



**DUPAGE
COUNTY**

Building
Division

Zoning &
Planning Division

Environmental
Division

BUILDING & ZONING DEPARTMENT

630-407-6700
Fax: 630-407-6702

www.dupageco.org/building

WELCOME TO THE DUPAGE COUNTY DEPARTMENT OF BUILDING AND ZONING COMMUNITY RATING SYSTEM (CRS) RESOURCES PAGE

In order to facilitate the process for residents to provide documentation to their insurance companies we have provided in this website several documents that you should use and provide to your insurance companies to help you gain the allowable reduction to your flood insurance premium payment the most important being:

2. CRS- Letter to Owners and Insurance Companies

3. CRS- FEMA Approval Letter

In addition the information contained in the “Helpful Information Brochures” and “FEMA Brochure” sections in the website provides valuable hints and resources to you when you are prepared to make improvements to buildings and structures on your property.

- The Community Rating System (CRS) program credits government agencies for efforts that go above and beyond standard flood protection. The program enhances public safety, property protection, protects the natural functions of floodplains, and reduces flood insurance premiums.
- On October 1, 2018, DuPage County officially became enrolled in Federal Emergency Management Agency’s Community Rating System (CRS) program. DuPage County received a CRS rating of 6, meaning unincorporated residents with property located in a floodplain and who pay for flood insurance are eligible to receive up to a 20 percent discount on their flood insurance premiums.
- Unincorporated residents who pay flood insurance premiums should contact their insurance provider and inquire as to how to save money due to DuPage County’s new CRS rating. The documentation form for insurance companies is provided below.

For additional information, contact Paul Hoss, CRS Coordinator/Planning and Zoning Administration Coordinator at Paul.hoss@dupageco.org or 630-407-6756.



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DOCUMENTS AND PUBLICATIONS:

1. CRS Welcome and FEQ (This letter)
2. CRS- Letter to Owners and Insurance Companies
3. CRS- FEMA Approval Letter
4. CRS-DuPage County Press Release
5. CRS-The total policies for unincorporated is 751 properties and breaks down those policies by discount

A. Helpful Information Brochures:

- Flood Insurance Information
- DuPage County Guide Preventing Repairing Flood Damage
- Map Changes and Flood Insurance
- Flood Hazard Mapping Updates Overview
- How to Request LOMA and LOMRF
- Summary of Coverage
- What Is Covered Under NFIP Policy
- Floodplain Management
- NFIP A Home Buyers Guide
- Living With Levees
- Increased Cost of Compliance Coverage
- Increased Cost Compliance
- Flood Map Modernization
- What Is Risk Map
- FIMA Role of Mitigation Post Disaster
- FIMA Overview
- Program Changes Affect Flood Insurance Premiums
- Biggert Waters Flood Insurance Reform Act
- Elevation Certificates
- National Flood Insurance Program

B. FEMA Publications

- Above the Flood - Elevating Your Floodprone House
- Answers to Questions About the National Flood Insurance Program
- Elevated Residential Structures
- Links to FEMA Publications
- Protecting Buildings Utilities From Flood Damage
- Protecting Floodplain Resources
- Protecting Manufactured Homes from Floods and Other Hazards
- Reducing Damage from Localized Flooding