




How Do I Pay My Taxes?

Payments must be made in U.S. funds and made payable to: DuPage County Collector. A fee is charged for returned payments.

Online

- Securely at treasurer.dupageco.org.
- ePay (electronically) from your savings or checking account.
- By credit card.   
- A convenience fee of 2.10% will be applied to each credit transaction. No portion of that fee is retained by DuPage County.

By Mail

- Write your 10-digit Property Index Number (parcel number) on the front of the check.
- Keep the bottom portion of the bill along with the cancelled check for a receipt of payment.
- Be sure to write the check out for the proper amount, especially when combining more than one parcel and tax amount.
- Remember to sign the check.

In Person

- Treasurer's Office at 421 N. County Farm Road, Wheaton, Illinois.
 - Open Monday – Friday 8:00 a.m. – 4:30 p.m.
 - Drop box located in south parking lot.
 - Besides cash, checks or credit cards, we also accept debit cards at the Treasurer's office.

At Participating Banks

- Visit our website treasurer.dupageco.org for the list of banks, their locations, and their requirements.

Make a Wire Transfer

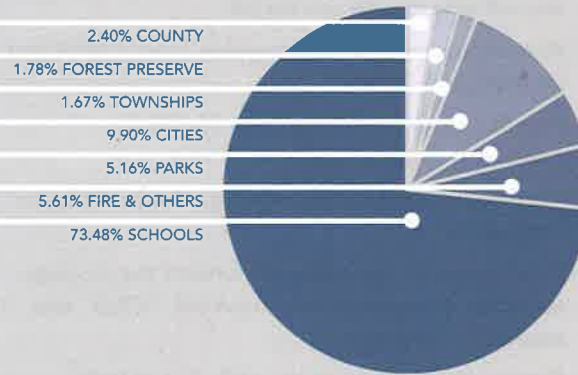
- To transfer U.S. funds by wire, email us at allcollector@dupageco.org for instructions.

Use Your Bank's Online Bill Pay

- Please be sure to use your parcel number (Property Index Number) as your account number with your bank.

By Phone, call 844-775-5615. (credit cards only)

How your property taxes are spent



2018 TAX YEAR CALENDAR OF EVENTS

- 6/3/19** 1st Installment Due Date (per Illinois State Statute, 1.5% interest per month on late payments)
- 9/3/19** 2nd Installment Due Date (per Illinois State Statute, 1.5% interest per month on late payments)
- 10/9/19** Payment deadline to avoid publication of delinquent taxes in newspaper
- 10/31/19** Last day to pay before certified funds required for payment
- 11/13/19** Certified payment must be received in Treasurer's Office before 4:30 p.m. to avoid property tax being sold at Tax Sale
- 11/14/19** 2018 property tax sale begins

OUR COMMITMENT

*To Collect, Distribute and Safeguard
Public Funds Responsibly*

GWEN HENRY, CPA

DuPage County Treasurer
421 N. County Farm Road
Wheaton, IL 60187

630-407-5900 (phone)

630-407-5999 (fax)



treasurer.dupageco.org



Important Information About Your 2018 Property Taxes

How Do I Pay My Taxes?

Understanding Your Tax Bill.

Who Do I Call With Questions?



GWEN HENRY, CPA

DU PAGE COUNTY TREASURER

Dear Property Owners:

It seems that the time to send out the real estate tax bills comes sooner each year. It really doesn't. We send the bills out at the end of April each year. I have already received a number of calls wanting to know when the bills would be received and how much they owe. As I write this letter, I do not know the amounts of the individual bills, but I understand that the average tax rate is down 2.09% with the average bill up 2.41%. Remember this is an average, so it may not be your experience. I have yet to meet the "average".

I am currently able to share some of the more interesting 2018 statistics. DuPage County added 324 additional parcels in the county for this tax year. Since we have no additional land, this increase comes from current parcels being divided. The assessed property value in the County increased by 4.5% in 2018, the fourth year in a row for an increase. We will collect approximately \$2,877,079,046 and we will distribute the funds to the appropriate taxing bodies.

