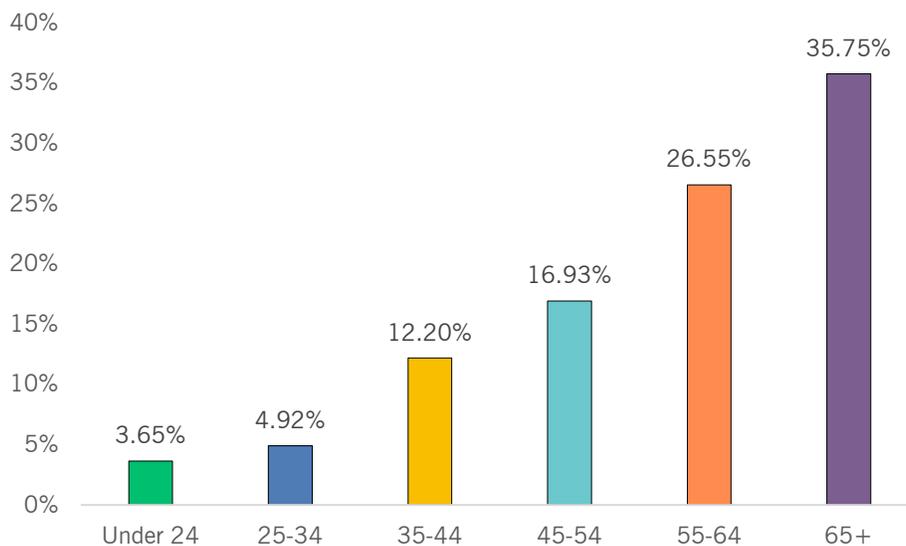
### Demographics and Other Information

We use these questions to determine participant demographics. We saw a nearly even split between the number of men and women taking the survey. Thirty-six percent of respondents were over the age of 65, which is in line with what we usually see in survey results. Younger residents are less likely to take the survey than older residents. As usual, the responses are fairly evenly split by district. The largest number of people found out about the survey through newsletters (65 percent of respondents) and social media (16 percent). These have always been the top two methods for people to find out about the survey.

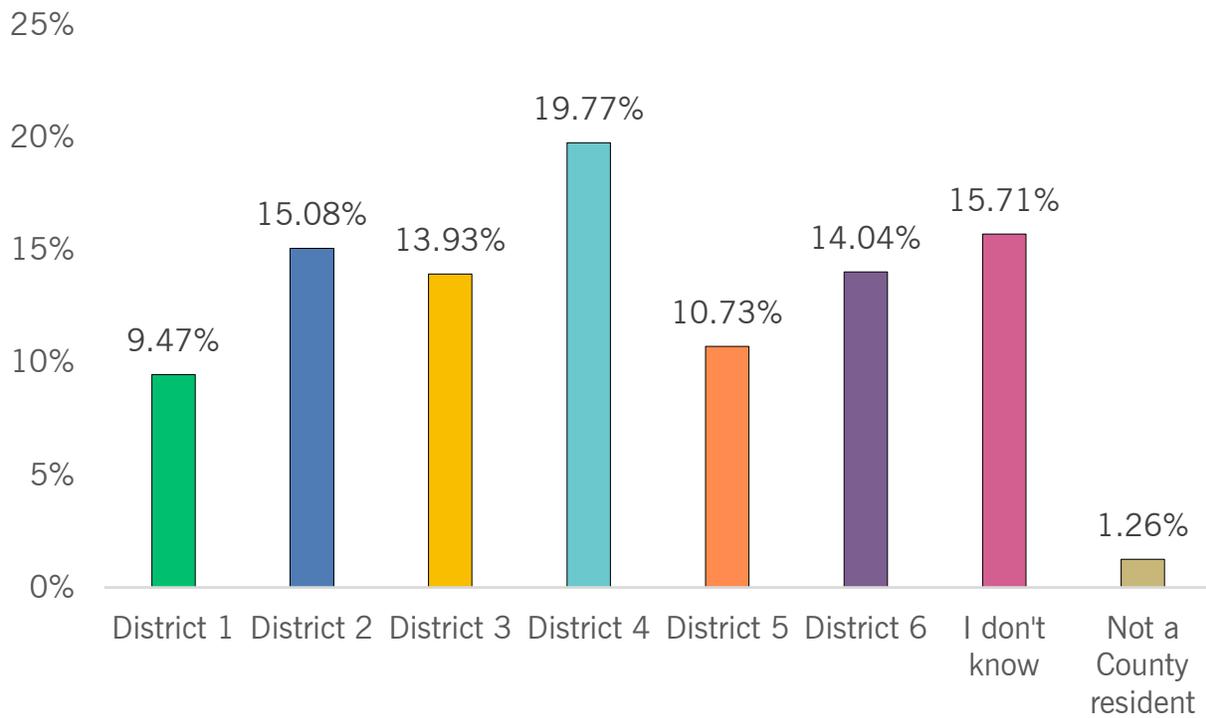
**Question 10: What is your gender?** [Options included male, female, or prefer not to say.]



**Question 11: How old are you?** [Options included under 24, 25-34, 35-44, 45-54, 55-64, or 65+.]



**Question 12: What County Board district do you live in?** [Options included District 1, District 2, District 3, District 4, District 5, District 6, I don't know, or not a County resident.]  
Note: At the end of the question, we provided a link to a map of County Board districts for anyone who did not know what district they live in.



**Question 13: How did you learn about the survey?** [Options included County website, social media, County newsletter, news media, or referred by a friend.]