There are three critical factors in determining what you pay. The first is the assessed value of your property. 2019 will be a "general assessment year." During this year, the assessor will view and determine as near as practicable the value of each property. It is essential you review the information provided by the assessor. If you think there is a problem with your assessed value, contact your local assessor. The telephone number is on your bill.

The second factor is exemptions you might be eligible to receive. The most often missed is the senior exemption. The senior exemptions this year are on 62,891 parcels. If you are 65 or older, check to make sure you have this exemption. There have been instances where taxpayers in their eighties have never benefited from the exemption.

The third factor is the tax rate. It appears on the lower left side of the tax bill. The rate is computed by the County Clerk using the assessed value and the tax levies. Your tax rate may decrease but the tax increase if the assessed value increases.

The Treasurer's team is ready to assist you with your questions and payments. Our website is available 24/7. It has some interesting information about your property including: Property Tax distributions; Assessment information regarding your property; a five (5) year Property Tax history as well as a Sale History for your property. You can also print a duplicate bill. We urge you to consider using Epay for your payments.

If you have questions, please feel free to contact my office at 630-407-5900 or propertytaxadvocate@dupageco.org. It is a privilege to serve you.



Gwen Henry, CPA, DuPage County Treasurer

What Should I Know?

- You will only receive one tax bill.
- Annual property taxes are payable June 3, 2019 and September 3, 2019.
- Search, pay, or print a duplicate tax bill at treasurer.dupageco.org.
- Read the important information on the back of your property tax bill.
- If the property has been sold, forward the property tax bill to the new owner or mark bill "SOLD" and return it to our office.
- If your mortgage company notified us of their intention to pay your taxes, no envelopes were included with this mailing.
- If you pay your property tax directly, pre-addressed envelopes have been provided. Using these envelopes **after** September 30 may delay processing and incur penalty charges.
- **Does DuPage County owe you money? View unclaimed funds at treasurer.dupageco.org.**

Who Do I Contact?

Local Township Assessor's telephone number on the front of your tax bill.

County Treasurer/Collector 630-407-5900
Provides: Senior Deferral Program; answers to tax questions; collection for Mobile Home Tax; copy of tax bill; collection of real estate taxes.

County Supervisor of Assessments 630-407-5858
Provides: Exemption applications; Board of Review for Tax Appeals.

County Clerk
For information on prior year unpaid taxes and redemption of sold taxes call **630-407-5500**.

County Recorder 630-407-5400
Provides: property deed, legal description.

Tax Body/Levying Authority contact information:
Treasurer's website, Property Information page, Property Tax Distribution tab.

Understanding Your Tax Bill

- 1) **Property Index Number (PIN number) or Parcel Number**
 - a) A unique number is assigned to each parcel. Refer to this number when making inquiries. It is located above your name and address on each installment coupon of the property tax bill.
- 2) **Property Owner(s)**
 - a) Verify ownership. If the property has been sold, forward the bill to the new owner(s) or return it to our office marked "SOLD."
- 3) **Mailing Address**
 - a) Name and address to which the property tax bill is sent. This is only a mailing address, not the address of the property being taxed. This is not necessarily the owner(s) name.
- 4) **Property Location**
 - a) Actual address/location of taxed property.
- 5) **Net Tax Due**
 - a) Amount due after any prepayment of taxes.
- 6) **Exemptions**
 - a) Approved exemptions will appear on the bottom right portion of the property tax bill. The exemptions will be subtracted from the Equalized Assessed Value resulting in the Net Taxable Value.
 - b) If the property is your primary residence, it should have a Residential Exemption.
 - c) If you are 65 years old and live in your home, be sure to apply for the Senior Exemption.
- 7) **If your mortgage company escrows your tax dollars and commits to pay them for you, the information is printed on the bottom left of the 1st and 2nd installment coupons. If any questions, please check with your mortgage holder to verify their payment.**
- 8) **If you need to change the mailing address so as to receive your tax bill, please mark the "X" on the front of the installment coupon and fill in the new address information on the back of the coupon, or you may simply call our office 630-407-5900.**